



Rizzetta & Company

Encore Community Development District

**Board of Supervisors' Meeting
February 7, 2019**

**District Office:
9428 Camden Field Parkway
Riverview, Florida 33578
813.533.2950**

www.encorecdd.org

ENCORE COMMUNITY DEVELOPMENT DISTRICT AGENDA

Tampa Housing Authority located at 5301 West Cypress Street, Tampa, FL 33607.

Board of Supervisors	Dr. Hazel Harvey David Iloanya Christine Burdick Billi Johnson-Griffin Julia Jackson	Chairperson Vice Chairperson Assistant Secretary Assistant Secretary Assistant Secretary
District Manager	Christine Perkins	Rizzetta & Company, Inc.
District Attorney	Jennifer Kilinski	Hopping Green & Sams, P.A.
District Engineer	Greg Woodcock	Cardno TBE

All cellular phones must be placed on mute while in the meeting room.

The Audience Comment portion of the agenda is where individuals may make comments on matters that concern the District. Individuals are limited to a total of three (3) minutes to make comments during this time.

Pursuant to provisions of the Americans with Disabilities Act, any person requiring special accommodations to participate in this meeting/hearing/workshop is asked to advise the District Office at least forty-eight (48) hours before the meeting/hearing/workshop by contacting the District Manager at (813)533-2950. If you are hearing or speech impaired, please contact the Florida Relay Service by dialing 7-1-1, or 1-800-955-8771 (TTY) 1-800-955-8770 (Voice), who can aid you in contacting the District Office.

A person who decides to appeal any decision made at the meeting/hearing/workshop with respect to any matter considered at the meeting/hearing/workshop is advised that person will need a record of the proceedings and that accordingly, the person may need to ensure that a verbatim record of the proceedings is made including the testimony and evidence upon which the appeal is to be based.

ENCORE COMMUNITY DEVELOPMENT DISTRICT
DISTRICT OFFICE • 9428 CAMDEN FIELD PARKWAY • RIVERVIEW, FL 33578
www.encorecdd.org

Board of Supervisors
Encore Community
Development District

January 30, 2019

AGENDA

Dear Board Members:

The Regular meeting of the Board of Supervisors of the Encore Community Development District will be held on **Thursday, February 7, 2019 at 4:00 p.m.** at the office of Tampa Housing Authority, located at 5301 W. Cypress Street, Tampa, Florida 33607. The following is the agenda for the meeting:

- 1. CALL TO ORDER/ROLL CALL**
- 2. AUDIENCE COMMENTS**
- 3. BUSINESS ADMINISTRATION**
 - A. Consideration of Minutes of the Board of Supervisors' Regular Meeting held on December 6, 2018.....Tab 1
 - B. Consideration of Operations & Maintenance Expenditures for November 2018 & December 2018.....Tab 2
 - C. Consideration of Chiller Fund Operations & Maintenance Expenditures for November 2018 & December 2018.....Tab 3
- 4. BUSINESS ITEMS**
 - A. Discussion of District Website ADA Compliance
 1. Consideration of Proposal for Website ADA Compliance ServicesTab 4
 2. Master Service Agreement for ADA Site Compliance.....Tab 5
 - B. Discussion of Board Supervisor Appointments for Vacant Seats
- 5. STAFF REPORTS**
 - A. Field Services Manager
 1. Presentation of December 2018 & January 2019 Field Services ReportsTab 6
 - B. District Counsel
 - C. District Engineer
 - D. Chiller System Manager – Trane.....Tab 7
 - E. District Manager
- 6. SUPERVISOR REQUESTS**
- 7. ADJOURNMENT**

We look forward to seeing you at the meeting. In the meantime, if you have any questions please do not hesitate to call us at (813) 533-2950.

With Warm Regards,

Christine Perkins

Christine Perkins
District Manager

Tab 1

MINUTES OF MEETING

Each person who decides to appeal any decision made by the Board with respect to any matter considered at the meeting is advised that the person may need to ensure that a verbatim record of the proceedings is made, including the testimony and evidence upon which such appeal is to be based.

ENCORE
COMMUNITY DEVELOPMENT DISTRICT

The Regular meeting of the Board of Supervisors of the Encore Community Development District was held on **Thursday, December 6, 2018 at 4:00 p.m.** at the office of Tampa Housing Authority, located at 5301 W. Cypress Street, Tampa, Florida, 33607.

Present and constituting a quorum were:

Dr. Hazel Harvey	Board Supervisor, Chairman
David Iloanya	Board Supervisor, Vice Chairman
Christine Burdick	Board Supervisor, Assistant Secretary
Billi Johnson-Griffin	Board Supervisor, Assistant Secretary
Julia Jackson	Board Supervisor, Assistant Secretary

Also present were:

Christine Perkins	District Manager, Rizzetta & Company, Inc.
Jennifer Kilinski	District Counsel; Hopping Green & Sams (via phone)
Jozette Chack-On	Developer Counsel; Saxon Gilmore & Carryway, P.A.
John Toborg	Field Services Manager; Rizzetta & Company, Inc. (via phone)
Leroy Moore	Chief Operating Officer; Tampa Housing Authority
Derek Carter	Account Manager; Trane

FIRST ORDER OF BUSINESS

Call to Order

Ms. Perkins called the meeting to order and read the roll call.

SECOND ORDER OF BUSINESS

Audience Comments

There were no audience members present.

THIRD ORDER OF BUSINESS

**Discussion of Board Supervisor
Appointments for Vacant Seats**

Discussion ensued about Dr. Harvey's (Seat #1), and Mr. Iloanya's (Seat #5) Board Supervisor seats being declared vacant after the General Election had concluded, as no qualified electors of the District submitted their materials to the Hillsborough County Supervisor of Elections to be considered on the ballot. Ms. Kilinski reviewed that the District should make reasonable efforts to identify a qualified elector for each seat within 90 days of the general election in order to make appointments. Discussion continued about the potential to identify representatives from each of Encore's buildings and the desire to have a diversified Board that would strongly be representative of the District's demographics, as well as performing grassroots marketing efforts to recruit interested candidates. Interested residents of the District would be able to submit a resume and statement of interest to the District Manager for placement on the Board's next agenda.

FOURTH ORDER OF BUSINESS

**Consideration of the Minutes of the
Board of Supervisors' Regular
Meeting held on October 4, 2018**

On a Motion by Ms. Burdick, seconded by Dr. Harvey, with all in favor, the Board of Supervisors approved the minutes of the Regular meeting held on October 4, 2018 as presented for the Encore Community Development District.

FIFTH ORDER OF BUSINESS

**Consideration of Operation and
Maintenance Expenditures for
September 2018 & October 2018**

On a Motion by Dr. Harvey, seconded by Mr. Iloanya, with all in favor, the Board of Supervisors approved the Operation and Maintenance Expenditures for September 2018 (\$5,216.75) & October 2018 (\$42,592.52) as presented for the Encore Community Development District.

SIXTH ORDER OF BUSINESS

**Consideration of Chiller Fund
Operation and Maintenance
Expenditures for September 2018 &
October 2018**

On a Motion by Mr. Iloanya, seconded by Ms. Johnson-Griffin, with all in favor, the Board of Supervisors approved the Chiller Fund Operation and Maintenance Expenditures for September 2018 (\$1,119.51) & October 2018 (\$113,105.95) as presented for the Encore Community Development District.

SEVENTH ORDER OF BUSINESS

Business Items

There were no Business Items.

EIGHTH ORDER OF BUSINESS

Staff Reports

A. Field Services Manager

1. Presentation of the October 2018 Field Inspection Report

Mr. Toborg reviewed the October 2018 Field Inspection Report to the Board, reviewing items pertaining to Oak tree staking, condition of the turf and irrigation issues that were encountered due to the recent lighting strike. Discussion ensued about stressed African Iris, mites, when turf would be fully green again, as well as obtaining the investment costs of the turf replacements that the District has incurred. Mr. Toborg communicated that several areas had been replaced by Yellowstone at their expense, and he would be working with Yellowstone to identify and communicate their full fertilization and turf maintenance program. Ms. Johnson-Griffin communicated that she had not witnessed the sod replacements areas that Yellowstone had communicated as being completed. Discussion continued on how if irrigation is ever down, Yellowstone should be providing a proposal and plan for hand-watering, and thus if they had not done so, any turf replacements should be at their cost. Mr. Iloanya additionally communicated that he would like to understand what maintenance is being performed at the University of Tampa, as the District desires to maintain similar aesthetics.

2. Consideration of Yellowstone Landscape Enhancement Proposal

This item was tabled.

3. Acceptance of Modification of Professional Field Services Contract

On a Motion by Mr. Iloanya, seconded by Ms. Jackson, with all in favor, the Board of Supervisors approved to Accept the Modification of Professional Field Services Contract for the Encore Community Development District.

B. District Counsel

Ms. Kilinski had no report.

C. District Engineer

Mr. Woodcock was not present.

D. Chiller System Manager – Trane

1. Presentation of October 2018 Energy Analysis Report

Mr. Carter reviewed the October 2018 Energy Analysis Report for the Board, remarking that everything was running great. Mr. Iloanya inquired about the impact of the Tempo coming online on the plant's efficiency, to which Mr. Carter confirmed that the additional load would improve efficiency. Discussion ensued about additional buildings increasing efficiency, the number of units in the Tempo, the impact of retail being in place, flow meters that have been installed in each building, and identifying long-term impact of costs to the Tampa Housing Authority.

E. District Manager

Ms. Perkins noted that the next regularly scheduled Board of Supervisors meeting will be held on February 7, 2019 at 4:00 p.m. at the Tampa Housing Authority located at 5301 W. Cypress Street, Tampa, Florida 33607.

Ms. Perkins discussed an upcoming CDD 101 that Rizzetta & Co. would be hosting in January.

NINTH ORDER OF BUSINESS

Supervisor Requests

Mr. Moore remarked that several street lights appeared to be out, to which Ms. Perkins would have assessed.

Mr. Iloanya inquired about the "No Smoking" banners within the District. Discussion ensued about the impact of the banners, maintenance and responsibility of the banners, and the prospective costs for replacements. Ms. Perkins communicated that she would reach out to obtain a proposal and mock-up of replacement banners for the next meeting.

TENTH ORDER OF BUSINESS

Adjournment

On a Motion by Ms. Johnson-Griffin, seconded by Dr. Harvey with all in favor, the Board of Supervisors adjourned the meeting at 4:54 p.m. for the Encore Community Development District.
--

Secretary / Assistant Secretary

Chairman / Vice Chairman

Encore CDD

EXHIBIT TO 12-06-2018 MINUTES:

October 2018 & November 2018 Yellowstone Report
October 2018 & November 2018 Yellowstone Response

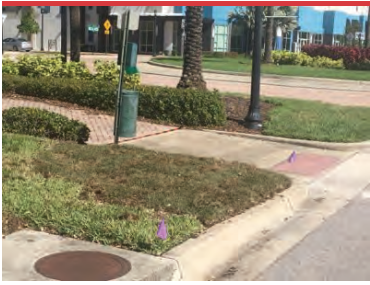


Tim Bowersox
Yellowstone Landscape

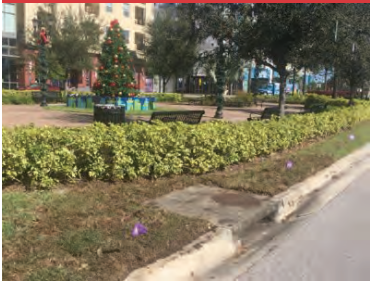
ENCORE- OCTOBER/NOVEMBER REPORT

Wednesday, December 5, 2018

7 Issues Identified



SOD AREAS REPLACED



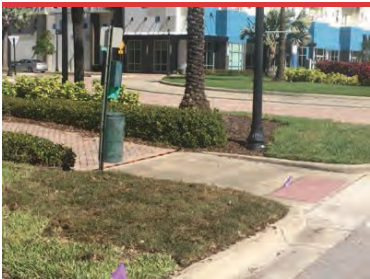
SOD AREAS REPLACED



SOD AREAS REPLACED



SOD AREAS REPLACED



SOD AREAS REPLACED



SOD AREAS REPLACED



SOD AREAS REPLACED

ENCORE

FIELD INSPECTION REPORT



October 19 ~ November 20, 2018
Rizzetta Company
John R Toborg– Sr. Field Services Manager



Notes

Eastern Promenade, Ella

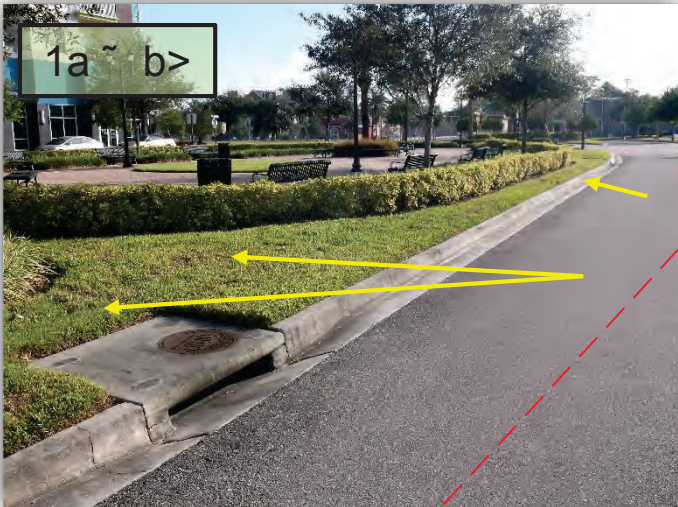
General Updates, Recent & Upcoming Maintenance Events

- During the month of October, all Bahia turf shall receive an application of 9-0-24 fertilizer, all Ornamentals shall receive an application of 8-0-10 fertilizer, all Palms shall receive an application of 8-2-12 4Mg fertilizer ~ all specialty plant material shall receive an application of 8-0-10 fertilizer.
- During the month of November, all St. Augustine turf shall receive an application of 24-2-11 fertilizer, and all Palms shall receive a final application of 8-2-12 4Mg fertilizer either in November or December.
- As of the November inspection, the two Oaks approved to be straightened after the first two have still not been straightened or staked at all.**

The following are action items for ~ellowstone ~andscape to complete. Please refer to the item ~ in your response listing action already taken or anticipated time of completion. **Red text** indicates deficient from previous report. **Bold Red text** indicates deficient for more than a month. ~reen text indicates a proposal has been re~uested. **Blue** indicates irrigation. **Orange** is for staff.

October 19, 2018

- There are several severely stressed spots of turf on the south side of the Ray Charles promenade in front of the Reed. Although, it appears to be chinch bug damage, there were no live chinch bug found upon inspection. ~ellowstone to diagnose this problem and provide a treatment program. ~Pic 1~



- There is a drip tube that is cut off at the eastern end of the promenade in front of the Ella. ~Pic 2>~



1	tbowersox	12/05/2018 16:03:23
Applied in October.		
2	tbowersox	12/05/2018 16:03:03
All was applied in November.		
3	tbowersox	12/05/2018 16:04:35
Will be doing this week of Dec. 17th.		
4	tbowersox	12/05/2018 16:05:35
1- Was treated prior to new sod being installed. Area has been cut out and re-sodded.		
5	tbowersox	12/05/2018 16:06:00
2. Repair was made.		

Notes

Eastern Promenade, Reed, Ella

3. This photo represents what the Sylvester looks like on the promenade between Blanche Armwood and Nebraska. Symptoms of ~ ethal Bron~ing ~fka TPPD~ are re-appearing. ~Pic 3~



4. There appears to have been some pretty serious damage caused by herbicide spillage or overspray. Crews need to be very vigilant when applying herbicides. This turf should be cut out and replaced. ~Pic 4a ~ b~



5. Remove dead plant material ~Mammy Croton~ on the west end of the Reed promenade.

5

6. There is also a large amount of turf damage on the north side of the Ella promenade toward the east end. ~ellowstone to diagnose and report back their treatment plan. This turf should also be replaced if it does not recover. ~Pic 6~

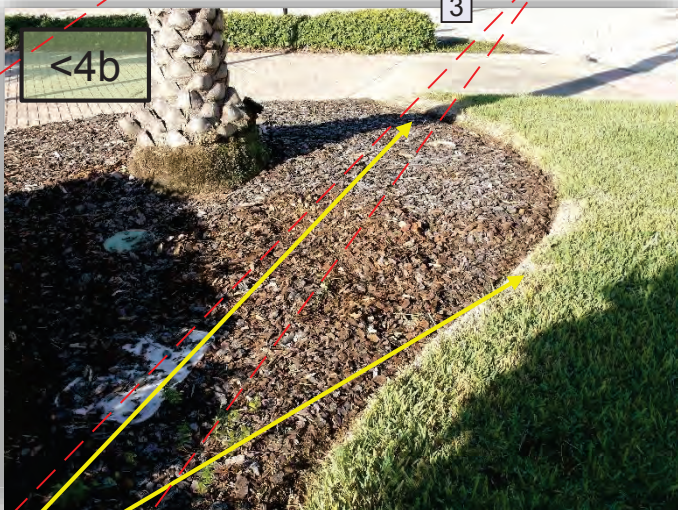
6

7. There is no change to the turf on the south side of the Ella promenade, east end. ~Pic 7~



8. Nearly the entire area of turf on the SW side of the Ella promenade is gone. ~ellowstone to replace this turf. ~Pic 8>~

3





1	tbowersox	12/05/2018 16:09:44
7.	- Turf was treated and areas were replaced that were needed.	
2	tbowersox	12/05/2018 16:06:32
3.	See included proposal to replace with Bismarkia.	
3	tbowersox	12/05/2018 16:10:10
8.	- Turf treated and replaced.	
4	tbowersox	12/05/2018 16:07:17
4.	Areas were cut out and replaced.	
5	tbowersox	12/05/2018 16:07:36
5.	- Done	
6	tbowersox	12/05/2018 16:08:53
6.	Replaced areas that needed replaced.	

Notes


Western Promenade, Hank Ballard, Chiller Park

9. The western promenade at Ray Charles and Central is very full of Palm saplings that need to be removed. 


10. Lift the 1st ~ 2nd street trees on the east side of Central just south of Ray Charles. 

11. Reported in previous inspection report, there is little, if any, change to the condition of the African ~ris on the triangular island just south of the roundabout as well as the entire Hank Ballard median. ~Pic 11>~ 



12. There is still a ~OT of dead material left behind in the Mondo ~ rass in Chiller Park 

13. Raise the mower blades in Chiller Park as the turf is being scalped. 

14. ~ellowstone to diagnose the ailing Abelia ~ randiflora in the Chiller Park. Most is defoliated. ~s there an insect infestation~ ~Pic 14>~ 



1	tbowersox	12/05/2018 16:10:32
9. Removed - and will be a continual process.		
2	tbowersox	12/05/2018 16:11:31
10. - Done		
3	tbowersox	12/05/2018 16:12:11
11. Was treated- see proposal for replacement.		
4	tbowersox	12/05/2018 16:12:32
12. - dead removed		
5	tbowersox	12/05/2018 16:14:08
13. Noted- is currently being mowed at highest setting.		
6	tbowersox	12/05/2018 16:16:47
14. - treated with fungicide and insecticide. No insects found. May need to test soil.		

Notes

Eastern Promenade, Reed, Ella

November 20, 2018

15. As updated ~ noted in ~tem No. 3 in previous report, the Sylvester on the eastern promenade has now fully succumbed to ~e thal Bron~ing. ~ellowstone to provide a proposal for its complete removal ~including stump grinding~ and a replacement with a Bismarck Palm *Bismarckia nobilis*, 12'14' OAH, 4-6' gw. ~Pic 15~



16. There is no improvement to the problem turf on the eastern promenade.

17. There is also no improvement (it's actually worsened~ to the condition of the turf on the promenade in front of the Reed. ~Pic 17~



18. Additionally, the turf in front of the Ella has continued to worsen over the past month. This turf needs to be replaced. ~Pics 18 a-d

19. Dollar weed is now encroaching into spots where turf initially began to fail. This must also be treated.


20. There is now problem turf on the north side of the Ella promenade near ~overnor. ~Pic 20~



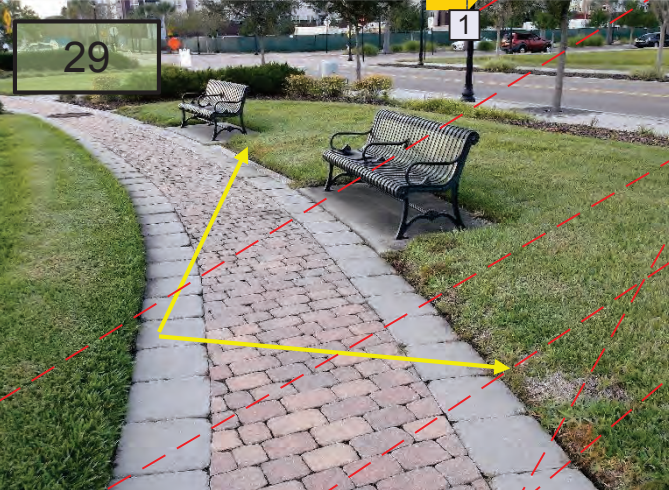
1	tbowersox	12/05/2018 16:32:06
19.	Has been treated.	
2	tbowersox	12/05/2018 16:33:42
20.	- Areas have been treated and replaced.	
3	tbowersox	12/05/2018 16:18:35
15.	See included proposal.	
4	tbowersox	12/05/2018 16:27:34
16.	- Turf areas were replaced as needed.	
5	tbowersox	12/05/2018 16:31:28
17.	Turf was treated and areas were replaced as needed.	
6	tbowersox	12/05/2018 16:31:48
18.	Turf was treated and areas were replaced as needed.	

Notes

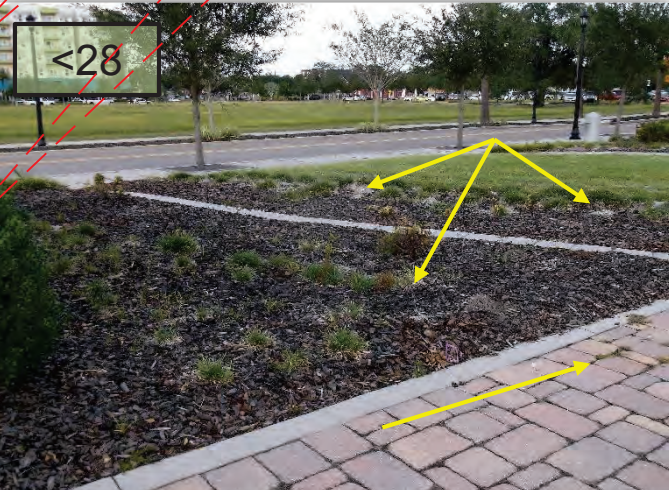
Western Promenade, Harrison, Chiller Park, Blanche Armwood



<20



29



<28

21. There are still as many palm saplings on the western promenade at Central.

22. Remove dead plant material in the beds along ~ overnor and Ray Charles.

23. The ROW beds along Harrison between Central and ~ overnor need to be weeded.

24. The African ~ris continue to fail on Hank Ballard triangular island as well as the median. ~ellowstone to provide a proposal to remove A~ ~ African ~ris and replace with alternating beds of ~105~ Chocolate Cherry Loropetalum, 3 Gal., FULL plants, 12" x 16" and ~105~ ~ old Mound, 3 ~ al., F~ ~ ~ plants, 12" x 16", all on 24" centers. Proposal needs to include any necessary irrigation retrofitting to provide ade~ uate water. Ornamental grasses may remain.

25. Plumbago in Chiller Park needs to be treated and cut back as it is turning brown.

26. Beds in Chiller Park also need to be weeded and Palm saplings need to be removed.

27. Eradicate and remove weeds in paver ~oints in Chiller Park.

28. Mondo ~ rass has continued to decline to the point of not much remaining. ~s this being irrigated~ ~Pic 28>~

29. There may also be chinch bug in the turf along the center pavers. ~Pic 29~

30. Remove Palm saplings form the ~ iriope beds along Blanche Armwood.

1	tbowersox	12/05/2018 16:40:27
29. - Treated and replaced.		
2	tbowersox	12/05/2018 16:34:34
21. - Removed , continual battle.		
3	tbowersox	12/05/2018 16:42:48
30. Done		
4	tbowersox	12/05/2018 16:34:48
22. - Done		
5	tbowersox	12/05/2018 16:35:12
23. - Beds weeded.		
6	tbowersox	12/05/2018 16:35:31
24. - See included proposal.		
7	tbowersox	12/05/2018 16:35:58
25. Treated and cut back.		
8	tbowersox	12/05/2018 16:39:04
26. - Done		
9	tbowersox	12/05/2018 16:39:32
27. - Pavers Sprayed.		
10	tbowersox	12/05/2018 16:40:09
28. - yes is irrigated		

Notes

Tab 2 A

ENCORE COMMUNITY DEVELOPMENT DISTRICT

DISTRICT OFFICE · 9428 CAMDEN FIELD PARKWAY · RIVERVIEW, FL 33578

Operation and Maintenance Expenditures November 2018 For Board Approval

Attached please find the check register listing the Operation and Maintenance expenditures paid from November 1, 2018 through November 30, 2018. This does not include expenditures previously approved by the Board.

The total items being presented: **\$37,556.54**

Approval of Expenditures:

_____ Chairperson

_____ Vice Chairperson

_____ Assistant Secretary

Encore Community Development District

Paid Operation & Maintenance Expenditures

November 1, 2018 Through November 30, 2018

<u>Vendor Name</u>	<u>Check Number</u>	<u>Invoice Number</u>	<u>Invoice Description</u>	<u>Invoice Amount</u>
Advanced Drainage & Hydro Inc.	001425	10312018	Inspection & Maint of Stormwater Mangement Sys 10/18	\$ 5,900.00
Cardno, Inc.	001426	510976	Engineering Services Through 10/19/18	\$ 911.25
Egis Insurance Advisors LLC	001420	100118614 Com. Package	Commercial Package Downpayment FY18/19	\$ 1,739.24
Grau & Associates PA	001431	17322	Audit Services FYE 09/30/18	\$ 500.00
Hopping Green & Sams	001421	103223	General/Monthly Legal Services 09/18	\$ 25.00
Illuminations Holiday Lighting	001428	20051018 - Deposit	Christmas Lighting and Decoration - 50% Deposit	\$ 20,662.50
IPFS Corporation	001427	GAA-836199 11/18	General/POL Liability Ins FY18/19 Pmt 1 of 10	\$ 1,032.85
IPFS Corporation	001432	GAA-836199 12/18	General/POL Liability Ins FY18/19 Pmt 2 of 10	\$ 1,032.85
Rizzetta & Company, Inc.	001422	INV0000035963	District Management Fees 11/18	\$ 3,957.91
Rizzetta Technology Services	001423	INV0000003809	Website Hosting Service 11/18	\$ 100.00
TECO	001429	Summary 10/18	Electric Summary 10/18	\$ 1,177.94
Yellowstone Landscape	001424	INV-0000234988	Irrigation Repairs 10/18	\$ 422.00
Yellowstone Landscape	001430	INV-0000235869	Irrigation Repairs 10/18	<u>\$ 95.00</u>
Report Total				<u>\$ 37,556.54</u>



Advanced Drainage & Hydro



October 31, 2018
Encore Community Development District
3434 Colwell Ave Ste 200
Tampa, FL

Invoice #10312018

**Invoice for Inspection, and Maintenance of Stormwater Management System
Encore Project
Tampa, FL**

Advanced Drainage & Hydro Inc. is pleased to have the following tasks completed for the Quarter 3/2018:

1. Removal of vegetation in the filter area and raking the sand bed to have the filter system clean.
 - a. Clean the trash collectors (7) and remove the waste.
 - b. Inspection of the system and recommendations.
 - c. Testing the inflow and outflow water.
 - d. Jetting the underdrains and tilling the sand filter.
 - e. Rain gauge checks on rainfall events.

This Amount due is\$5,900.00

Please make check payable to: Advanced Drainage and Hydro Inc.

Mail check to: 19805 Deer Lake Road
Lutz, FL 33548

Should you need any further information, please don't hesitate to contact me.

Sincerely,

Don Kipp
Project Manager
Advanced Drainage & Hydro Inc.
Mobile (813) 957-3162
Dkipp1@verizon.net

RECEIVED

OCT 29 2018

Date Rec'd Rizzetta & Co., Inc. _____
D/M approval CP Date 11/5/18
Date entered NOV 02 2018
Fund 001 GL 53800 OC 4599
Check # _____



Check Remittance:
Cardno, Inc.
P.O. Box 123400
Dallas, TX 75312-3400

INVOICE

EFT Remittance:
Account Name: Cardno, Inc.
Bank Name: HSBC Bank USA, NA
ABA Number: 123006389
Account Number: 447007033
Email Notification: payments.infra@cardno.com
Taxpayer ID No. 45-2663666

Corporate Headquarters: 10004 Park Meadows Drive Suite 300, Lone Tree, CO 80124

Phone: 720 257 5800 Fax: 720 257 5801

www.cardno.com

Please include an invoice copy with payment or reference the invoice number(s) and project number(s) on your remittance.

Please note that remittance details have changed

Encore CDD
3434 Colwell Avenue
Suite 200
Tampa FL 33614
Attention: Christine Perkins

Invoice # : 510976
Project : 0202414631
Project Name : Encore CDD
Invoice Group : **
Invoice Date : 10/25/2018

For Professional Services Rendered through: 10/19/2018

Salaries

Rate Schedule Labor	1,181.25	
Total Salaries		1,181.25
Current Invoice		1,181.25
Total this Invoice		1,181.25
Amount Due This Invoice **		1,181.25

Date Rec'd Rizzetta & Co., Inc. NOV 01, 2018

D/M approval CP Date 11/5/18

Date entered NOV 02 2018

Fund 001 GL 51300 OC 3103 \$911.25

Check# 401 51300 3103 \$270.00

Phase : **** -- TBE Labor & Expenses - NTE

Rate Schedule Labor

<u>Class / Employee Name</u>	<u>Date</u>	<u>Hours</u>	<u>Rate</u>	<u>Amount</u>
Project Manager				
Woodcock, Gregory J.	9/17/2018	0.50	135.00	67.50 0 0 1
Coordinate with Vault contractor to provide w2 and insurance information.				
	9/20/2018	0.50	135.00	67.50 0 0 1
Coordinate with vault contractor regarding invoices and contract for vault maintenance.				
	9/24/2018	0.75	135.00	101.25 0 0 1
Coordiante with Stormwater Vault contractor regarding contract, insurance and invoices for previous work completed.				
	9/28/2018	0.50	135.00	67.50 4 0 1
Coordiante with Rob Ori regarding chiller rate study.				
Coordinate with District staff regarding chiller rate study.				
	10/4/2018	1.50	135.00	202.50 4 0 1
Prepare for and attend CDD meeting via conference call.				
	10/18/2018	4.00	135.00	540.00 0 0 1
Prepare for and attend Site review of Trio.				
	10/19/2018	1.00	135.00	135.00 0 0 1
Prepare Tempo site review summary report.				
Create exhibits for report.				
		8.75		1,181.25
Rate Schedule Labor				1,181.25
Total Phase : **** -- TBE Labor & Expenses - NTE				
Labor :				1,181.25
Expense :				0.00

Total Project: 0202414631 -- Encore CDD

1,181.25

900 ASHWOOD PARKWAY
SUITE 370
ATLANTA, GA 30338
(877)513-9487 FAX: (770)225-2866
CUSTOMER SERVICE: (800)584-9969

PREMIUM FINANCE AGREEMENT

IPFS CORPORATION

A	CASH PRICE (TOTAL PREMIUMS)	\$44,596.00	AGENT (Name & Place of business) EGIS INSURANCE & RISK ADVISORS 150 E PALMETTO PARK RD SUITE 705 BOCA RATON, FL 33432-4827 (561)693-4515 FAX:	INSURED (Name & Residence or business) ENCORE COMMUNITY DEVELOPMENT DISTRICT 9428 CAMDEN FIELD PKWY C/O RIZZETTA & COMPANY RIVERVIEW, FL 33578-0519
B	CASH DOWN PAYMENT	\$6,689.40		
C	PRINCIPAL BALANCE (A MINUS B)	\$37,906.60		
D	DOC STAMP	\$133.00		

Commercial

Account #: _____

LOAN DISCLOSURE

Quote Number: 8055785

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	AMOUNT FINANCED The amount of credit provided to you or on your behalf.	TOTAL OF PAYMENTS The amount you will have paid after you have made all payments as scheduled
9.588%	\$1,691.60	\$38,039.60	\$39,731.20

YOUR PAYMENT SCHEDULE WILL BE

Number Of Payments	Amount Of Payments	When Payments Are Due	Beginning:
10	\$3,973.12	Beginning:	MONTHLY 11/01/2018

ITEMIZATION OF THE AMOUNT FINANCED: THE AMOUNT FINANCED IS FOR APPLICATION TO THE PREMIUMS SET FORTH IN THE SCHEDULE OF POLICIES UNLESS OTHERWISE NOTED.

Security: Refer to paragraph 1 below for a description of the collateral assigned to Lender to secure this loan.

Late Charges: A late charge will be imposed on any installment in default 5 days or more. This late charge will be 5.00% of the installment due.

Prepayment: If you pay your account off early, you may be entitled to a refund of a portion of the finance charge in accordance with Rule of 78's or as otherwise allowed by law. The finance charge includes a predetermined interest rate plus a non-refundable service/origination fee of \$20.00. See the terms below and on the next page for additional information about nonpayment, default and penalties.

POLICY PREFIX AND NUMBER	EFFECTIVE DATE OF POLICY	SCHEDULE OF POLICIES INSURANCE COMPANY AND GENERAL AGENT	COVERAGE	MINIMUM EARNED PERCENT	POL TERM	PREMIUM
100118614	10/01/2018	HUDSON SPECIALTY INSURANCE CO FLORIDA INSURANCE ALLIANCE	PACKAGE	100.0%	12	44,596.00
				Broker Fee:		\$0.00
				TOTAL:		\$44,596.00

The undersigned insured directs IPFS Corporation (herein, "Lender") to pay the premiums on the policies described on the Schedule of Policies. In consideration of such premium payments, subject to the provisions set forth herein, the insured agrees to pay Lender at the branch office address shown above, or as otherwise directed by Lender, the amount stated as Total of Payments in accordance with the Payment Schedule, in each case as shown in the above Loan Disclosure. The named insured(s), on a joint and several basis if more than one, hereby agree to the following provisions set forth on pages 1 and 2 of this Agreement: **1.**

SECURITY: To secure payment of all amounts due under this Agreement, insured assigns Lender a security interest in all right, title and interest to the scheduled policies, including (but only to the extent permitted by applicable law): (a) all money that is or may be due insured because of a loss under any such policy that reduces the unearned premiums (subject to the interest of any applicable mortgagee or loss payee), (b) any unearned premium under each such policy, (c) dividends which may become due insured in connection with any such policy and (d) interests arising under a state guarantee fund. **2. POWER OF ATTORNEY:** Insured irrevocably appoints its Lender attorney-in-fact with full power of substitution and full authority upon default to cancel all policies above identified. The insured agrees that Lender may endorse the insured's name on any check or draft received from the insuring company and apply the same as payment of this Agreement, returning any excess to the insured only if such excess is equal to or greater than \$1.00.

NOTICE: A. Do not sign this agreement before you read it or if it contains any blank space. B. You are entitled to a completely filled in copy of this agreement. C. Under the law, you have the right to pay in advance the full amount due and under certain conditions to obtain a partial refund of the finance charge. D. Keep your copy of this agreement to protect your legal rights.

The undersigned hereby approves the representations set forth herein. **DM Approval** CP Date 10/31/18

Date entered OCT 29 2018

Fund 001 GL 51300 OC 4501 \$ 401.36

Check # 53900 4503 \$ 1337.88
401 53900 4503 \$ 4950.16

Christine Perkins

10/29/18

Signature of Insured or Authorized Agent
District Manager

DATE

Signature of Agent

Insured and Lender further agree that: **3. POLICY EFFECTIVE DATES:** The finance charge begins to accrue as of the earliest policy effective date. **4. AGREEMENT EFFECTIVE DATE:** This Agreement shall be effective when written acceptance is mailed to the insured by Lender. **5. DEFAULT AND DELINQUENT PAYMENTS:** Insured will be in default if a payment is not made when it is due. The acceptance by Lender of one or more late payments from the insured shall not estop Lender or be a waiver of the rights of Lender to exercise all of its rights hereunder or under applicable law in the event of any subsequent late payment. **6. CANCELLATION:** Lender may cancel the scheduled policies after providing at least 10 days notice of its intent to cancel or any other required statutory notice if the insured does not pay any installment according to the terms of this Agreement or transfers any of the scheduled policies to a third party and the unpaid balance due to Lender shall be immediately due and payable by the insured. Lender at its option may enforce payment of this debt without recourse to the security given to Lender. **7. CANCELLATION CHARGES:** If cancellation occurs, the insured agrees to pay a finance charge on the outstanding indebtedness at the maximum rate authorized by applicable state law in effect on the date of cancellation until the outstanding indebtedness is paid in full or until such other date as required by law. **8. INSUFFICIENT FUNDS (NSF) CHARGES:** If an insured's payment is dishonored for any reason, the insured will pay to Lender a fee, if permitted by law, equal to \$15.00 or the maximum amount permitted by law. **9. MONEY RECEIVED AFTER CANCELLATION:** Any payments made to Lender after Lender's Notice of Cancellation of the insurance policy(ies) has been mailed may be credited to the insured's account without any obligation on the part of Lender to request reinstatement of any policy. Any money Lender receives from an insurance company shall be credited to the balance due Lender with any surplus refunded to whomever is entitled to the money. In the event that Lender does request a reinstatement of the policy(ies) on behalf of the insured, such a request does not guarantee that coverage under the policy(ies) will be reinstated or continued. Only the insurance company has authority to reinstate the policy(ies). The insured agrees that Lender has no liability to the insured if the policy(ies) is not reinstated. **10. ASSIGNMENT:** The insured agrees not to assign this Agreement or any policy listed hereon or any interest therein (except for the interest of mortgagees or loss payees), without the written consent of Lender, and that Lender may sell, transfer and assign its rights hereunder or under any policy without the consent of the insured, and that all agreements made by the insured hereunder and all rights and benefits conferred upon Lender shall inure to the benefit of Lender's successors and assigns (and any assignees thereof). **11. INSURANCE AGENT OR BROKER:** The insured agrees that the insurance agent or broker soliciting the policies or through whom the policies were issued is not the agent of Lender; and the agent or broker named on the front of this Agreement is neither authorized by Lender to receive installment payments under this Agreement nor to make representations, orally or in writing, to the insured on Lender's behalf (except to the extent expressly required by applicable law). As and where permissible by law, Lender may compensate your agent/broker for assisting in arranging the financing of your insurance premiums. If you have any questions about this compensation you should contact your agent/broker. **12. FINANCING NOT A CONDITION:** The law does not require a person to enter into a premium finance agreement as a condition of the purchase of insurance. **13. COLLECTION COSTS:** Insured agrees to pay attorney fees and other collection costs to Lender, not to exceed 20% of the amount due, if this Agreement is referred to an attorney or collection agency who is not a salaried employee of Lender, to collect any money insured owes under this Agreement. **14. LIMITATION OF LIABILITY:** The insured agrees that Lender's liability to the insured, any other person or entity for breach of any of the terms of this Agreement for the wrongful or improper exercise of any of its powers under this Agreement shall be limited to the amount of the principal balance outstanding, except in the event of Lender's gross negligence or willful misconduct. Insured recognizes and agrees that Lender is a lender only and not an insurance company and that in no event does Lender assume any liability as an insurer hereunder or otherwise. **15. CLASSIFICATION AND FORMATION OF AGREEMENT:** This Agreement is and will be a general intangible and not an instrument (as those terms are used in the Uniform Commercial Code) for all purposes. Any electronic signature or electronic record may be used in the formation of this Agreement, and the signatures of the insured and agent and the record of this Agreement may be in electronic form (as those terms are used in the Uniform Electronic Transactions Act). A photocopy, a facsimile or other paper or electronic record of this Agreement shall have the same legal effect as a manually signed copy. **16. REPRESENTATIONS AND WARRANTIES:** The insured represents that (a) the insured is not insolvent or presently the subject of any insolvency proceeding (or if the insured is a debtor of bankruptcy, the bankruptcy court has authorized this transaction), (b) if the insured is not an individual, that the signatory is authorized to sign this Agreement on behalf of the insured, (c) all parties responsible for payment of the premium are named and have signed this Agreement, and (d) there is no term or provision in any of the scheduled policies that would require Lender to notify or get the consent of any third party to effect cancellation of any such policy. **17. ADDITIONAL PREMIUM FINANCING:** Insured authorizes Lender to make additional advances under this premium finance agreement at the request of either the Insured or the Insured's agent with the Insured's express authorization, and subject to the approval of Lender, for any additional premium on any policy listed in the Schedule of Policies due to changes in the insurable risk. If Lender consents to the request for an additional advance, Lender will send Insured a revised payment amount ("Revised Payment Amount"). Insured agrees to pay the Revised Payment Amount, which may include additional finance charges on the newly advanced amount, and acknowledges that Lender will maintain its security interest in the Policy with full authority to cancel all policies and receive all unearned premium if Insured fails to pay the Revised Payment Amount. **18. PRIVACY:** Our privacy policy may be found at <https://www.ipfs.com/Privacy.aspx>. **19. ENTIRE DOCUMENT / GOVERNING LAW:** This document is the entire Agreement between Lender and the insured and can only be changed in writing and signed by both parties except that the insured authorizes Lender to insert or correct on this Agreement, if omitted or incorrect, the insurer's name and the policy number(s). Lender is also authorized to correct patent errors and omissions in this Agreement. In the event that any provision of this Agreement is found to be illegal or unenforceable, it shall be deemed severed from the remaining provisions, which shall remain in full force and effect. The laws of the State of Florida will govern this Agreement. **20. AUTHORIZATION:** The insurance company(ies) and their agents, any intermediaries and the agent / broker named in this Agreement and their successors and assigns are hereby authorized and directed by insured to provide Lender with full and complete information regarding all financed insurance policy(ies), including without limitation the status and calculation of unearned premiums, and Lender is authorized and directed to provide such parties with full and complete information and documentation regarding the financing of such insurance policy(ies), including a copy of this Agreement and any related notices. **21. WAIVER OF SOVEREIGN IMMUNITY:** The insured expressly waives any sovereign immunity available to the insured, and agrees to be subject to the laws as set forth in this Agreement (and the jurisdiction of federal and/or state courts) for all matters relating to the collection and enforcement of amounts owed under this Agreement and the security interest in the scheduled policies granted hereby.

AGENT/BROKER REPRESENTATIONS

The agent/broker executing this, and any future, agreements represents, warrants and agrees: (1) installment payments totaling \$0.00 and all applicable down payment(s) have been received from the insured in immediately available funds, (2) the insured has received a copy of this Agreement; if the agent/broker has signed this Agreement on the insured's behalf, the insured has expressly authorized the agent/broker to sign this Agreement on its behalf or, if the insured has signed, to the best of the undersigned's knowledge and belief such signature is genuine, (3) the policies are in full force and effect and the information in the Schedule of Policies including the premium amounts is correct, (4) no direct company bill, audit, or reporting form policies or policies subject to retrospective rating or to minimum earned premium are included, except as indicated, and the deposit of provisional premiums is not less than anticipated premiums to be earned for the full term of the policies, (5) the policies can be cancelled by the insured or Lender (or its successors and assigns) on 10 days notice and the unearned premiums will be computed on the standard short rate or pro rata table except as indicated, (6) there are no bankruptcy, receivership, or insolvency proceedings affecting the insured, (7) to hold Lender, its successors and assigns harmless against any loss or expense (including attorney fees) resulting from these representations or from errors, omissions or inaccuracies of agent/broker in preparing this Agreement, (8) to pay the down payment and any funding amounts received from Lender under this Agreement to the insurance company or general agent (less any commissions where applicable), (9) to hold in trust for Lender or its assigns any payments made or credited to the insured through or to agent/broker directly or indirectly, actually or constructively by the insurance companies and to pay the monies, as well as the unearned commissions to Lender or its assigns upon demand to satisfy the outstanding indebtedness of the insured, (10) all material information concerning the insured and the financed policies necessary for Lender to cancel such policies and receive the unearned premium has been disclosed to Lender, (11) no term or provision of any financed policy requires Lender to notify or get the consent of any third party to effect cancellation of such policy, and (12) to promptly notify Lender in writing if any information on this Agreement becomes inaccurate.

Grau and Associates

951 W. Yamato Road, Suite 280
Boca Raton, FL 33431-
www.graucpa.com

Phone: 561-994-9299

Fax: 561-994-5823

Encore Community Development District
12750 Citrus Park Lane, Suite 115
Tampa, FL 33625

Invoice No. 17322
Date 11/05/2018

SERVICE

AMOUNT

Audit FYE 09/30/2018

\$ 500.00

Current Amount Due

\$ 500.00

RECEIVED

NOV 13 2018

11/19/18
M approval CP Date 11/19/18

date entered NOV 15 2018

und 001 GL 51360 OC 3202

check #

0 - 30	31 - 60	61 - 90	91 - 120	Over 120	Balance
500.00	0.00	0.00	0.00	0.00	500.00

Payment due upon receipt.

Hopping Green & Sams

Attorneys and Counselors

119 S. Monroe Street, Ste. 300
P.O. Box 6526
Tallahassee, FL 32314
850.222.7500

===== STATEMENT =====

October 19, 2018

Encore Community Development District
9428 Camden Field Parkway
Riverview, FL 33578

Bill Number 103223
Billed through 09/30/2018

General Counsel/Monthly Meeting

ENCORE 00001 JLK

FOR PROFESSIONAL SERVICES RENDERED

09/28/18 JLK Continue review and negotiation of master services agreement for ADA compliance on websites, documents and transmittals; confer with various district managers regarding processes for ADA compliance; confer regarding SOW for recreational software for ADA compliance; confer regarding insurance coverage with district's insurer. 0.10 hrs

Total fees for this matter \$25.00

MATTER SUMMARY

Kilinski, Jennifer L. 0.10 hrs 250 /hr \$25.00

TOTAL FEES \$25.00

TOTAL CHARGES FOR THIS MATTER \$25.00

BILLING SUMMARY

Kilinski, Jennifer L. 0.10 hrs 250 /hr \$25.00

TOTAL FEES \$25.00

TOTAL CHARGES FOR THIS BILL \$25.00

Please include the bill number on your check.

RECEIVED

Date Rec'd Rizzetta & Co., Inc. OCT 19 2018

D/M approval CP Date 10/29/18

Date entered OCT 25 2018

Fund 001 GL 51400 OC 3107

Check # _____

Illuminations Holiday Lighting

Invoice 20051018

8606 Herons Cove Pl
Tampa, FL 33647
Tim Gay

(813) 334-4827

TO:

The Encore
9428 Camden Field Parkway
Riverview, FL 33578
attn: Christine Perkins

(813) 533-2950

JOB DESCRIPTION
Christmas Lighting and Decoration Deposit Invoice for The Encore

ITEMIZED ESTIMATE: TIME AND MATERIALS		AMOUNT
Nebraska Entrance	Install clear mini-lights wrapping the limbs of the ligustrums Install red and green LEDs in the tops of the ligustrums Candy Cane Palms - all palms in the park Install clear mini lights wrapping the trunks of the palm tree Install red mini lights at the top of trunk creating a necklace effect Install green mini lights on the first layer of palm fronds	\$43,500.00
Reed Park	Install lighted garland with bows on the 4 lamppost outlining the center of the park Candy Cane Palms - all palms in the park Install clear mini lights wrapping the trunks of the palm tree Install red mini lights at the top of trunk creating a necklace effect Install green mini lights on the first layer of palm fronds Install green led mini lights in shrubs surrounding palm tree Install animated snow tubes in all the oak trees (8) on both sides of the park Note: 4 will be cool white and 4 will be combo red / green Install clear lit 12' height and 9' base Christmas Tree in center of park Decorate around the tree with designer fencing	
ELSA Roundabout	Install RGB Pixel lights wrapping the trunks of all the palms in the roundabout Install 25' Mega Tree including animation. Music will play but not synchronized Mega tree powder coated tree frame and 4' star	
ELSA Park	Install lighted garland with bows on the 4 lamppost outlining the center of the park Candy Cane Palms - all palms in the park Install clear mini lights wrapping the trunks of the palm tree Install red mini lights at the top of trunk creating a necklace effect Install green mini lights on the first layer of palm fronds Install green led mini lights in shrubs surrounding palm tree Install animated snow tubes in all the oak trees (8) on both sides of the park Note: 4 will be cool white and 4 will be combo red / green Install clear lit 12' height and 9' base Christmas Tree in center of park Decorate around the tree with designer fencing	
Other	3 year terms at 5% discount Requires 50% Deposit	
TOTAL		\$41,325.00
AMOUNT DUE		\$20,662.50

RECEIVED
OCT 7 9 2018

Date Rec'd Rizzetta & Co., Inc. _____
D/M approval CP Date 11/5/18
Date entered NOV 02 2018
Fund 001 GL 53900 OC 5459
Check # _____

- * Price includes rental of materials, lift, labor, installation, service and removal.
- * Illuminations Holiday Lighting takes the utmost care and precaution to protect your premises and property.
- * Customer hereby authorizes Illuminations Holiday Lighting, to install and / or remove all materials on said property as provided herein.
- * Assumes adequate power available. If additional power needed The Encore community responsible for providing.
- * Please note: Loss of material due to theft or vandalism is reimbursable at cost.
- * Remaining balance of project due upon receipt of invoice after installation.
- * Removal process begins after New Year's Day. It can take up to a week or more for completion. Power can be turned off in the interim.
- * MAKE CHECK PAYABLE TO: ILLUMINATIONS HOLIDAY LIGHTING

Tim Gay
PREPARED BY

10/28/2018
DATE

CONFIDENTIAL - This message is sent on behalf of Illuminations Holiday Lighting and is intended for authorized personnel and Board Members of The Encore only. As the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.

IPFS CORPORATION

(IPFS)

900 ASHWOOD PARKWAY
SUITE 370
ATLANTA, GA 30338
PHONE: (877)513-9487 - FAX: (770)225-2866

NOTICE OF ACCEPTANCE AND OF ASSIGNMENT

Refer to this account no.
in all correspondence

Account Number

GAA-836199

Dear Customer,

Thank you for the opportunity to finance your insurance premium. Per your request, we have paid the premium balance due on the policy listed below, less your down payment, to either the insurer or your agent as instructed by your agent. Your payment schedule is shown below. If payment coupons are not enclosed, you will be billed for each installment.

IMPORTANT: YOUR COPY OF INSURED NOTICE OF ACCEPTANCE

Because of the terms of the premium finance agreement, the listed instructions must be followed.

To the agent
or broker:

1. All gross unearned premiums which may become payable under the financed policies which reduce the unearned premiums, subject to any mortgagee or loss payee interest, must be paid to IPFS CORPORATION.
2. The policies may not be assigned, except for the interest of any mortgagee or loss payee, without written consent of IPFS.
3. Advise IPFS immediately of any change in address of the insured.

Agent

EGIS INSURANCE & RISK ADVISORS
150 E PALMETTO PARK RD
SUITE 705
BOCA RATON, FL 33432-4827

Insured

ENCORE COMMUNITY DEVELOPMENT
DISTRICT
9428 CAMDEN FIELD PKWY
C/O RIZZETTA & COMPANY
RIVERVIEW, FL 33578-0519

DISCLOSURE	
Total Premiums	\$44,596.00
Down Payment	\$6,689.40
Amount Financed	\$37,906.60
Finance Charge	\$1,691.60
Assessments	\$133.00
Total Payments	\$39,731.20
Number of Payments	10
Payment Amount	\$3,973.12
Annual % Rate	9.588
Acceptance Date	10/29/18

The terms and conditions of your premium finance agreement govern this loan. If for any reason you did not authorize this request for financing of your insurance premium, notify us immediately at the address or telephone number shown above.

SCHEDULE OF PAYMENTS		
Pymt No.	Due Date	Amount
1	11/01/18	\$3,973.12
2	12/01/18	\$3,973.12
3	01/01/19	\$3,973.12
4	02/01/19	\$3,973.12
5	03/01/19	\$3,973.12
6	04/01/19	\$3,973.12
7	05/01/19	\$3,973.12
8	06/01/19	\$3,973.12
9	07/01/19	\$3,973.12
10	08/01/19	\$3,973.12

SCHEDULE OF POLICIES

POLICY PREFIX AND NUMBER	EFFECTIVE DATE	FULL NAME OF INSURER AND GENERAL AGENT OTHER THAN SUBMITTING PRODUCER TO WHOM COPY OF THIS NOTICE WAS SENT	COVERAGE FIRE, AUTO MAR, I.M., CAS	POLICY TERM IN MONTHS COVERED BY PREM.	PREMIUM FINANCED
100118614	10/01/18	HUDSON SPECIALTY INSURANCE CO FLORIDA INSURANCE ALLIANCE	PKG	12	\$44,596.00

IPFS CORPORATION
(IPFS)

SCHEDULE A

NOTICE OF ACCEPTANCE AND OF ASSIGNMENT

REFER TO THIS
ACCOUNT NO. IN ALL
CORRESPONDENCE

ACCOUNT NUMBER

GAA-836199

AGENT
EGIS INSURANCE & RISK ADVISORS
150 E PALMETTO PARK RD
SUITE 705
BOCA RATON, FL 33432-4827

INSURED
ENCORE COMMUNITY DEVELOPMENT
DISTRICT
9428 CAMDEN FIELD PKWY
C/O RIZZETTA & COMPANY
RIVERVIEW, FL 33578-0519

Disbursement Date	Amount	Payee
10/29/18	\$37,906.60	EGIS INSURANCE & RISK ADVISORS

Make online payments or view account information at www.ipfs.com.
Please use access code L99CUT6 to register (first time users).

RECEIVED

Date Rec'd Rizzetta & Co., Inc. OCT 30 2018

D/M approval CP Date 11/1/18

Date entered NOV 01 2018

Fund 001 GL 51300 OC 4501 \$238.31

Check # 53900 4503 \$794.54

401 53900 4503 \$2940.27

IPFS CORPORATION
P.O. BOX 412086
KANSAS CITY, MO 64141-2086
PHONE: (800)584-9969 - FAX: (770)225-2866
ipfs.com

NOTICE OF PAYMENT DUE

DATE MAILED	ACCOUNT NUMBER	DUE DATE
11/15/18	GAA-836199	12/01/18

FOR QUESTIONS, PLEASE CALL: (800)584-9969

Date Rec'd Rizzetta & Co., Inc. NOV 20 2018

D/M approval CP Date 11/26/18

Date entered NOV 21 2018

Fund 001 GL 51300 OC 4501 \$ 238.31

Check# 53900 4503 \$ 794.54
401 53900 4503 \$ 2940.27

IMPORTANT

To protect your account please make sure that your payment is made on or before the payment due date shown.

MAKE CHECK OR MONEY ORDER PAYABLE to IPFS CORPORATION and return the payment and this notice to the address shown on coupon.

Go Green!

Register for eForms today. Instead of paper bills and documents, you'll receive email notices from IPFS Corporation. Visit us at ipfs.com to learn more.

AB 01 003270 44694 E 14 A



ENCORE COMMUNITY DEVELOPMENT
DISTRICT
9428 CAMDEN FIELD PKWY
C/O RIZZETTA & COMPANY
RIVERVIEW, FL 33578-0519

CURRENT BALANCE	PAYMENT DUE
\$35,758.08	\$3,973.12

PLEASE MAKE ALL PAYMENTS TO ONE OF THE ADDRESSES NOTED BELOW.

To ensure proper credit, please send the coupon below with your payment and write your account number on your check.

Please see the coupon for the overnight, priority, or other special delivery address. Do not use the P.O. Box address for these services as it may cause a delay in receipt.

Kindly disregard the past due payment amount if this has already been paid. A notice of intent to cancel (NOI) may have been previously issued and if so that NOI remains in full force and effect and your insurance policies may be cancelled if the past due payment is not paid by the date noted in the NOI. This additional reference to your past due payment is as a courtesy only and does not in any way change the due date of such payment as reflected in your agreement with IPFS.

Make payments, view account information or register for eForms at ipfs.com.

First time users please use access code **L99JE82M** to register.

DETACH HERE

Written notations on this coupon will NOT be received.
To ensure proper credit, include coupon with payment.

PREBIL (10/16) Copyright 2018 IPFS Corporation

ENCORE COMMUNITY DEVELOPMENT
DISTRICT
9428 CAMDEN FIELD PKWY
C/O RIZZETTA & COMPANY
RIVERVIEW, FL 33578-0519

PAYMENT COUPON

PAYMENT NO.	ACCOUNT NUMBER	DUE DATE
2	GAA-836199	12/01/18

PAYMENT DUE: \$3,973.12
OUTSTANDING FEES DUE: \$198.66
PAST DUE AMOUNT: \$0.00

PAYMENT DUE

\$4,171.78

IF RECEIVED AFTER 12/06/18

A LATE FEE WILL APPLY

PLEASE PAY THIS AMOUNT

\$198.66

\$4,370.44

For any overnight or priority delivery, please mail to:
IPFS CORPORATION
1055 BROADWAY
11TH FLOOR
KANSAS CITY, MO 64105

Make payments, view account information or register for eForms at ipfs.com.
First time users please use access code **L99JE82M** to register.
For questions, please call (800)584-9969

MAKE CHECK PAYABLE AND REMIT TO:
IPFS CORPORATION
P.O. Box 730223
Dallas, TX 75373-0223

GAA08361995 00004370442

003270 1/1

Rizzetta & Company, Inc.
 3434 Colwell Avenue
 Suite 200
 Tampa FL 33614

Invoice

Date	Invoice #
11/1/2018	INV0000035963

Bill To:

ENCORE CDD
 3434 Colwell Avenue, Suite 200
 Tampa FL 33614

Services for the month of		Terms	Client Number
November		Upon Receipt	00201
Description	Qty	Rate	Amount
District Management Services <u>3101</u>	1.00	\$2,274.58	\$2,274.58
Administrative Services <u>3100</u>	1.00	\$250.00	\$250.00
Accounting Services <u>3201 - 001 \$833.33</u>	1.00	\$1,188.33	\$1,188.33
Field Services <u>4658 - 401 \$355.00</u>	1.00	\$600.00	\$600.00
<p style="text-align: center;">RECEIVED</p> <p>Date Rec'd Rizzetta & Co., Inc. <u>OCT 25 2018</u></p> <p>D/M approval <u>CP</u> Date <u>10/29/18</u></p> <p>Date entered <u>OCT 25 2018</u></p> <p>Fund <u>001</u> GL <u>51300</u> OC <u>*</u></p> <p>Check # <u>53900</u> <u>4658</u></p> <p><u>401</u> <u>51300</u> <u>3201</u></p>			
Subtotal			\$4,312.91
Total			\$4,312.91

Rizzetta Technology Services
 3434 Colwell Avenue
 Suite 200
 Tampa FL 33614

Invoice

Date	Invoice #
11/1/2018	INV0000003809

Bill To:

ENCORE CDD
 3434 Colwell Avenue, Suite 200
 Tampa FL 33614

Services for the month of	Terms	Client Number
November		00201

Description	Qty	Rate	Amount
EMail Hosting	0	\$15.00	\$0.00
Website Hosting Services	1	\$100.00	\$100.00
<p style="text-align: right; color: red;">RECEIVED</p> <p style="text-align: right; color: blue;">OCT 24 2018</p> <p>Date Rec'd Rizzetta & Co., Inc. _____</p> <p>D/M approval <u>CP</u> Date <u>10/29/18</u></p> <p>Date entered <u>OCT 25 2018</u></p> <p>Fund <u>001</u> GL <u>51300</u> OC <u>5103</u></p> <p>Check # _____</p>			
Subtotal			\$100.00
Total			\$100.00

Encore CDD

TECO Summary 10/18

Period Covered: 10/02/18 - 10/30/18

<u>Account Number</u>	<u>Invoice Date</u>	<u>Due Date</u>	<u>Amount</u>	<u>Location</u>	<u>GL Account</u>
211006275021	11/05/18	11/26/18	\$ 214.77	1302 Nebraska Av N	4301
211006277597	11/05/18	11/26/18	\$ 209.09	1200 Nebraska Av N	4301
211006277886	11/05/18	11/26/18	\$ 137.17	1008 Nebraska Av N	4301
211006277001	11/05/18	11/26/18	\$ 74.73	1200 Nebraska Av N	4301
211006275344	11/05/18	11/26/18	\$ 172.46	1101 Scott St E #A	4301
211006275609	11/05/18	11/26/18	\$ 144.59	1199 Scott St E #B	4301
211006276102	11/05/18	11/26/18	\$ 132.93	1231 Scott St E	4301
211006276375	11/05/18	11/26/18	\$ 68.85	1261 Scott St E	4301
211006276698	11/05/18	11/26/18	\$ 23.35	1261 Scott St E Chr Lights	4307
TOTAL			<u>\$ 1,177.94</u>		

* 53100	4301 \$ 1,154.59	Utility
* 53100	4307 \$ 23.35	Street Lights
TOTAL	<u>\$ 1,177.94</u>	

RECEIVED

NOV 08 2018

Date Rec'd Rizzetta & Co., Inc. _____

D/M approval C P Date 11/9/18

Date entered NOV 09 2018

Fund 001 GL 53100 OC *

Check # _____

RECEIVED

NOV 08 2018

ENCORE COMMUNITY DEVELOP
1302 N NEBRASKA AVE
TAMPA, FL 33602-2846

Statement Date: 11/05/2018
Account: 211006275021

Current month's charges:	\$214.77
Total amount due:	\$214.77
Payment Due By:	11/26/2018

Your Account Summary

Previous Amount Due	\$276.89
Payment(s) Received Since Last Statement	-\$276.89
Current Month's Charges	\$214.77
Total Amount Due	\$214.77

Help us avoid service interruptions



Know what's below.
Call before you dig.

Call 811 two days before your project to have utility lines marked for free. Utility lines can easily be damaged by planting

trees, installing fences, etc. Avoid potential service interruptions for you and your neighbors. Digging on Saturday? Call 811 by Wednesday. Visit sunshine811.com or tampaelectric.com/callbeforeyoudig.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

Follow us and we'll keep you posted



twitter.com/tampaelectric



facebook.com/tampaelectric



youtube.com/tecoenergyinc

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006275021

Current month's charges:	\$214.77
Total amount due:	\$214.77
Payment Due By:	11/26/2018
Amount Enclosed	\$ 214.77

646444769489

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

Contact Information

Residential Customer Care
813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care
866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to
TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence
Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month; and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. **THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE.** It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469. (A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006275021
Statement Date: 11/05/2018
Current month's charges due 11/26/2018


Details of Charges – Service from 10/02/2018 to 10/30/2018

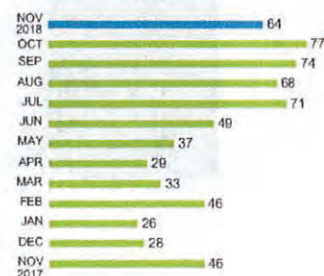
Service for: 1302 N NEBRASKA AVE, TAMPA, FL 33602-2846

Rate Schedule: General Service - Non Demand

Meter Number	Read Date	Current Reading	-	Previous Reading	=	Total Used	Multiplier	Billing Period
H39224	10/30/2018	37,470		35,600		1,870 kWh	1	29 Days

Basic Service Charge		\$19.94
Energy Charge	1,870 kWh @ \$0.06311/kWh	\$118.02
Fuel Charge	1,870 kWh @ \$0.03132/kWh	\$58.57
Florida Gross Receipt Tax		\$5.04
Electric Service Cost		\$201.57
Franchise Fee		\$13.20
Total Electric Cost, Local Fees and Taxes		\$214.77

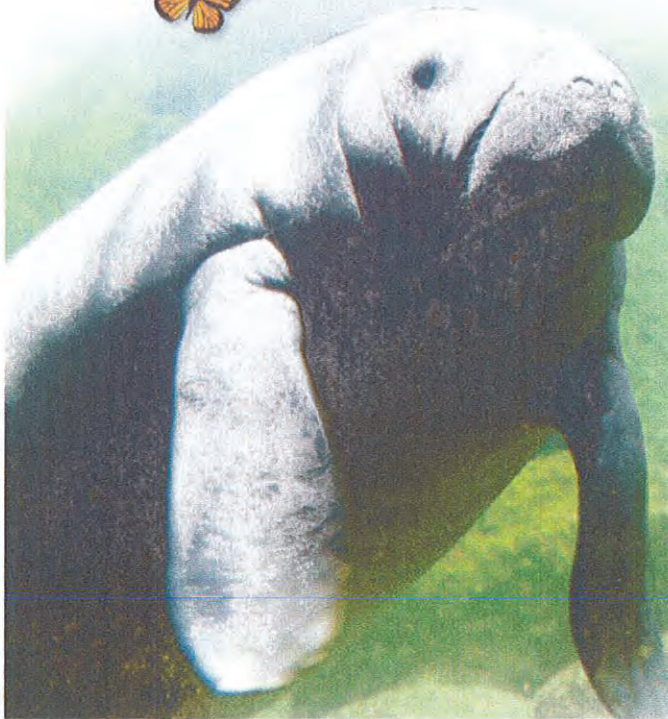
Total Current Month's Charges
\$214.77
Tampa Electric Usage History

Kilowatt-Hours Per Day
(Average)

Important Messages
Fuel sources we use to serve you

For the 12-month period ending September 2018, the percentage of fuel type used by Tampa Electric to provide electricity to its customers was Natural Gas & Oil* 74%, Coal 20% and Purchased Power 6%. Tampa Electric provides this information to our customers on a quarterly basis.

*Oil makes up less than 1%

Experience the power of nature at the Manatee Viewing Center



Open every
November 1 through April 15
10 a.m. to 5 p.m. daily

6990 Dickman Rd. Apollo Beach, FL 33572
(813) 228-4289 • Admission is free!



tampaelectric.com/manatee

*Habitat Trails • Rays Touch Tank • Observation Tower
Wildlife-watching • Gardens • Games
Snacks • Environmental education • ADA-compliant*

RECEIVED

NOV 08 2018

Statement Date: 11/05/2018
Account: 211006277597

ENCORE COMMUNITY DEVELOP
1200 NEBRASKA AVE N
TAMPA, FL 33602-0000



Current month's charges:	\$209.09
Total amount due:	\$209.09
Payment Due By:	11/26/2018

Your Account Summary

Previous Amount Due	\$213.85
Payment(s) Received Since Last Statement	-\$213.85
Current Month's Charges	\$209.09
Total Amount Due	\$209.09

Help us avoid service interruptions



**Know what's below.
Call before you dig.**

Call 811 two days before your project to have utility lines marked for free. Utility lines can easily be damaged by planting

trees, installing fences, etc. Avoid potential service interruptions for you and your neighbors. Digging on Saturday? Call 811 by Wednesday. Visit **sunshine811.com** or **tampaelectric.com/callbeforeyoudig**.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

Follow us and we'll keep you posted



twitter.com/tampaelectric



facebook.com/tampaelectric



youtube.com/tecoenergyinc

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006277597

Current month's charges:	\$209.09
Total amount due:	\$209.09
Payment Due By:	11/26/2018
Amount Enclosed	\$ 209.09

646444769496

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

Contact Information

Residential Customer Care
813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care
866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to
TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence
Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems* – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006277597
 Statement Date: 11/05/2018
 Current month's charges due 11/26/2018



Details of Charges – Service from 10/02/2018 to 10/30/2018

Service for: 1200 NEBRASKA AVE N, TAMPA, FL 33602-0000

Rate Schedule: General Service - Non Demand

Meter Number	Read Date	Current Reading	Previous Reading	Total Used	Multiplier	Billing Period
K04622	10/30/2018	33,057	31,242	1,815 kWh	1	29 Days

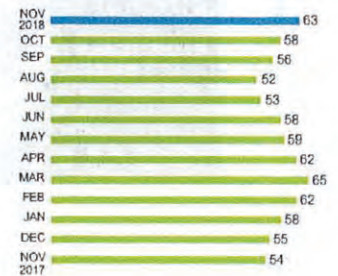
Basic Service Charge		\$19.94
Energy Charge	1,815 kWh @ \$0.06311/kWh	\$114.54
Fuel Charge	1,815 kWh @ \$0.03132/kWh	\$56.85
Florida Gross Receipt Tax		\$4.91
Electric Service Cost		\$196.24
Franchise Fee		\$12.85
Total Electric Cost, Local Fees and Taxes		\$209.09

Total Current Month's Charges

\$209.09

Tampa Electric Usage History

Kilowatt-Hours Per Day
(Average)



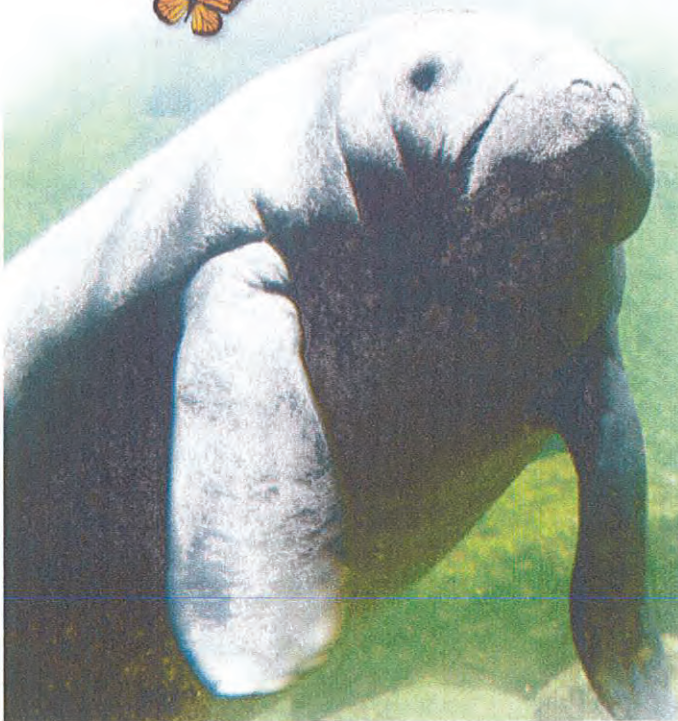
Important Messages

Fuel sources we use to serve you

For the 12-month period ending September 2018, the percentage of fuel type used by Tampa Electric to provide electricity to its customers was Natural Gas & Oil* 74%, Coal 20% and Purchased Power 6%. Tampa Electric provides this information to our customers on a quarterly basis.

*Oil makes up less than 1%

Experience the power of nature at the Manatee Viewing Center



Open every
November 1 through April 15
10 a.m. to 5 p.m. daily

6990 Dickman Rd. Apollo Beach, FL 33572
(813) 228-4289 • Admission is free!



tampaelectric.com/manatee

*Habitat Trails • Rays Touch Tank • Observation Tower
Wildlife-watching • Gardens • Games
Snacks • Environmental education • ADA-compliant*

RECEIVED
NOV 08 2018

ENCORE COMMUNITY DEVELOP
1008 N NEBRASKA AVE
TAMPA, FL 33602-3041

Statement Date: 11/05/2018
Account: 211006277886

Current month's charges:	\$137.17
Total amount due:	\$137.17
Payment Due By:	11/26/2018

Your Account Summary

Previous Amount Due	\$141.69
Payment(s) Received Since Last Statement	-\$141.69
Current Month's Charges	\$137.17
Total Amount Due	\$137.17

Help us avoid service interruptions



Know what's below.
Call before you dig.

Call 811 two days before your project to have utility lines marked for free. Utility lines can easily be damaged by planting

trees, installing fences, etc. Avoid potential service interruptions for you and your neighbors. Digging on Saturday? Call 811 by Wednesday. Visit sunshine811.com or tampaelectric.com/callbeforeyoudig.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

Follow us and we'll keep you posted



twitter.com/tampaelectric



facebook.com/tampaelectric



youtube.com/tecoenergyinc

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006277886

Current month's charges:	\$137.17
Total amount due:	\$137.17
Payment Due By:	11/26/2018
Amount Enclosed	\$ 137.17

646444769497

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to

TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day - The average amount of electricity purchased per day.

Basic Service Charge - A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM - The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing - Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge - The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated - If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax - A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax - A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee - A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge - Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) - The basic measurement of electric energy use.

Late Payment Charge - For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax - In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due - Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule - The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM - The amount of electricity purchased from renewable sources.

Share - A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due - This month's charges will be past due after the date shown. **THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE.** It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] - Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006277886
Statement Date: 11/05/2018
Current month's charges due 11/26/2018


Details of Charges – Service from 10/02/2018 to 10/30/2018

Service for: 1008 N NEBRASKA AVE, TAMPA, FL 33602-3041

Rate Schedule: General Service - Non Demand

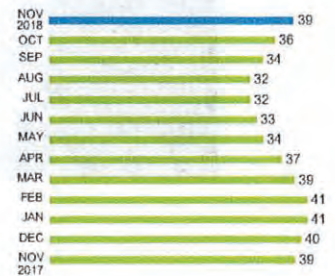
Meter Number	Read Date	Current Reading	Previous Reading	=	Total Used	Multiplier	Billing Period
E75290	10/30/2018	84,610	83,492		1,118 kWh	1	29 Days

Basic Service Charge		\$19.94
Energy Charge	1,118 kWh @ \$0.06311/kWh	\$70.56
Fuel Charge	1,118 kWh @ \$0.03132/kWh	\$35.02
Florida Gross Receipt Tax		\$3.22
Electric Service Cost		\$128.74
Franchise Fee		\$8.43
Total Electric Cost, Local Fees and Taxes		\$137.17

Total Current Month's Charges **\$137.17**

Tampa Electric Usage History

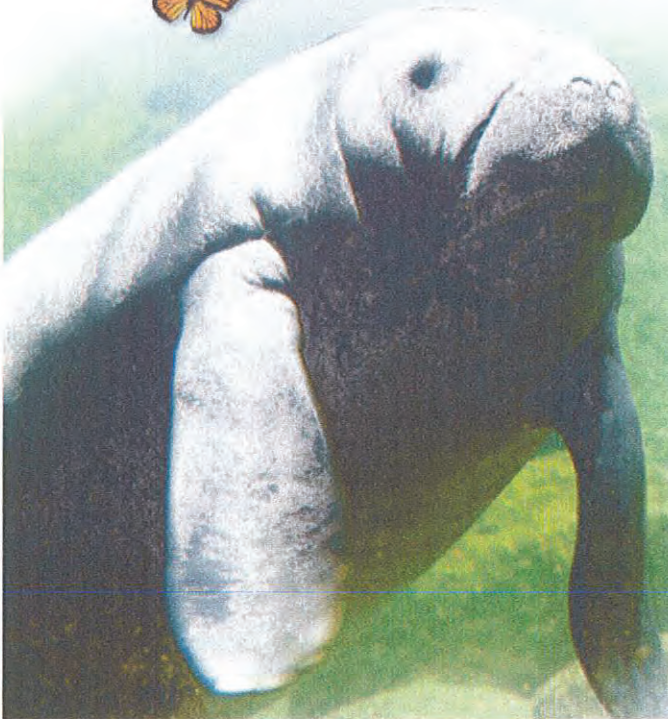
Kilowatt-Hours Per Day (Average)


Important Messages
Fuel sources we use to serve you

For the 12-month period ending September 2018, the percentage of fuel type used by Tampa Electric to provide electricity to its customers was Natural Gas & Oil* 74%, Coal 20% and Purchased Power 6%. Tampa Electric provides this information to our customers on a quarterly basis.

*Oil makes up less than 1%

Experience the power of nature at the Manatee Viewing Center



Open every
November 1 through April 15
10 a.m. to 5 p.m. daily

6990 Dickman Rd. Apollo Beach, FL 33572
(813) 228-4289 • *Admission is free!*



tampaelectric.com/manatee

*Habitat Trails • Rays Touch Tank • Observation Tower
Wildlife-watching • Gardens • Games
Snacks • Environmental education • ADA-compliant*

RECEIVED

NOV 08 2018

ENCORE COMMUNITY DEVELOP
1200 NEBRASKA AVE N
TAMPA, FL 33602-0000

Statement Date: 11/05/2018

Account: 211006277001

Current month's charges:	\$74.73
Total amount due:	\$74.73
Payment Due By:	11/26/2018

Your Account Summary

Previous Amount Due	\$27.16
Payment(s) Received Since Last Statement	-\$27.16
Current Month's Charges	\$74.73
Total Amount Due	\$74.73

Help us avoid service interruptions



Know what's below.
Call before you dig.

Call 811 two days before your project to have utility lines marked for free. Utility lines can easily be damaged by planting trees, installing fences, etc. Avoid potential service interruptions for you and your neighbors. Digging on Saturday? Call 811 by Wednesday. Visit sunshine811.com or tampaelectric.com/callbeforeyoudig.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

Follow us and we'll keep you posted



twitter.com/tampaelectric



facebook.com/tampaelectric



youtube.com/tecoenergyinc

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006277001

Current month's charges:	\$74.73
Total amount due:	\$74.73
Payment Due By:	11/26/2018
Amount Enclosed	\$ 74.73

646444769495

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

6464447694952110062770010000000074731

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to

TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006277001
Statement Date: 11/05/2018
Current month's charges due 11/26/2018



Details of Charges – Service from 10/02/2018 to 10/30/2018

Service for: 1200 NEBRASKA AVE N, TAMPA, FL 33602-0000

Rate Schedule: General Service - Non Demand

Meter Number	Read Date	Current Reading	Previous Reading	=	Total Used	Multiplier	Billing Period
C21227	10/30/2018	82,734	82,221		513 kWh	1	29 Days

Basic Service Charge		\$19.94
Energy Charge	513 kWh @ \$0.06311/kWh	\$32.38
Fuel Charge	513 kWh @ \$0.03132/kWh	\$16.07
Florida Gross Receipt Tax		\$1.75
Electric Service Cost		\$70.14
Franchise Fee		\$4.59

Total Electric Cost, Local Fees and Taxes

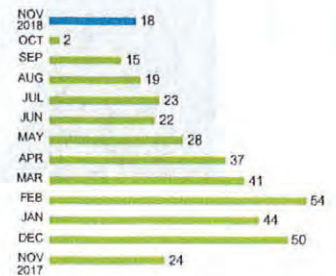
\$74.73

Total Current Month's Charges

\$74.73

Tampa Electric Usage History

Kilowatt-Hours Per Day (Average)



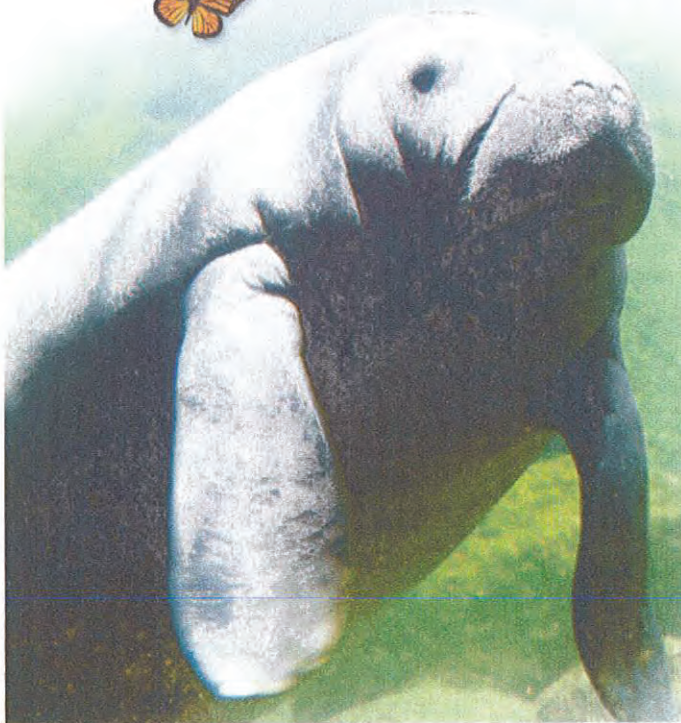
Important Messages

Fuel sources we use to serve you

For the 12-month period ending September 2018, the percentage of fuel type used by Tampa Electric to provide electricity to its customers was Natural Gas & Oil* 74%, Coal 20% and Purchased Power 6%. Tampa Electric provides this information to our customers on a quarterly basis.

*Oil makes up less than 1%

Experience the power of nature at the Manatee Viewing Center



Open every
November 1 through April 15
10 a.m. to 5 p.m. daily

6990 Dickman Rd. Apollo Beach, FL 33572
(813) 228-4289 • Admission is free!



tampaelectric.com/manatee

*Habitat Trails • Rays Touch Tank • Observation Tower
Wildlife-watching • Gardens • Games
Snacks • Environmental education • ADA-compliant*

RECEIVED

NOV 08 2018

Statement Date: 11/05/2018

Account: 211006275344

ENCORE COMMUNITY DEVELOP
1101 SCOTT ST E, A
TAMPA, FL 33602-0000



Current month's charges:	\$172.46
Total amount due:	\$172.46
Payment Due By:	11/26/2018

Your Account Summary

Previous Amount Due	\$101.25
Payment(s) Received Since Last Statement	-\$101.25
Current Month's Charges	\$172.46
Total Amount Due	\$172.46

Help us avoid service interruptions



**Know what's below.
Call before you dig.**

Call 811 two days before your project to have utility lines marked for free. Utility lines can easily be damaged by planting

trees, installing fences, etc. Avoid potential service interruptions for you and your neighbors. Digging on Saturday? Call 811 by Wednesday. Visit **sunshine811.com** or **tampaelectric.com/callbeforeyoudig**.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

Follow us and we'll keep you posted



twitter.com/tampaelectric



facebook.com/tampaelectric



youtube.com/tecoenergyinc

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006275344

Current month's charges:	\$172.46
Total amount due:	\$172.46
Payment Due By:	11/26/2018
Amount Enclosed	\$ 172.46

646444769490

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to
TECO

P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006275344
Statement Date: 11/05/2018
Current month's charges due 11/26/2018



Details of Charges – Service from 10/02/2018 to 10/30/2018

Service for: 1101 SCOTT ST E, A, TAMPA, FL 33602-0000

Rate Schedule: General Service - Non Demand

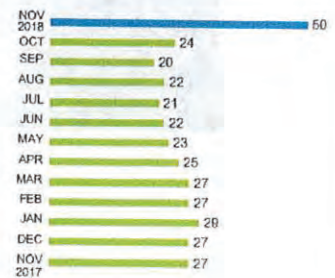
Meter Location: # A

Meter Number	Read Date	Current Reading	-	Previous Reading	=	Total Used	Multiplier	Billing Period
G21904	10/30/2018	59,702		58,242		1,460 kWh	1	29 Days

Basic Service Charge		\$19.94
Energy Charge	1,460 kWh @ \$0.06311/kWh	\$92.14
Fuel Charge	1,460 kWh @ \$0.03132/kWh	\$45.73
Florida Gross Receipt Tax		\$4.05
Electric Service Cost		\$161.86
Franchise Fee		\$10.60
Total Electric Cost, Local Fees and Taxes		\$172.46
Total Current Month's Charges		\$172.46

Tampa Electric Usage History

Kilowatt-Hours Per Day
(Average)



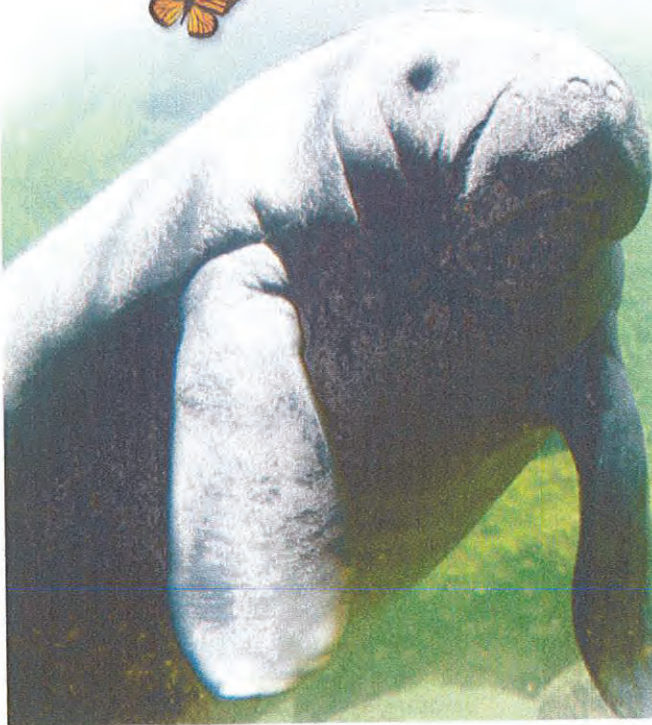
Important Messages

Fuel sources we use to serve you

For the 12-month period ending September 2018, the percentage of fuel type used by Tampa Electric to provide electricity to its customers was Natural Gas & Oil* 74%, Coal 20% and Purchased Power 6%. Tampa Electric provides this information to our customers on a quarterly basis.

*Oil makes up less than 1%

Experience the power of nature at the Manatee Viewing Center



Open every
November 1 through April 15
10 a.m. to 5 p.m. daily

6990 Dickman Rd. Apollo Beach, FL 33572
(813) 228-4289 • Admission is free!



tampaelectric.com/manatee

*Habitat Trails • Rays Touch Tank • Observation Tower
Wildlife-watching • Gardens • Games
Snacks • Environmental education • ADA-compliant*

RECEIVED

NOV 08 2018

Statement Date: 11/05/2018

Account: 211006275609

ENCORE COMMUNITY DEVELOP
1199 SCOTT ST E, B
TAMPA, FL 33602-0000

Current month's charges:	\$144.59
Total amount due:	\$144.59
Payment Due By:	11/26/2018

Your Account Summary

Previous Amount Due	\$124.68
Payment(s) Received Since Last Statement	-\$124.68
Current Month's Charges	\$144.59
Total Amount Due	\$144.59

Help us avoid service interruptions



Know what's below.
Call before you dig.

Call 811 two days before your project to have utility lines marked for free. Utility lines can easily be damaged by planting trees, installing fences, etc. Avoid potential service interruptions for you and your neighbors. Digging on Saturday? Call 811 by Wednesday. Visit sunshine811.com or tampaelectric.com/callbeforeyoudig.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

Follow us and we'll keep you posted



twitter.com/tampaelectric



facebook.com/tampaelectric



youtube.com/tecoenergyinc

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006275609

Current month's charges:	\$144.59
Total amount due:	\$144.59
Payment Due By:	11/26/2018
Amount Enclosed	\$ 144.59

646444769491

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to

TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006275609
Statement Date: 11/05/2018
Current month's charges due 11/26/2018



Details of Charges – Service from 10/02/2018 to 10/30/2018

Service for: 1199 SCOTT ST E, B, TAMPA, FL 33602-0000

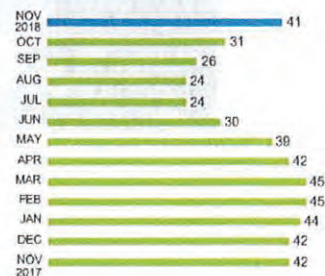
Rate Schedule: General Service - Non Demand

Meter Location: # B

Meter Number	Read Date	Current Reading	-	Previous Reading	=	Total Used	Multiplier	Billing Period
G49889	10/30/2018	95,260		94,070		1,190 kWh	1	29 Days

Basic Service Charge		\$19.94
Energy Charge	1,190 kWh @ \$0.06311/kWh	\$75.10
Fuel Charge	1,190 kWh @ \$0.03132/kWh	\$37.27
Florida Gross Receipt Tax		\$3.39
Electric Service Cost		\$135.70
Franchise Fee		\$8.89
Total Electric Cost, Local Fees and Taxes		\$144.59
Total Current Month's Charges		\$144.59

Tampa Electric Usage History

 Kilowatt-Hours Per Day
(Average)


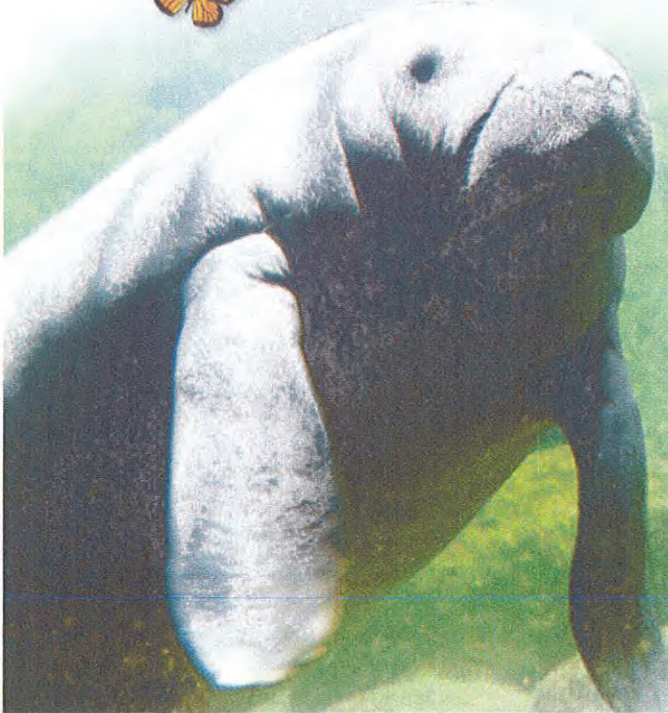
Important Messages

Fuel sources we use to serve you

For the 12-month period ending September 2018, the percentage of fuel type used by Tampa Electric to provide electricity to its customers was Natural Gas & Oil* 74%, Coal 20% and Purchased Power 6%. Tampa Electric provides this information to our customers on a quarterly basis.

*Oil makes up less than 1%

Experience the power of nature at the Manatee Viewing Center



Open every
November 1 through April 15
10 a.m. to 5 p.m. daily

6990 Dickman Rd. Apollo Beach, FL 33572
(813) 228-4289 • Admission is free!



tampaelectric.com/manatee

*Habitat Trails • Rays Touch Tank • Observation Tower
Wildlife-watching • Gardens • Games
Snacks • Environmental education • ADA-compliant*

RECEIVED

NOV 08 2018

ENCORE COMMUNITY DEVELOP
1231 SCOTT ST E
TAMPA, FL 33602-0000

Statement Date: 11/05/2018
Account: 211006276102

Current month's charges:	\$132.93
Total amount due:	\$132.93
Payment Due By:	11/26/2018

Your Account Summary

Previous Amount Due	\$141.19
Payment(s) Received Since Last Statement	-\$141.19
Current Month's Charges	\$132.93
Total Amount Due	\$132.93

Help us avoid service interruptions



Know what's below.
Call before you dig.

Call 811 two days before your project to have utility lines marked for free. Utility lines can easily be damaged by planting

trees, installing fences, etc. Avoid potential service interruptions for you and your neighbors. Digging on Saturday? Call 811 by Wednesday. Visit sunshine811.com or tampaelectric.com/callbeforeyoudig.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

Follow us and we'll keep you posted



twitter.com/tampaelectric



facebook.com/tampaelectric



youtube.com/tecoenergyinc

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006276102

Current month's charges:	\$132.93
Total amount due:	\$132.93
Payment Due By:	11/26/2018
Amount Enclosed	\$ 132.93

646444769492

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to
TECO

P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day - The average amount of electricity purchased per day.

Basic Service Charge - A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM - The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing - Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge - The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated - If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax - A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax - A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee - A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge - Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) - The basic measurement of electric energy use.

Late Payment Charge - For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax - In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due - Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule - The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM - The amount of electricity purchased from renewable sources.

Share - A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due - This month's charges will be past due after the date shown. **THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE.** It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] - Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to you - bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006276102
Statement Date: 11/05/2018
Current month's charges due 11/26/2018



Details of Charges – Service from 10/02/2018 to 10/30/2018

Service for: 1231 SCOTT ST E, TAMPA, FL 33602-0000

Rate Schedule: General Service - Non Demand

Meter Number	Read Date	Current Reading	Previous Reading	=	Total Used	Multiplier	Billing Period
G96759	10/30/2018	88,353	87,276		1,077 kWh	1	29 Days

Basic Service Charge		\$19.94
Energy Charge	1,077 kWh @ \$0.06311/kWh	\$67.97
Fuel Charge	1,077 kWh @ \$0.03132/kWh	\$33.73
Florida Gross Receipt Tax		\$3.12
Electric Service Cost		\$124.76
Franchise Fee		\$8.17
Total Electric Cost, Local Fees and Taxes		\$132.93

Total Current Month's Charges

\$132.93

Tampa Electric Usage History

Kilowatt-Hours Per Day
(Average)

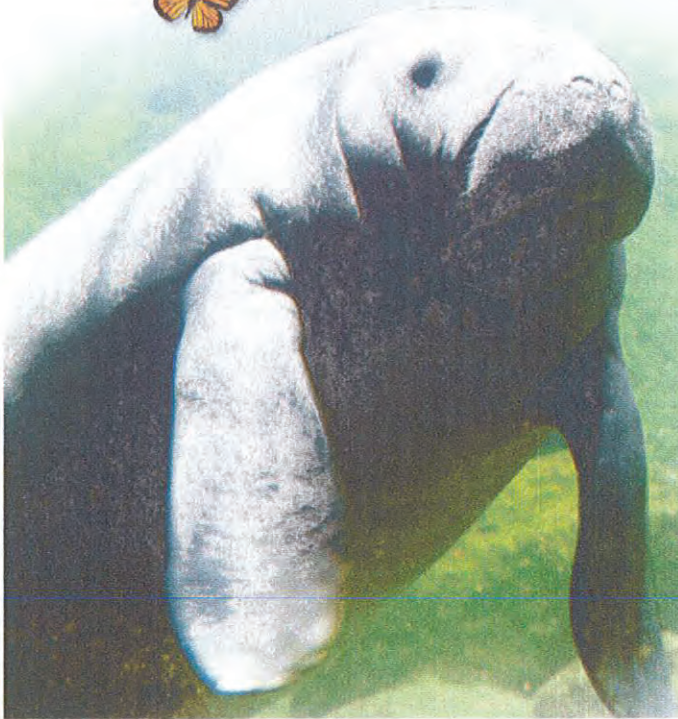

Important Messages

Fuel sources we use to serve you

For the 12-month period ending September 2018, the percentage of fuel type used by Tampa Electric to provide electricity to its customers was Natural Gas & Oil* 74%, Coal 20% and Purchased Power 6%. Tampa Electric provides this information to our customers on a quarterly basis.

*Oil makes up less than 1%

Experience the power of nature at the Manatee Viewing Center



Open every
November 1 through April 15
10 a.m. to 5 p.m. daily

6990 Dickman Rd. Apollo Beach, FL 33572
(813) 228-4289 • Admission is free!



tampaelectric.com/manatee

*Habitat Trails • Rays Touch Tank • Observation Tower
Wildlife-watching • Gardens • Games
Snacks • Environmental education • ADA-compliant*

RECEIVED

NOV 08 2018

Statement Date: 11/05/2018
Account: 211006276375

ENCORE COMMUNITY DEVELOP
1261 SCOTT ST E
TAMPA, FL 33602-0000

Current month's charges:	\$68.85
Total amount due:	\$68.85
Payment Due By:	11/26/2018

Your Account Summary

Previous Amount Due	\$71.02
Payment(s) Received Since Last Statement	-\$71.02
Current Month's Charges	\$68.85
Total Amount Due	\$68.85

Help us avoid service interruptions



Know what's below.
Call before you dig.

Call 811 two days before your project to have utility lines marked for free. Utility lines can easily be damaged by planting trees, installing fences, etc. Avoid potential service interruptions for you and your neighbors. Digging on Saturday? Call 811 by Wednesday. Visit sunshine811.com or tampaelectric.com/callbeforeyoudig.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

Follow us and we'll keep you posted



twitter.com/tampaelectric



facebook.com/tampaelectric



youtube.com/tecoenergyinc

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006276375

Current month's charges:	\$68.85
Total amount due:	\$68.85
Payment Due By:	11/26/2018
Amount Enclosed	\$ 68.85

646444769493

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

6464447694932110062763750000000068851

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to

TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006276375
Statement Date: 11/05/2018
Current month's charges due 11/26/2018



Details of Charges – Service from 10/02/2018 to 10/30/2018

Service for: 1261 SCOTT ST E, TAMPA, FL 33602-0000

Rate Schedule: General Service - Non Demand

Meter Number	Read Date	Current Reading	Previous Reading	=	Total Used	Multiplier	Billing Period
G96757	10/30/2018	42,676	42,220		456 kWh	1	29 Days

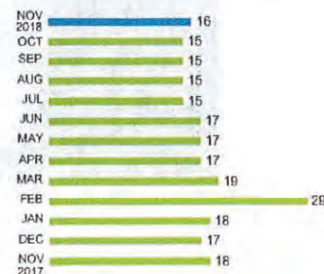
Basic Service Charge		\$19.94
Energy Charge	456 kWh @ \$0.06311/kWh	\$28.78
Fuel Charge	456 kWh @ \$0.03132/kWh	\$14.28
Florida Gross Receipt Tax		\$1.62
Electric Service Cost		\$64.62
Franchise Fee		\$4.23
Total Electric Cost, Local Fees and Taxes		\$68.85

Total Current Month's Charges

\$68.85

Tampa Electric Usage History

Kilowatt-Hours Per Day
(Average)



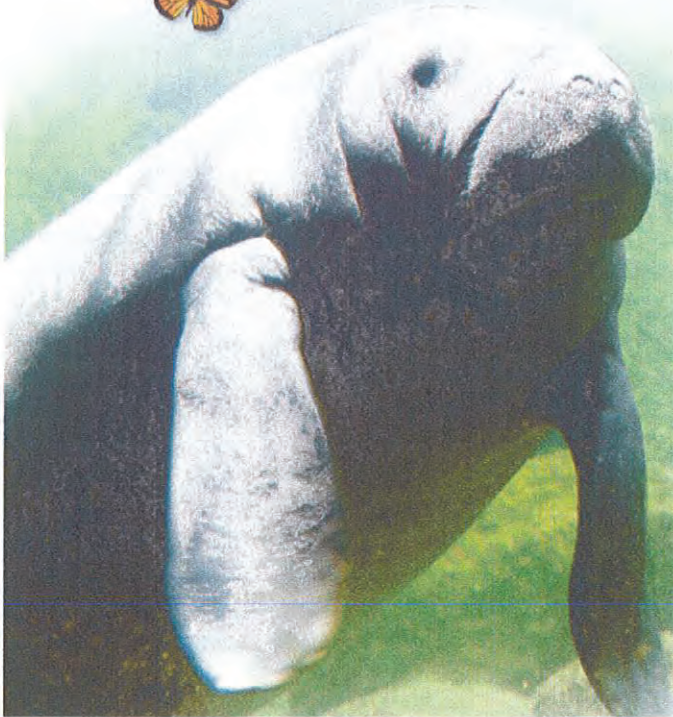
Important Messages

Fuel sources we use to serve you

For the 12-month period ending September 2018, the percentage of fuel type used by Tampa Electric to provide electricity to its customers was Natural Gas & Oil* 74%, Coal 20% and Purchased Power 6%. Tampa Electric provides this information to our customers on a quarterly basis.

*Oil makes up less than 1%

Experience the power of nature at the Manatee Viewing Center



Open every
November 1 through April 15
10 a.m. to 5 p.m. daily

6990 Dickman Rd. Apollo Beach, FL 33572
(813) 228-4289 • Admission is free!



tampaelectric.com/manatee

*Habitat Trails • Rays Touch Tank • Observation Tower
Wildlife-watching • Gardens • Games
Snacks • Environmental education • ADA-compliant*

RECEIVED

NOV 08 2018

Statement Date: 11/05/2018

Account: 211006276698

ENCORE COMMUNITY DEVELOP
1261 SCOTT ST E
TAMPA, FL 33602-0000



Current month's charges:	\$23.35
Total amount due:	\$23.35
Payment Due By:	11/26/2018

Your Account Summary

Previous Amount Due	\$23.44
Payment(s) Received Since Last Statement	-\$23.44
Current Month's Charges	\$23.35
Total Amount Due	\$23.35

Help us avoid service interruptions



Know what's below.
Call before you dig.

Call 811 two days before your project to have utility lines marked for free. Utility lines can easily be damaged by planting

trees, installing fences, etc. Avoid potential service interruptions for you and your neighbors. Digging on Saturday? Call 811 by Wednesday. Visit sunshine811.com or tampaelectric.com/callbeforeyoudig.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

Follow us and we'll keep you posted



twitter.com/tampaelectric



facebook.com/tampaelectric



youtube.com/tecoenergyinc

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006276698

Current month's charges:	\$23.35
Total amount due:	\$23.35
Payment Due By:	11/26/2018
Amount Enclosed	\$ <u>23.35</u>

646444769494

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free

877-588-1010

Energy-Saving Programs

813-275-3909

Mail Payments to

TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006276698
Statement Date: 11/05/2018
Current month's charges due 11/26/2018



Details of Charges – Service from 10/02/2018 to 10/30/2018

Service for: 1261 SCOTT ST E, TAMPA, FL 33602-0000

Rate Schedule: General Service - Non Demand

Meter Number	Read Date	Current Reading	Previous Reading	=	Total Used	Multiplier	Billing Period
C23391	10/30/2018	24,003	23,988		15 kWh	1	29 Days

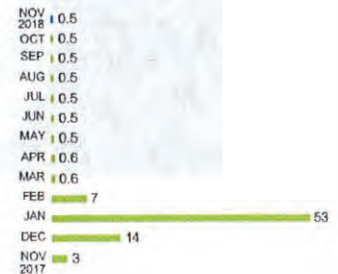
Basic Service Charge		\$19.94
Energy Charge	15 kWh @ \$0.06311/kWh	\$0.95
Fuel Charge	15 kWh @ \$0.03132/kWh	\$0.47
Florida Gross Receipt Tax		\$0.55
Electric Service Cost		\$21.91
Franchise Fee		\$1.44
Total Electric Cost, Local Fees and Taxes		\$23.35

Total Current Month's Charges

\$23.35

Tampa Electric Usage History

Kilowatt-Hours Per Day
(Average)



00000022-0000510- Page 5 of 38

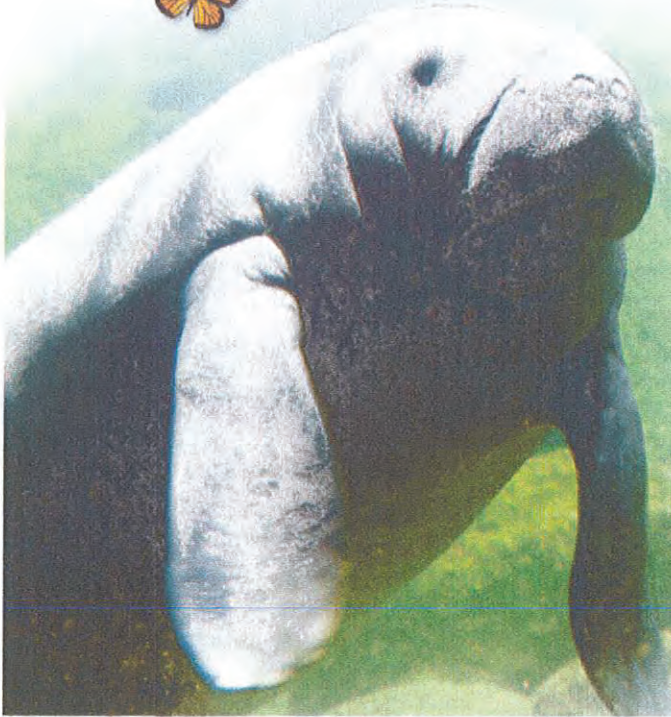
Important Messages

Fuel sources we use to serve you

For the 12-month period ending September 2018, the percentage of fuel type used by Tampa Electric to provide electricity to its customers was Natural Gas & Oil* 74%, Coal 20% and Purchased Power 6%. Tampa Electric provides this information to our customers on a quarterly basis.

*Oil makes up less than 1%

Experience the power of nature at the Manatee Viewing Center



Open every
November 1 through April 15
10 a.m. to 5 p.m. daily

6990 Dickman Rd. Apollo Beach, FL 33572
(813) 228-4289 • *Admission is free!*



tampaelectric.com/manatee

Habitat Trails • Rays Touch Tank • Observation Tower
Wildlife-watching • Gardens • Games
Snacks • Environmental education • ADA-compliant



YELLOWSTONE
LANDSCAPE

Landscape Professionals
Post Office Box 849 || Bunnell, FL 32110
Tel 386.437.6211 || Fax 386.586.1285

Invoice

Invoice: INV-0000234988
Invoice Date: October 31, 2018

Account: 22443
PO Number:

Bill To:

Encore CDD
c/o Rizzetta & Company, Inc.
9428 Camden Field Parkway

Riverview, FL 33578

Remit To:

Yellowstone Landscape
PO Box 101017
Atlanta, GA 30392-1017

Terms: NET 30
Project Number: 10141160.201.99999
Project Name: IRRIGATION REPAIR
Encore CDD - ENH

Invoice Due Date: November 30, 2018
Invoice Amount: \$422.00

Description	Quantity	Price	Total Price
Irrigation Repairs Per Proposal	1.00	422.00	\$422.00

Invoice Total \$422.00

RECEIVED

Date Rec'd Rizzetta & Co., Inc. OCT 14 2018
D/M approval CP Date 10/29/18
Date entered OCT 25 2018
Fund 001 GL 53900 OC 4614
Check # _____



YELLOWSTONE LANDSCAPE

IRRIGATION WORK PROPOSAL AUTHORIZATION

DATE: 10/16/2018

IRR TECH: James Freed

District	Tampa	Project	Encore CDD
Project Name	SERVICE CALL	Bill To	Encore CDD 3434 Colwell Ave., Suite 200 Tampa, FL 33614
Project #	10141160.201.99999	Contact Ph#	

Part Type	Description of Parts and Services	Zone (s)	Qty	Unit Price	Extension
Decoder	1 STA DECODER USE W/ACC CONTROLLER	19,44	2	\$156.00	\$312.00
Labor	Technician Labor Charge per Hour		2	\$55.00	\$110.00
Labor	Assistant Technician Charge per Hour			\$35.00	

Parts Total \$312.00

Comments	Proposal Total	\$422.00
Found 2 -1 station decoders bad and changed out.	Deposit/Credit	
	Balance Due	\$422.00
Thank you		

Company Authorizations	Work Completed Date
Prepared By: Richard Whitcomb	Date: 10/16/2018
Branch Manager:	Date: 10/16/18
	Billing Fiscal



YELLOWSTONE
LANDSCAPE

Landscape Professionals
Post Office Box 849 || Bunnell, FL 32110
Tel 386.437.6211 || Fax 386.586.1285

Invoice

Invoice: INV-0000235869
Invoice Date: October 31, 2018

Account: 22443
PO Number:

Bill To:

Encore CDD
c/o Rizzetta & Company, Inc.
9428 Camden Field Parkway

Riverview, FL 33578

Remit To:

Yellowstone Landscape
PO Box 101017
Atlanta, GA 30392-1017

Terms: NET 30
Project Number: 10141160.201.99999
Project Name: IRRIGATION REPAIR
Encore CDD - ENH

Invoice Due Date: November 30, 2018
Invoice Amount: \$95.00

Description	Quantity	Price	Total Price
Irrigation Repairs Per Proposal	1.00	95.00	\$95.00

Invoice Total \$95.00

RECEIVED

NOV 07 2018

Date Rec'd Rizzetta & Co., Inc. _____
D/M approval CP Date 11/9/18
Date entered NOV 08 2018
Fund 001 GL 53900 OC 4614
Check # _____



YELLOWSTONE LANDSCAPE

IRRIGATION WORK PROPOSAL AUTHORIZATION

DATE: 10/19/2018

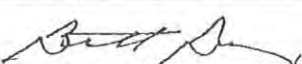
IRR TECH: James Freed

District	Tampa	Project	Encore CDD
Project Name	SERVICE CALL	Bill To	Encore CDD 3434 Colwell Ave., Suite 200 Tampa, FL 33614
Project #	10141160.201.99999	Contact Ph#	

Part Type	Description of Parts and Services	Zone (s)	Qty	Unit Price	Extension
Solenoid	SOLENOID 24 VAC .4A INRUSH .2A HOLD IRRITROL	39,40	2	\$20.00	\$40.00
Labor	Technician Labor Charge per Hour		1	\$55.00	\$55.00
Labor	Assistant Technician Charge per Hour			\$35.00	

Parts Total \$40.00

Comments	Proposal Total	\$95.00
Replaced 2 solenoids for drip around the Reed Bldg.		
	Deposit/Credit	
Thank you	Balance Due	\$95.00

Company Authorizations	Work Completed Date
Prepared By: Richard Whitcomb	Date: 10/19/2018
Branch Manager: 	Date: 10/17/18
	Billing Fiscal

Tab 2 B

ENCORE COMMUNITY DEVELOPMENT DISTRICT

DISTRICT OFFICE · 9428 CAMDEN FIELD PARKWAY · RIVERVIEW, FL 33578

Operation and Maintenance Expenditures December 2018 For Board Approval

Attached please find the check register listing the Operation and Maintenance expenditures paid from December 1, 2018 through December 31, 2018. This does not include expenditures previously approved by the Board.

The total items being presented: **\$45,462.05**

Approval of Expenditures:

_____ Chairperson

_____ Vice Chairperson

_____ Assistant Secretary

Encore Community Development District

Paid Operation & Maintenance Expenditures

December 1, 2018 Through December 31, 2018

<u>Vendor Name</u>	<u>Check Number</u>	<u>Invoice Number</u>	<u>Invoice Description</u>	<u>Invoice Amount</u>
Advanced Drainage & Hydro Inc.	001438	12032018	Inspection & Maint of Stormwater Mangement Sys 12/18	\$ 5,900.00
Billi J. Griffin	001441	BG121018	Board of Supervisors Meeting 12/10/18	\$ 200.00
Christine M. Burdick	001440	CB121018	Board of Supervisors Meeting 12/10/18	\$ 200.00
Hazel S. Harvey	001442	HH121018	Board of Supervisors Meeting 12/10/18	\$ 200.00
Hopping Green & Sams	001433	103840	General/Monthly Legal Services 10/18	\$ 700.00
Illuminations Holiday Lighting	001443	20051218	Christmas Lighting and Decoration 12/18- 50% Balance	\$ 20,662.50
IPFS Corporation	001447	GAA-836199 01/19	General/POL Liability Ins FY18/19 Pmt 3 of 10	\$ 1,032.85
Julia Jackson	001444	JJ121018	Board of Supervisors Meeting 12/10/18	\$ 200.00
Office Dynamics	001439	00027595	Bind & Ship 5 Agenda Booklets 11/18	\$ 295.50
Rizzetta & Company, Inc.	001434	INV0000036557	District Management Fees 12/18	\$ 3,957.91
Rizzetta Technology Services	001435	INV0000003895	Website Hosting Service 12/18	\$ 100.00
TECO	001445	Summary 11/18	Electric Summary 11/18	\$ 1,256.24
Times Publishing Company	001436	712713 11/23/18	Legal Advertising 11/18	\$ 229.50
Yellowstone Landscape	001437	INV-0000237378	Monthly Landscape Maintenance 11/18	\$ 5,204.00
Yellowstone Landscape	001437	INV-0000239538	Plant Install 11/18	\$ 119.55
Yellowstone Landscape	001446	INV-0000240634	Monthly Landscape Maint/Trash Removal 12/18	<u>\$ 5,204.00</u>
Report Total				<u>\$ 45,462.05</u>



Advanced Drainage & Hydro



December 03, 2018

Invoice #12032018

Encore Community Development District
3434 Colwell Ave Ste 200
Tampa, FL

Invoice for Inspection, and Maintenance of Stormwater Management System Encore Project Tampa, FL

Advanced Drainage & Hydro Inc. is pleased to have the following tasks completed for the Quarter 4/
2018:

1. Removal of vegetation in the filter area and raking the sand bed to have the filter system clean.
 - a. Clean the trash collectors (8) and remove the waste.
 - b. Inspection of the system and recommendations.
 - c. Testing the inflow and outflow water.
 - d. Jetting the underdrains and tilling the sand filter.
 - e. Rain gauge checks on rainfall events.

This Amount due is\$5,900.00

Please make check payable to: Advanced Drainage and Hydro Inc.

Mail check to: 19805 Deer Lake Road
Lutz, FL 33548

Should you need any further information, please don't hesitate to contact me.

Sincerely,

RECEIVED

DEC 03 2018

Don Kipp
Project Manager
Advanced Drainage & Hydro Inc.
Mobile (813) 957-3162
Dkipp1@verizon.net

Date Rec'd Rizzetta & Co., Inc. _____
D/M approval CP Date 12/10/18
Date entered DEC 07 2018
Fund 001 GL 53800 OC 4599
Check # _____

**ENCORE CDD
SUPERVISOR PAY REQUEST**

Meeting Date: December 10, 2018

Name of Board Supervisor	Check if present	Check if paid
Dr. Hazel Harvey	X	X
Billi Johnson-Griffin	X	X
David Iloanya	X	
Christine Burdick	X	X
Julia Jackson	X	X

EXTENDED MEETING TIMECARD

Meeting Start Time:	4:00 PM	
Meeting End Time:	4:54 PM	
Total Meeting Time:	54 Minutes	

Time Over _____ () Hours:	N/A	
---------------------------	-----	--

Total at \$175 per Hour:	N/A	
--------------------------	-----	--

DM Signature: Christine Perkins

DEC 10 2018

Date received by Hazzard & Co., Inc. _____

I/M approval CP Date 12/18/18

Date entered DEC 12 2018

and 061 GL 51100 OC 1101

check # _____

Hopping Green & Sams

Attorneys and Counselors

119 S. Monroe Street, Ste. 300
P.O. Box 6526
Tallahassee, FL 32314
850.222.7500

STATEMENT

November 20, 2018

Encore Community Development District
9428 Camden Field Parkway
Riverview, FL 33578

Bill Number 103840
Billed through 10/31/2018

General Counsel/Monthly Meeting

ENCORE 00001 JLK

FOR PROFESSIONAL SERVICES RENDERED

10/02/18	JLK	Prepare for board meeting, including review of agenda package and DM agreement.	0.80 hrs
10/04/18	JLK	Attend board meeting and post meeting wrap up , including LOE materials; confer regarding district management agreement and updates thereto; begin draft rate study agreement.	1.80 hrs
10/31/18	JLK	Continue reviewing, drafting and updating forms of district management related contracts and confer with Rizzetta team on same; begin review of website templates and master website agreement; begin review of statement of work related to ADA work and remediation of various documents; conference calls on same.	0.20 hrs
Total fees for this matter			\$700.00

MATTER SUMMARY

Kilinski, Jennifer L. 2.80 hrs 250 /hr \$700.00

TOTAL FEES \$700.00

TOTAL CHARGES FOR THIS MATTER \$700.00

BILLING SUMMARY

Kilinski, Jennifer L. 2.80 hrs 250 /hr \$700.00

TOTAL FEES \$700.00

TOTAL CHARGES FOR THIS BILL \$700.00

RECEIVED

NOV 20 2018

Please include the bill number on your check.

DM approval CP Date 12/4/18

Date entered DEC 03 2018

Fund 001 GL 51400 OC 3107

Check # _____

Illuminations Holiday Lighting

Invoice 20051218

8606 Herons Cove Pl
Tampa, FL 33647
Tim Gay

(813) 334-4827

TO:

The Encore
9428 Camden Field Parkway
Riverview, FL 33578
attn: Christine Perkins

(813) 533-2950

JOB DESCRIPTION
Christmas Lighting and Decoration Invoice for The Encore

ITEMIZED ESTIMATE: TIME AND MATERIALS		AMOUNT
Nebraska Entrance	Install clear mini-lights wrapping the limbs of the ligustrums	\$43,500.00
	Install red and green LEDs in the tops of the ligustrums	
	Candy Cane Palms - all palms in the park	
	Install clear mini lights wrapping the trunks of the palm tree	
	Install red mini lights at the top of trunk creating a necklace effect	
	Install green mini lights on the first layer of palm fronds	
Reed Park	Install lighted garland with bows on the 4 lamppost outlining the center of the park	
	Candy Cane Palms - all palms in the park	
	Install clear mini lights wrapping the trunks of the palm tree	
	Install red mini lights at the top of trunk creating a necklace effect	
	Install green mini lights on the first layer of palm fronds	
	Install green led mini lights in shrubs surrounding palm tree	
	Install animated snow tubes in all the oak trees (8) on both sides of the park	
	Note: 4 will be cool white and 4 will be combo red / green	
	Install clear lit 12' height and 9' base Christmas Tree in center of park	
	Decorate around the tree with designer fencing	
ELSA Roundabout	Install RGB Pixel lights wrapping the trunks of all the palms in the roundabout	
	Install 25' Mega Tree including animation. Music will play but not synchronized	
	Mega tree powder coated tree frame and 4' star	
ELSA Park	Install lighted garland with bows on the 4 lamppost outlining the center of the park	
	Candy Cane Palms - all palms in the park	
	Install clear mini lights wrapping the trunks of the palm tree	
	Install red mini lights at the top of trunk creating a necklace effect	
	Install green mini lights on the first layer of palm fronds	
	Install green led mini lights in shrubs surrounding palm tree	
	Install animated snow tubes in all the oak trees (8) on both sides of the park	
	Note: 4 will be cool white and 4 will be combo red / green	
	Install clear lit 12' height and 9' base Christmas Tree in center of park	
	Decorate around the tree with designer fencing	
Other	3 year terms at 5% discount	TOTAL \$41,325.00
	Requires 50% Deposit	Deposit Paid \$20,662.50
	BALANCE DUE	\$20,662.50

RECEIVED**DEC 07 2018**

Date Rec'd Rizzetta & Co., Inc. _____

D/M approval CP Date 12/13/18Date entered **DEC 13 2018**Fund 001 GL 53900 OC 5459

Check # _____

- * Price includes rental of materials, lift, labor, installation, service and removal
- * Illuminations Holiday Lighting takes the utmost care and precaution to protect your premises and property
- * Customer hereby authorizes Illuminations Holiday Lighting, to install and / or remove all materials on said property as provided herein
- * Assumes adequate power available. If additional power needed The Encore community responsible for providing
- * Please note: Loss of material due to theft or vandalism is reimbursable at cost
- * Remaining balance of project due upon receipt of invoice after installation
- * Removal process begins after New Years Day. It can take up to a week or more for completion. Power can be turned off in the interim
- * MAKE CHECK PAYABLE TO: ILLUMINATIONS HOLIDAY LIGHTING

Tim Gay
PREPARED BY

12/7/2018
DATE

CONFIDENTIAL - This message is sent on behalf of Illuminations Holiday Lighting and is intended for authorized personnel and Board Members of The Encore only. As the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.

IPFS CORPORATION

P.O. BOX 412086
 KANSAS CITY, MO 64141-2086
 PHONE: (800)584-9969 - FAX: (770)225-2866
 ipfs.com

NOTICE OF PAYMENT DUE

DATE MAILED	ACCOUNT NUMBER	DUE DATE
12/12/18	GAA-836199	01/01/19

FOR QUESTIONS, PLEASE CALL: (800)584-9969

IMPORTANT

To protect your account please make sure that your payment is made on or before the payment due date shown.

MAKE CHECK OR MONEY ORDER PAYABLE to IPFS CORPORATION and return the payment and this notice to the address shown on coupon.

Go Green!

Register for eForms today. Instead of paper bills and documents, you'll receive email notices from IPFS Corporation. Visit us at ipfs.com to learn more.

CURRENT BALANCE	PAYMENT DUE
\$31,784.96	\$3,973.12

PLEASE MAKE ALL PAYMENTS TO ONE OF THE ADDRESSES NOTED BELOW.

To ensure proper credit, please send the coupon below with your payment and write your account number on your check.

Please see the coupon for the overnight, priority, or other special delivery address. Do not use the P.O. Box address for these services as it may cause a delay in receipt.

Kindly disregard the past due payment amount if this has already been paid. A notice of intent to cancel (NOI) may have been previously issued and if so that NOI remains in full force and effect and your insurance policies may be cancelled if the past due payment is not paid by the date noted in the NOI. This additional reference to your past due payment is as a courtesy only and does not in any way change the due date of such payment as reflected in your agreement with IPFS.

Make payments, view account information or register for eForms at ipfs.com.

First time users please use access code **L99JE82M** to register.

DETACH HERE

Written notations on this coupon will NOT be received.
 To ensure proper credit, include coupon with payment.

PREBIL (10/16) Copyright 2018 IPFS Corporation

PAYMENT COUPON

PAYMENT NO.	ACCOUNT NUMBER	DUE DATE
3	GAA-836199	01/01/19

PAYMENT DUE: \$3,973.12
 OUTSTANDING FEES DUE: \$198.66
 PAST DUE AMOUNT: \$0.00

PAYMENT DUE

\$4,171.78

IF RECEIVED AFTER 01/06/19

A LATE FEE WILL APPLY

PLEASE PAY THIS AMOUNT

\$198.66

\$4,370.44

GAA08361995 00004370442

Date Rec'd Rizzetta & Co., Inc. **DEC 18 2018**
 D/M approval **CP** Date **12/27/18**
 Date entered **DEC 26 2018**
 Fund **001** GL **51300** OC **4501** \$238.31
 Check# **401** 53900 4503 \$794.54
 401 53900 4503 \$2940.27

AB 01 006428 59059 E 23 A



ENCORE COMMUNITY DEVELOPMENT
 DISTRICT
 9428 CAMDEN FIELD PKWY
 C/O RIZZETTA & COMPANY
 RIVERVIEW, FL 33578-0519

ENCORE COMMUNITY DEVELOPMENT
 DISTRICT
 9428 CAMDEN FIELD PKWY
 C/O RIZZETTA & COMPANY
 RIVERVIEW, FL 33578-0519

For any overnight or priority
 delivery, please mail to:
 IPFS CORPORATION
 1055 BROADWAY
 11TH FLOOR
 KANSAS CITY, MO 64105

Make payments, view account information or
 register for eForms at ipfs.com.
 First time users please use access code
L99JE82M to register.
 For questions, please call (800)584-9969

MAKE CHECK PAYABLE AND REMIT TO:

IPFS CORPORATION
P.O. Box 730223
Dallas, TX 75373-0223

6720 E. Fowler Ave. • Tampa, FL 33617

Phone (813) 980-3494 • Fax (813) 980-3495

www.OfficeDynamicsTampa.com

Bill To:

Encore CDD / Rizzetta & Company
9428 Camden Field Parkway
Riverview, FL 33578

Invoice #: 00027595

Date: 11/28/18

Page: 1

DATE	DESCRIPTION	AMOUNT
	5 Agenda booklets 105 color copies, 73 Black & white copies, 9 tabs and coil bound with clear front and Green Back	\$199.40
	UPS to 5 locations	\$96.10
<p style="text-align: right;">DEC 04 2018</p> <p>Date Rec'd Rizzetta & Co., Inc. _____</p> <p>D/M approval <u>CP</u> Date <u>12/10/18</u></p> <p>Date entered <u>DEC 07 2018</u></p> <p>Fund <u>001</u> GL <u>51300</u> OC <u>4803</u></p> <p>Check# _____</p>		
Terms net 30 days. Payment not received within thirty days of date billed will result in an additional charge of 1.5% per month and in addition, the customer is responsible for costs of collection including reasonable attorneys fees incurred in the collection process.		Sales Tax: \$0.00
		Total Amount: \$295.50
		Amount Applied: \$0.00
		Balance Due: \$295.50

Terms: Net 10

Rizzetta & Company, Inc.
 3434 Colwell Avenue
 Suite 200
 Tampa FL 33614

Invoice

Date	Invoice #
12/1/2018	INV0000036557

Bill To:

ENCORE CDD
 3434 Colwell Avenue, Suite 200
 Tampa FL 33614

Services for the month of		Terms	Client Number
December		Upon Receipt	00201
Description	Qty	Rate	Amount
District Management Services 3101	1.00	\$2,274.58	\$2,274.58
Administrative Services 3100	1.00	\$250.00	\$250.00
Accounting Services 3201 - 401 - \$355.00	1.00	\$1,188.33	\$1,188.33
Field Services 4658 001 \$833.33	1.00	\$600.00	\$600.00
<div>RECEIVED</div> <div>Date Rec'd Rizzetta & Co., Inc. NOV 27 2018</div> <div>D/M approval CP Date 12/4/18</div> <div>Date entered DEC 03 2018</div> <div>Fund 001 GL 51300 OC X</div> <div>Check # 53900 4658</div> <div>401 51300 3201</div>			
Subtotal			\$4,312.91
Total			\$4,312.91

Rizzetta Technology Services
 3434 Colwell Avenue
 Suite 200
 Tampa FL 33614

Invoice

Date	Invoice #
12/1/2018	INV0000003895

Bill To:

ENCORE CDD
 3434 Colwell Avenue, Suite 200
 Tampa FL 33614

Services for the month of	Terms	Client Number
December		00201

Description	Qty	Rate	Amount
Email Hosting	0	\$15.00	\$0.00
Website Hosting Services	1	\$100.00	\$100.00
<p style="text-align: center;">RECEIVED</p> <p>Date Rec'd Rizzetta & Co., Inc. <u>NOV 27 2018</u></p> <p>D/M approval <u>CP</u> Date <u>12/4/18</u></p> <p>Date entered <u>DEC 03 2018</u></p> <p>Fund <u>001</u> GL <u>51300</u> OC <u>5103</u></p> <p>Check # _____</p>			
Subtotal			\$100.00
Total			\$100.00

Encore CDD

TECO Summary 11/18

Period Covered: 10/31/18 - 12/03/18

<u>Account Number</u>	<u>Invoice Date</u>	<u>Due Date</u>	<u>Amount</u>	<u>Location</u>	<u>GL Account</u>
211006275021	12/05/18	12/26/18	\$ 165.75	1302 Nebraska Av N	4301
211006277597	12/05/18	12/26/18	\$ 218.27	1200 Nebraska Av N	4301
211006277886	12/05/18	12/26/18	\$ 146.66	1008 Nebraska Av N	4301
211006277001	12/05/18	12/26/18	\$ 136.85	1200 Nebraska Av N	4301
211006275344	12/05/18	12/26/18	\$ 160.70	1101 Scott St E #A	4301
211006275609	12/05/18	12/26/18	\$ 151.91	1199 Scott St E #B	4301
211006276102	12/05/18	12/26/18	\$ 142.22	1231 Scott St E	4301
211006276375	12/05/18	12/26/18	\$ 73.29	1261 Scott St E	4301
211006276698	12/05/18	12/26/18	\$ 60.59	1261 Scott St E Chr Lights	4307
TOTAL			<u>\$ 1,256.24</u>		

* 53100	4301 \$ 1,195.65	Utility
53100	4307 \$ 60.59	Street Lights
TOTAL	<u>\$ 1,256.24</u>	

RECEIVED
DEC 11 2018

APPROVAL CP BY 12/12/18
 DATE DEC 11 2018
 NO 001 GL 53100 OC *
 WORK # _____

Statement Date: 12/05/2018

Account: 211006275021

ENCORE COMMUNITY DEVELOP
1302 N NEBRASKA AVE
TAMPA, FL 33602-2846



Current month's charges:	\$165.75
Total amount due:	\$165.75
Payment Due By:	12/26/2018

Your Account Summary

Previous Amount Due	\$214.77
Payment(s) Received Since Last Statement	-\$214.77
Current Month's Charges	\$165.75
Total Amount Due	\$165.75

Date Rec'd Rizzetta & Co., Inc. DEC 10 2018
D/M approval _____ Date _____
Date entered _____
Fund _____ GL _____ OC _____
Check# _____

Helping neighbors in need



Our Share program makes it easy for you to help customers in need pay their electric and/or natural gas bills.

Visit tampaelectric.com/share and peoplesgas.com/share to learn more.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.



Stay informed with e-News Update

Sign up for our free e-News Update online newsletter and receive updates about programs, weather, community events and more, straight to your inbox. Visit tampaelectric.com/emailsignup today.

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006275021

Current month's charges:	\$165.75
Total amount due:	\$165.75
Payment Due By:	12/26/2018
Amount Enclosed	\$ 165.75

656321331763

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to
TECO

P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469. (A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006275021
Statement Date: 12/05/2018
Current month's charges due 12/26/2018



Details of Charges – Service from 10/31/2018 to 12/03/2018

Service for: 1302 N NEBRASKA AVE, TAMPA, FL 33602-2846

Rate Schedule: General Service - Non Demand

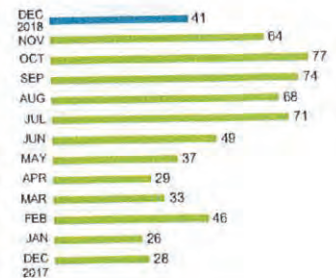
Meter Number	Read Date	Current Reading	Previous Reading	=	Total Used	Multiplier	Billing Period
H39224	11/07/2018	37,901	37,470		431 kWh	1	8 Days
1000057697	12/03/2018	964	0		964 kWh	1	26 Days

Basic Service Charge		\$19.94
Energy Charge	1,395 kWh @ \$0.06311/kWh	\$88.04
Fuel Charge	1,395 kWh @ \$0.03132/kWh	\$43.69
Florida Gross Receipt Tax		\$3.89
Electric Service Cost		\$155.56
Franchise Fee		\$10.19

Total Electric Cost, Local Fees and Taxes
\$165.75
Total Current Month's Charges
\$165.75

Tampa Electric Usage History

Kilowatt-Hours Per Day (Average)



Important Messages

The billing periods of the individual meters of a multi-metered account may differ from the dates displayed. All the meters on such an account may not have been read on the same date due to their location on the property.

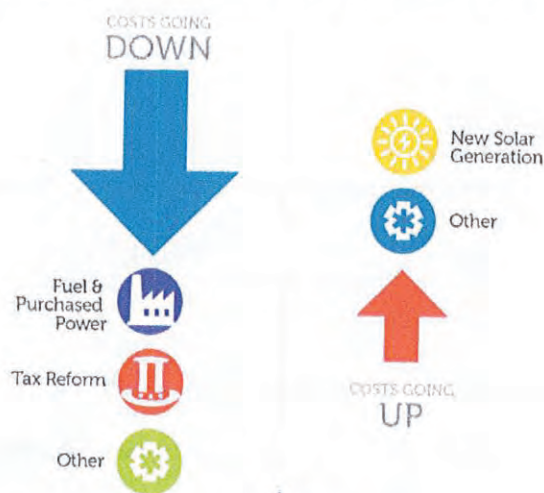
Important Rate Information for Lighting Customers

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida. To view the 2019 lighting rates, please visit tampaelectric.com/rates, and select *Customer Communications*. If you prefer to receive a copy of the rates via U.S. Mail, please call 813-635-1500 and select *Option 5* to make a request.

Lower bills coming in January

2019 Tampa Electric bills

Here's why the price you'll pay is at its lowest in 13 years



The result

Residential and small business bills are dropping about **8%**.
Commercial and industrial bills are dropping about **8-10%**.

■ Environmental compliance costs have decreased due to our increased use of cleaner fuels.

★ Costs of new energy conservation programs.

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. Commercial and industrial customers will see bills drop by about 8 percent to 10 percent, depending on usage. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Costs going down include fuel and the benefits from the previously approved tax reform. Costs going up are base rates for increased solar and conservation programs. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida.

More about your bill

If you are interested in more details about the components of your bill, please refer to the *Understanding Your Charges* information page on the back of your bill. Visit tecoaccount.com to view your bill online.

We're here for you

Want to learn more about your electric rates or how you can save energy and money? Please visit us at tampaelectric.com or call us to speak with a dedicated Business and Industry specialists:

Hillsborough County (813) 228-1010

Polk County (863) 299-0800

All other counties and out-of-state (888) 223-0800

Effective January 2019

Standard General Service, Demand (GSD)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 10.59 per kW
Energy Charge:	1.596¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 ¢ per kWh

Optional General Service, Demand (GSD-option)

Basic Service Charge:	\$30.24 per month
Energy Charge:	6.494 ¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	0.075 ¢ per kWh
Energy Conservation Charge:	0.272 ¢ per kWh
Environmental Charge:	0.220 ¢ per kWh

Time-of-Day General Service, Demand (GSDT)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 3.57 per kW of billing demand \$ 7.02 per kW of peak billing demand
	On-Peak Off-Peak
Energy Charge:	2.921 (¢ per kWh) 1.054 (¢ per kWh)
Fuel Charge:	2.874 (¢ per kWh) 2.653 (¢ per kWh)
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 (¢ per kWh)

Interruptible Service (IS) - Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW
Energy Charge:	2.524 ¢ per kWh
Fuel Charge:	2.692 ¢ per kWh
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214 ¢ per kWh

Interruptible Service Time-of-Day (IST)-Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW of billing demand
	On-Peak Off-Peak
Energy Charge:	2.524 (¢ per kWh) 2.524 (¢ per kWh)
Fuel Charge:	2.845 (¢ per kWh) 2.626 (¢ per kWh)
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214¢ per kWh

The costs of fuel are passed along to customers without any markup or profit to Tampa Electric.

Rate schedules are subject to gross receipts taxes, city and state taxes, and franchise fees, where applicable. A late payment charge may be applied to any unpaid balance on your electric bill that is not paid by the past-due date.

Statement Date: 12/05/2018

Account: 211006277597

ENCORE COMMUNITY DEVELOP
1200 NEBRASKA AVE N
TAMPA, FL 33602-0000



Current month's charges:	\$218.27
Total amount due:	\$218.27
Payment Due By:	12/26/2018

Your Account Summary

Previous Amount Due	\$209.09
Payment(s) Received Since Last Statement	-\$209.09
Current Month's Charges	\$218.27
Total Amount Due	\$218.27

Date Rec'd Rizzetta & Co., Inc. DEC 10 2018

D/M approval _____ Date _____

Date entered _____

Fund _____ GL _____ OC _____

Check# _____

Helping neighbors in need



Our Share program makes it easy for you to help customers in need pay their electric and/or natural gas bills.

Visit tampaelectric.com/share and peoplesgas.com/share to learn more.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.



Stay informed with e-News Update

Sign up for our free e-News Update online newsletter and receive updates about programs, weather, community events and more, straight to your inbox. Visit tampaelectric.com/emailsignup today.

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006277597

Current month's charges:	\$218.27
Total amount due:	\$218.27
Payment Due By:	12/26/2018
Amount Enclosed	\$ <u>218.27</u>

656321331770

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

6563213317702110062775970000000218279

Contact Information

Residential Customer Care
813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care
866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to
TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence
Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: **211006277597**
 Statement Date: 12/05/2018
 Current month's charges due **12/26/2018**


Details of Charges – Service from 10/31/2018 to 11/29/2018

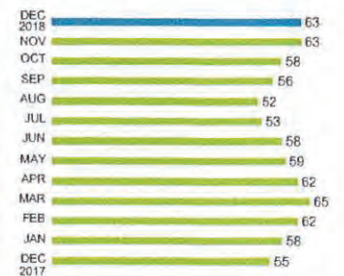
Service for: 1200 NEBRASKA AVE N, TAMPA, FL 33602-0000

Rate Schedule: General Service - Non Demand

Meter Number	Read Date	Current Reading	Previous Reading	=	Total Used	Multiplier	Billing Period
K04622	11/29/2018	34,961	33,057		1,904 kWh	1	30 Days

Basic Service Charge		\$19.94
Energy Charge	1,904 kWh @ \$0.06311/kWh	\$120.16
Fuel Charge	1,904 kWh @ \$0.03132/kWh	\$59.63
Florida Gross Receipt Tax		\$5.12
Electric Service Cost		\$204.85
Franchise Fee		\$13.42

Total Electric Cost, Local Fees and Taxes
\$218.27
Total Current Month's Charges
\$218.27
Tampa Electric Usage History

 Kilowatt-Hours Per Day
(Average)

Important Messages
Important Rate Information for Lighting Customers

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida. To view the 2019 lighting rates, please visit tampaelectric.com/rates, and select *Customer Communications*. If you prefer to receive a copy of the rates via U.S. Mail, please call 813-635-1500 and select *Option 5* to make a request.

Lower bills coming in January

2019 Tampa Electric bills

Here's why the price you'll pay is at its lowest in 13 years



The result

**Residential and small business bills are dropping about 8%.
Commercial and industrial bills are dropping about 8-10%.**

* Environmental compliance costs have decreased due to our increased use of cleaner fuels.

* Costs of new energy conservation programs.

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. Commercial and industrial customers will see bills drop by about 8 percent to 10 percent, depending on usage. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Costs going down include fuel and the benefits from the previously approved tax reform. Costs going up are base rates for increased solar and conservation programs. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida.

More about your bill

If you are interested in more details about the components of your bill, please refer to the *Understanding Your Charges* information page on the back of your bill. Visit tecoaccount.com to view your bill online.

We're here for you

Want to learn more about your electric rates or how you can save energy and money? Please visit us at tampaelectric.com or call us to speak with a dedicated Business and Industry specialists:

Hillsborough County (813) 228-1010

Polk County (863) 299-0800

All other counties and out-of-state (888) 223-0800

Effective January 2019

Standard General Service, Demand (GSD)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 10.59 per kW
Energy Charge:	1.596¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 ¢ per kWh

Optional General Service, Demand (GSD-option)

Basic Service Charge:	\$30.24 per month
Energy Charge:	6.494 ¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	0.075 ¢ per kWh
Energy Conservation Charge:	0.272 ¢ per kWh
Environmental Charge:	0.220 ¢ per kWh

Time-of-Day General Service, Demand (GSDT)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 3.57 per kW of billing demand
	\$ 7.02 per kW of peak billing demand

	On-Peak	Off-Peak
Energy Charge:	2.921 ¢ per kWh	1.054 ¢ per kWh
Fuel Charge:	2.874 ¢ per kWh	2.653 ¢ per kWh
Capacity Charge:	\$ 0.32 per kW	
Energy Conservation Charge:	\$ 1.17 per kW	
Environmental Charge:	0.220 ¢ per kWh	

Interruptible Service (IS) - Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW
Energy Charge:	2.524 ¢ per kWh
Fuel Charge:	2.692 ¢ per kWh
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214 ¢ per kWh

Interruptible Service Time-of-Day (IST)-Closed to new customers

Basic Service Charge:	\$626.90 per month	
Demand Charge:	\$ 3.11 per kW of billing demand	
	On-Peak	Off-Peak
Energy Charge:	2.524 (¢ per kWh)	2.524 (¢ per kWh)
Fuel Charge:	2.845 (¢ per kWh)	2.626 (¢ per kWh)
Capacity Charge:	\$ 0.24 per kW	
Energy Conservation Charge:	\$ 0.93 per kW	
Environmental Charge:	0.214¢ per kWh	

The costs of fuel are passed along to customers without any markup or profit to Tampa Electric.

Rate schedules are subject to gross receipts taxes, city and state taxes, and franchise fees, where applicable. A late payment charge may be applied to any unpaid balance on your electric bill that is not paid by the past-due date.

Statement Date: 12/05/2018

Account: 211006277886

ENCORE COMMUNITY DEVELOP
1008 N NEBRASKA AVE
TAMPA, FL 33602-3041



Current month's charges:	\$146.66
Total amount due:	\$146.66
Payment Due By:	12/26/2018

Your Account Summary

Previous Amount Due	\$137.17
Payment(s) Received Since Last Statement	-\$137.17
Current Month's Charges	\$146.66
Total Amount Due	\$146.66

Date Rec'd Rizzetta & Co., Inc. DEC 10 2018

D/M approval _____ Date _____

Date entered _____

Fund _____ GL _____ OC _____

Check# _____

Helping neighbors in need



Our Share program makes it easy for you to help customers in need pay their electric and/or natural gas bills.

Visit tampaelectric.com/share and peoplesgas.com/share to learn more.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.



Stay informed with e-News Update

Sign up for our free e-News Update online newsletter and receive updates about programs, weather, community events and more, straight to your inbox. Visit tampaelectric.com/emailsignup today.

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006277886

Current month's charges:	\$146.66
Total amount due:	\$146.66
Payment Due By:	12/26/2018
Amount Enclosed	\$ <u>146.66</u>

656321331771

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

6563213317712110062778860000000146665

Contact Information

Residential Customer Care
813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care
866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to
TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence
Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. **THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE.** It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: **211006277886**
 Statement Date: 12/05/2018
 Current month's charges due **12/26/2018**



Details of Charges – Service from 10/31/2018 to 11/29/2018

Service for: 1008 N NEBRASKA AVE, TAMPA, FL 33602-3041

Rate Schedule: General Service - Non Demand

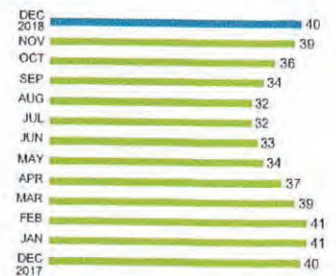
Meter Number	Read Date	Current Reading	-	Previous Reading	=	Total Used	Multiplier	Billing Period
E75290	11/29/2018	85,820		84,610		1,210 kWh	1	30 Days

Basic Service Charge		\$19.94
Energy Charge	1,210 kWh @ \$0.06311/kWh	\$76.36
Fuel Charge	1,210 kWh @ \$0.03132/kWh	\$37.90
Florida Gross Receipt Tax		\$3.44
Electric Service Cost		\$137.64
Franchise Fee		\$9.02
Total Electric Cost, Local Fees and Taxes		\$146.66

Total Current Month's Charges

\$146.66

Tampa Electric Usage History

 Kilowatt-Hours Per Day
(Average)


Important Messages

Important Rate Information for Lighting Customers

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida. To view the 2019 lighting rates, please visit tampaelectric.com/rates, and select *Customer Communications*. If you prefer to receive a copy of the rates via U.S. Mail, please call 813-635-1500 and select *Option 5* to make a request.

Lower bills coming in January

2019 Tampa Electric bills

Here's why the price you'll pay is at its lowest in 13 years



The result

Residential and small business bills are dropping about **8%**.
Commercial and industrial bills are dropping about **8-10%**.

*Environmental compliance costs have decreased due to our increased use of cleaner fuels.

*Costs of new energy conservation programs.

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. Commercial and industrial customers will see bills drop by about 8 percent to 10 percent, depending on usage. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Costs going down include fuel and the benefits from the previously approved tax reform. Costs going up are base rates for increased solar and conservation programs. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida.

More about your bill

If you are interested in more details about the components of your bill, please refer to the *Understanding Your Charges* information page on the back of your bill. Visit tecoaccount.com to view your bill online.

We're here for you

Want to learn more about your electric rates or how you can save energy and money? Please visit us at tampaelectric.com or call us to speak with a dedicated Business and Industry specialists:

Hillsborough County (813) 228-1010

Polk County (863) 299-0800

All other counties and out-of-state (888) 223-0800

Effective January 2019

Standard General Service, Demand (GSD)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 10.59 per kW
Energy Charge:	1.596¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 ¢ per kWh

Optional General Service, Demand (GSD-option)

Basic Service Charge:	\$30.24 per month
Energy Charge:	6.494 ¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	0.075 ¢ per kWh
Energy Conservation Charge:	0.272 ¢ per kWh
Environmental Charge:	0.220 ¢ per kWh

Time-of-Day General Service, Demand (GSDT)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 3.57 per kW of billing demand \$ 7.02 per kW of peak billing demand

	On-Peak	Off-Peak
Energy Charge:	2.921 (¢ per kWh)	1.054 (¢ per kWh)
Fuel Charge:	2.874 (¢ per kWh)	2.653 (¢ per kWh)
Capacity Charge:	\$ 0.32 per kW	
Energy Conservation Charge:	\$ 1.17 per kW	
Environmental Charge:	0.220 (¢ per kWh)	

Interruptible Service (IS) - Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW
Energy Charge:	2.524 ¢ per kWh
Fuel Charge:	2.692 ¢ per kWh
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214 ¢ per kWh

Interruptible Service Time-of-Day (IST)-Closed to new customers

Basic Service Charge:	\$626.90 per month	
Demand Charge:	\$ 3.11 per kW of billing demand	
	On-Peak	Off-Peak
Energy Charge:	2.524 (¢ per kWh)	2.524 (¢ per kWh)
Fuel Charge:	2.845 (¢ per kWh)	2.626 (¢ per kWh)
Capacity Charge:	\$ 0.24 per kW	
Energy Conservation Charge:	\$ 0.93 per kW	
Environmental Charge:	0.214¢ per kWh	

The costs of fuel are passed along to customers without any markup or profit to Tampa Electric.

Rate schedules are subject to gross receipts taxes, city and state taxes, and franchise fees, where applicable. A late payment charge may be applied to any unpaid balance on your electric bill that is not paid by the past-due date.

Statement Date: 12/05/2018

Account: 211006277001

 ENCORE COMMUNITY DEVELOP
 1200 NEBRASKA AVE N
 TAMPA, FL 33602-0000


Current month's charges:	\$136.85
Total amount due:	\$136.85
Payment Due By:	12/26/2018

Your Account Summary

Previous Amount Due	\$74.73
Payment(s) Received Since Last Statement	-\$74.73
Current Month's Charges	\$136.85
Total Amount Due	\$136.85

 Date Rec'd Rizzetta & Co., Inc. DEC 10 2018

D/M approval _____ Date _____

Date entered _____

Fund _____ GL _____ OC _____

Check# _____

Helping neighbors in need


Our Share program makes it easy for you to help customers in need pay their electric and/or natural gas bills.

Visit tampaelectric.com/share and peoplesgas.com/share to learn more.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.


Stay informed with e-News Update

Sign up for our free e-News Update online newsletter and receive updates about programs, weather, community events and more, straight to your inbox. Visit tampaelectric.com/emailsignup today.

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.


WAYS TO PAY YOUR BILL


See reverse side for more information

Account: 211006277001

Current month's charges:	\$136.85
Total amount due:	\$136.85
Payment Due By:	12/26/2018
Amount Enclosed	\$ <u>136.85</u>

656321331769

 ENCORE COMMUNITY DEVELOP
 9428 CAMDEN FIELD PKWY
 RIVERVIEW, FL 33578-0519

 MAIL PAYMENT TO:
 TECO
 P.O. BOX 31318
 TAMPA, FL 33631-3318

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to

TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. **THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE.** It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap SystemsSM – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006277001
Statement Date: 12/05/2018
Current month's charges due 12/26/2018



Details of Charges – Service from 10/31/2018 to 11/29/2018

Service for: 1200 NEBRASKA AVE N, TAMPA, FL 33602-0000

Rate Schedule: General Service - Non Demand

Meter Number	Read Date	Current Reading	-	Previous Reading	=	Total Used	Multiplier	Billing Period
C21227	11/29/2018	83,849		82,734		1,115 kWh	1	30 Days

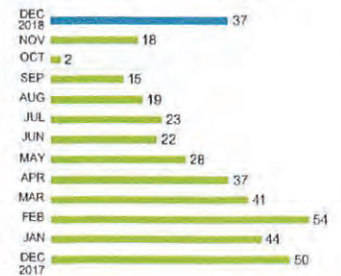
Basic Service Charge		\$19.94
Energy Charge	1,115 kWh @ \$0.06311/kWh	\$70.37
Fuel Charge	1,115 kWh @ \$0.03132/kWh	\$34.92
Florida Gross Receipt Tax		\$3.21
Electric Service Cost		\$128.44
Franchise Fee		\$8.41
Total Electric Cost, Local Fees and Taxes		\$136.85

Total Current Month's Charges

\$136.85

Tampa Electric Usage History

Kilowatt-Hours Per Day (Average)



Important Messages

Important Rate Information for Lighting Customers

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida. To view the 2019 lighting rates, please visit tampaelectric.com/rates, and select *Customer Communications*. If you prefer to receive a copy of the rates via U.S. Mail, please call 813-635-1500 and select *Option 5* to make a request.

Lower bills coming in January

2019 Tampa Electric bills

Here's why the price you'll pay is at its lowest in 13 years



The result

**Residential and small business bills are dropping about 8%.
Commercial and industrial bills are dropping about 8-10%.**

*Environmental compliance costs have decreased due to our increased use of cleaner fuels.

*Costs of new energy conservation programs.

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. Commercial and industrial customers will see bills drop by about 8 percent to 10 percent, depending on usage. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Costs going down include fuel and the benefits from the previously approved tax reform. Costs going up are base rates for increased solar and conservation programs. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida.

More about your bill

If you are interested in more details about the components of your bill, please refer to the *Understanding Your Charges* information page on the back of your bill. Visit tecoaccount.com to view your bill online.

We're here for you

Want to learn more about your electric rates or how you can save energy and money? Please visit us at tampaelectric.com or call us to speak with a dedicated Business and Industry specialists:

Hillsborough County (813) 228-1010

Polk County (863) 299-0800

All other counties and out-of-state (888) 223-0800

Effective January 2019

Standard General Service, Demand (GSD)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 10.59 per kW
Energy Charge:	1.596¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 ¢ per kWh

Optional General Service, Demand (GSD-option)

Basic Service Charge:	\$30.24 per month
Energy Charge:	6.494 ¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	0.075 ¢ per kWh
Energy Conservation Charge:	0.272 ¢ per kWh
Environmental Charge:	0.220 ¢ per kWh

Time-of-Day General Service, Demand (GSDT)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 3.57 per kW of billing demand \$ 7.02 per kW of peak billing demand
	On-Peak Off-Peak
Energy Charge:	2.921 (¢ per kWh) 1.054 (¢ per kWh)
Fuel Charge:	2.874 (¢ per kWh) 2.653 (¢ per kWh)
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 (¢ per kWh)

Interruptible Service (IS) - Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW
Energy Charge:	2.524 ¢ per kWh
Fuel Charge:	2.692 ¢ per kWh
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214 ¢ per kWh

Interruptible Service Time-of-Day (IST)-Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW of billing demand
	On-Peak Off-Peak
Energy Charge:	2.524 (¢ per kWh) 2.524 (¢ per kWh)
Fuel Charge:	2.845 (¢ per kWh) 2.626 (¢ per kWh)
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214¢ per kWh

The costs of fuel are passed along to customers without any markup or profit to Tampa Electric.

Rate schedules are subject to gross receipts taxes, city and state taxes, and franchise fees, where applicable. A late payment charge may be applied to any unpaid balance on your electric bill that is not paid by the past-due date.

Statement Date: 12/05/2018

Account: 211006275344

 ENCORE COMMUNITY DEVELOP
 1101 SCOTT ST E, A
 TAMPA, FL 33602-0000


Current month's charges:	\$160.70
Total amount due:	\$160.70
Payment Due By:	12/26/2018

Your Account Summary

Previous Amount Due	\$172.46
Payment(s) Received Since Last Statement	-\$172.46
Current Month's Charges	\$160.70
Total Amount Due	\$160.70

Date Rec'd Rizzetta & Co., Inc. DEC 10 2018
 D/M approval _____ Date _____
 Date entered _____
 Fund _____ GL _____ OC _____
 Check# _____

Helping neighbors in need


Our Share program makes it easy for you to help customers in need pay their electric and/or natural gas bills.

Visit tampaelectric.com/share and peoplesgas.com/share to learn more.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.


Stay informed with e-News Update

Sign up for our free e-News Update online newsletter and receive updates about programs, weather, community events and more, straight to your inbox. Visit tampaelectric.com/emailsignup today.

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.


WAYS TO PAY YOUR BILL


See reverse side for more information

Account: 211006275344

Current month's charges:	\$160.70
Total amount due:	\$160.70
Payment Due By:	12/26/2018
Amount Enclosed	\$ <u>160.70</u>

656321331764

 ENCORE COMMUNITY DEVELOP
 9428 CAMDEN FIELD PKWY
 RIVERVIEW, FL 33578-0519

 MAIL PAYMENT TO:
 TECO
 P.O. BOX 31318
 TAMPA, FL 33631-3318

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to
TECO

P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. **THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE.** It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap SystemsSM – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006275344
Statement Date: 12/05/2018
Current month's charges due 12/26/2018



Details of Charges – Service from 10/31/2018 to 11/29/2018

Service for: 1101 SCOTT ST E, A, TAMPA, FL 33602-0000

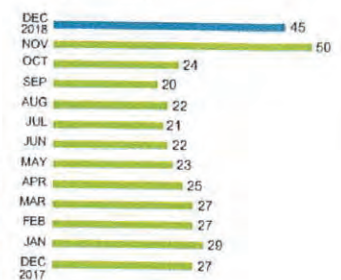
Rate Schedule: General Service - Non Demand

Meter Location: # A

Meter Number	Read Date	Current Reading	-	Previous Reading	=	Total Used	Multiplier	Billing Period
G21904	11/29/2018	61,048		59,702		1,346 kWh	1	30 Days

Basic Service Charge		\$19.94
Energy Charge	1,346 kWh @ \$0.06311/kWh	\$84.95
Fuel Charge	1,346 kWh @ \$0.03132/kWh	\$42.16
Florida Gross Receipt Tax		\$3.77
Electric Service Cost		\$150.82
Franchise Fee		\$9.88
Total Electric Cost, Local Fees and Taxes		\$160.70
Total Current Month's Charges		\$160.70

Tampa Electric Usage History

 Kilowatt-Hours Per Day
(Average)


Important Messages

Important Rate Information for Lighting Customers

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida. To view the 2019 lighting rates, please visit tampaelectric.com/rates, and select *Customer Communications*. If you prefer to receive a copy of the rates via U.S. Mail, please call 813-635-1500 and select *Option 5* to make a request.

Lower bills coming in January

2019 Tampa Electric bills

Here's why the price you'll pay is at its lowest in 13 years



The result

Residential and small business bills are dropping about **8%**.
Commercial and industrial bills are dropping about **8-10%**.

Environmental compliance costs have decreased due to our increased use of cleaner fuels.

Costs of new energy conservation programs.

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. Commercial and industrial customers will see bills drop by about 8 percent to 10 percent, depending on usage. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Costs going down include fuel and the benefits from the previously approved tax reform. Costs going up are base rates for increased solar and conservation programs. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida.

More about your bill

If you are interested in more details about the components of your bill, please refer to the *Understanding Your Charges* information page on the back of your bill. Visit tecoaccount.com to view your bill online.

We're here for you

Want to learn more about your electric rates or how you can save energy and money? Please visit us at tampaelectric.com or call us to speak with a dedicated Business and Industry specialists:

Hillsborough County (813) 228-1010

Polk County (863) 299-0800

All other counties and out-of-state (888) 223-0800

Effective January 2019

Standard General Service, Demand (GSD)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 10.59 per kW
Energy Charge:	1.596¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 ¢ per kWh

Optional General Service, Demand (GSD-option)

Basic Service Charge:	\$30.24 per month
Energy Charge:	6.494 ¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	0.075 ¢ per kWh
Energy Conservation Charge:	0.272 ¢ per kWh
Environmental Charge:	0.220 ¢ per kWh

Time-of-Day General Service, Demand (GSDT)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 3.57 per kW of billing demand \$ 7.02 per kW of peak billing demand
	On-Peak Off-Peak
Energy Charge:	2.921 ¢ per kWh 1.054 ¢ per kWh
Fuel Charge:	2.874 ¢ per kWh 2.653 ¢ per kWh
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 ¢ per kWh

Interruptible Service (IS) - Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW
Energy Charge:	2.524 ¢ per kWh
Fuel Charge:	2.692 ¢ per kWh
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214 ¢ per kWh

Interruptible Service Time-of-Day (IST)-Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW of billing demand
	On-Peak Off-Peak
Energy Charge:	2.524 ¢ per kWh 2.524 ¢ per kWh
Fuel Charge:	2.845 ¢ per kWh 2.626 ¢ per kWh
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214 ¢ per kWh

The costs of fuel are passed along to customers without any markup or profit to Tampa Electric.

Rate schedules are subject to gross receipts taxes, city and state taxes, and franchise fees, where applicable. A late payment charge may be applied to any unpaid balance on your electric bill that is not paid by the past-due date.

Statement Date: 12/05/2018

Account: 211006275609

ENCORE COMMUNITY DEVELOP
1199 SCOTT ST E, B
TAMPA, FL 33602-0000



Current month's charges:	\$151.91
Total amount due:	\$151.91
Payment Due By:	12/26/2018

Your Account Summary

Previous Amount Due	\$144.59
Payment(s) Received Since Last Statement	-\$144.59
Current Month's Charges	\$151.91
Total Amount Due	\$151.91

Date Rec'd Rizzetta & Co., Inc. **DEC 10 2018**

D/M approval _____ Date _____

Date entered _____

Fund _____ GL _____ OC _____

Check# _____

Helping neighbors in need



Our Share program makes it easy for you to help customers in need pay their electric and/or natural gas bills.

Visit tampaelectric.com/share and peoplesgas.com/share to learn more.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.



Stay informed with e-News Update

Sign up for our free e-News Update online newsletter and receive updates about programs, weather, community events and more, straight to your inbox. Visit tampaelectric.com/emailsignup today.

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006275609

Current month's charges:	\$151.91
Total amount due:	\$151.91
Payment Due By:	12/26/2018

Amount Enclosed \$ 151.91

656321331765

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

6563213317652110062756090000000151913

Contact Information

Residential Customer Care
813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care
866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to
TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence
Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergysSM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap SystemsSM – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006275609
Statement Date: 12/05/2018
Current month's charges due 12/26/2018


Details of Charges – Service from 10/31/2018 to 11/29/2018

Service for: 1199 SCOTT ST E, B, TAMPA, FL 33602-0000

Rate Schedule: General Service - Non Demand

Meter Location: # B

Meter Number	Read Date	Current Reading	-	Previous Reading	=	Total Used	Multiplier	Billing Period
G49889	11/29/2018	96,521		95,260		1,261 kWh	1	30 Days

Basic Service Charge		\$19.94
Energy Charge	1,261 kWh @ \$0.06311/kWh	\$79.58
Fuel Charge	1,261 kWh @ \$0.03132/kWh	\$39.49
Florida Gross Receipt Tax		\$3.56
Electric Service Cost		\$142.57
Franchise Fee		\$9.34
Total Electric Cost, Local Fees and Taxes		\$151.91

Total Current Month's Charges
\$151.91
Tampa Electric Usage History

 Kilowatt-Hours Per Day
(Average)

Important Messages
Important Rate Information for Lighting Customers

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida. To view the 2019 lighting rates, please visit tampaelectric.com/rates, and select *Customer Communications*. If you prefer to receive a copy of the rates via U.S. Mail, please call 813-635-1500 and select *Option 5* to make a request.

Lower bills coming in January

2019 Tampa Electric bills

Here's why the price you'll pay is at its lowest in 13 years



The result

Residential and small business bills are dropping about 8%.
Commercial and industrial bills are dropping about 8-10%.

Environmental compliance costs have decreased due to our increased use of cleaner fuels.

Costs of new energy conservation programs.

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. Commercial and industrial customers will see bills drop by about 8 percent to 10 percent, depending on usage. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Costs going down include fuel and the benefits from the previously approved tax reform. Costs going up are base rates for increased solar and conservation programs. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida.

More about your bill

If you are interested in more details about the components of your bill, please refer to the *Understanding Your Charges* information page on the back of your bill. Visit tecoaccount.com to view your bill online.

We're here for you

Want to learn more about your electric rates or how you can save energy and money? Please visit us at tampaelectric.com or call us to speak with a dedicated Business and Industry specialists:

Hillsborough County (813) 228-1010

Polk County (863) 299-0800

All other counties and out-of-state (888) 223-0800

Effective January 2019

Standard General Service, Demand (GSD)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 10.59 per kW
Energy Charge:	1.596¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 ¢ per kWh

Optional General Service, Demand (GSD-option)

Basic Service Charge:	\$30.24 per month
Energy Charge:	6.494 ¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	0.075 ¢ per kWh
Energy Conservation Charge:	0.272 ¢ per kWh
Environmental Charge:	0.220 ¢ per kWh

Time-of-Day General Service, Demand (GSDT)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 3.57 per kW of billing demand \$ 7.02 per kW of peak billing demand
	On-Peak Off-Peak
Energy Charge:	2.921 (¢ per kWh) 1.054 (¢ per kWh)
Fuel Charge:	2.874 (¢ per kWh) 2.653 (¢ per kWh)
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 (¢ per kWh)

Interruptible Service (IS) - Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW
Energy Charge:	2.524 ¢ per kWh
Fuel Charge:	2.692 ¢ per kWh
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214 ¢ per kWh

Interruptible Service Time-of-Day (IST)-Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW of billing demand On-Peak Off-Peak
Energy Charge:	2.524 (¢ per kWh) 2.524 (¢ per kWh)
Fuel Charge:	2.845 (¢ per kWh) 2.626 (¢ per kWh)
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214¢ per kWh

The costs of fuel are passed along to customers without any markup or profit to Tampa Electric.

Rate schedules are subject to gross receipts taxes, city and state taxes, and franchise fees, where applicable. A late payment charge may be applied to any unpaid balance on your electric bill that is not paid by the past-due date.

Statement Date: 12/05/2018

Account: 211006276102

ENCORE COMMUNITY DEVELOP
1231 SCOTT ST E
TAMPA, FL 33602-0000



Current month's charges:	\$142.22
Total amount due:	\$142.22
Payment Due By:	12/26/2018

Your Account Summary

Previous Amount Due	\$132.93
Payment(s) Received Since Last Statement	-\$132.93
Current Month's Charges	\$142.22
Total Amount Due	\$142.22

Date Rec'd Rizzetta & Co., Inc. ~~DEC 10~~ 2018

D/M approval _____ Date _____

Date entered _____

Fund _____ GL _____ OC _____

Check# _____

Helping neighbors in need



Our Share program makes it easy for you to help customers in need pay their electric and/or natural gas bills.

Visit tampaelectric.com/share and peoplesgas.com/share to learn more.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.



Stay informed with e-News Update

Sign up for our free e-News Update online newsletter and receive updates about programs, weather, community events and more, straight to your inbox. Visit tampaelectric.com/emailsignup today.

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006276102

Current month's charges:	\$142.22
Total amount due:	\$142.22
Payment Due By:	12/26/2018
Amount Enclosed	\$ 142.22

656321331766

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

6563213317662110062761020000000142220

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to

TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. **THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE.** It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap SystemsSM – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006276102
Statement Date: 12/05/2018
Current month's charges due 12/26/2018



Details of Charges – Service from 10/31/2018 to 11/29/2018

Service for: 1231 SCOTT ST E, TAMPA, FL 33602-0000

Rate Schedule: General Service - Non Demand

Meter Number	Read Date	Current Reading	-	Previous Reading	=	Total Used	Multiplier	Billing Period
G96759	11/29/2018	89,520		88,353		1,167 kWh	1	30 Days

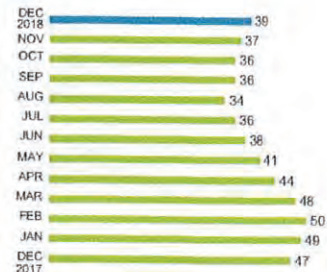
Basic Service Charge		\$19.94
Energy Charge	1,167 kWh @ \$0.06311/kWh	\$73.65
Fuel Charge	1,167 kWh @ \$0.03132/kWh	\$36.55
Florida Gross Receipt Tax		\$3.34
Electric Service Cost		\$133.48
Franchise Fee		\$8.74
Total Electric Cost, Local Fees and Taxes		\$142.22

Total Current Month's Charges

\$142.22

Tampa Electric Usage History

Kilowatt-Hours Per Day (Average)



Important Messages

Important Rate Information for Lighting Customers

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida. To view the 2019 lighting rates, please visit tampaelectric.com/rates, and select *Customer Communications*. If you prefer to receive a copy of the rates via U.S. Mail, please call 813-635-1500 and select *Option 5* to make a request.

Lower bills coming in January

2019 Tampa Electric bills

Here's why the price you'll pay is at its lowest in 13 years



The result

Residential and small business bills are dropping about **8%**.
Commercial and industrial bills are dropping about **8-10%**.

*Environmental compliance costs have decreased due to our increased use of cleaner fuels.

*Costs of new energy conservation programs.

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. Commercial and industrial customers will see bills drop by about 8 percent to 10 percent, depending on usage. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Costs going down include fuel and the benefits from the previously approved tax reform. Costs going up are base rates for increased solar and conservation programs. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida.

More about your bill

If you are interested in more details about the components of your bill, please refer to the *Understanding Your Charges* information page on the back of your bill. Visit tecoaccount.com to view your bill online.

We're here for you

Want to learn more about your electric rates or how you can save energy and money? Please visit us at tampaelectric.com or call us to speak with a dedicated Business and Industry specialists:

Hillsborough County (813) 228-1010

Polk County (863) 299-0800

All other counties and out-of-state (888) 223-0800

Effective January 2019

Standard General Service, Demand (GSD)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 10.59 per kW
Energy Charge:	1.596¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 ¢ per kWh

Optional General Service, Demand (GSD-option)

Basic Service Charge:	\$30.24 per month
Energy Charge:	6.494 ¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	0.075 ¢ per kWh
Energy Conservation Charge:	0.272 ¢ per kWh
Environmental Charge:	0.220 ¢ per kWh

Time-of-Day General Service, Demand (GSDT)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 3.57 per kW of billing demand \$ 7.02 per kW of peak billing demand
	On-Peak Off-Peak
Energy Charge:	2.921 (¢ per kWh) 1.054 (¢ per kWh)
Fuel Charge:	2.874 (¢ per kWh) 2.653 (¢ per kWh)
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 (¢ per kWh)

Interruptible Service (IS) - Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW
Energy Charge:	2.524 ¢ per kWh
Fuel Charge:	2.692 ¢ per kWh
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214 ¢ per kWh

Interruptible Service Time-of-Day (IST)-Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW of billing demand
	On-Peak Off-Peak
Energy Charge:	2.524 (¢ per kWh) 2.524 (¢ per kWh)
Fuel Charge:	2.845 (¢ per kWh) 2.626 (¢ per kWh)
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214 ¢ per kWh

The costs of fuel are passed along to customers without any markup or profit to Tampa Electric.

Rate schedules are subject to gross receipts taxes, city and state taxes, and franchise fees, where applicable. A late payment charge may be applied to any unpaid balance on your electric bill that is not paid by the past-due date.

Statement Date: 12/05/2018
Account: 211006276375

ENCORE COMMUNITY DEVELOP
1261 SCOTT ST E
TAMPA, FL 33602-0000



Current month's charges:	\$73.29
Total amount due:	\$73.29
Payment Due By:	12/26/2018

Your Account Summary

Previous Amount Due	\$68.85
Payment(s) Received Since Last Statement	-\$68.85
Current Month's Charges	\$73.29
Total Amount Due	\$73.29

DEC 10 2018
Date Rec'd Rizzetta & Co., Inc. _____
D/M approval _____ Date _____
Date entered _____
Fund _____ GL _____ OC _____
Check# _____

Helping neighbors in need



Our Share program makes it easy for you to help customers in need pay their electric and/or natural gas bills.

Visit tampaelectric.com/share and peoplesgas.com/share to learn more.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.



Stay informed with e-News Update

Sign up for our free e-News Update online newsletter and receive updates about programs, weather, community events and more, straight to your inbox. Visit tampaelectric.com/emailsignup today.

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006276375

Current month's charges:	\$73.29
Total amount due:	\$73.29
Payment Due By:	12/26/2018
Amount Enclosed	\$ 73.29

656321331767

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

6563213317672110062763750000000073292

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to

TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006276375
Statement Date: 12/05/2018
Current month's charges due 12/26/2018



Details of Charges – Service from 10/31/2018 to 11/29/2018

Service for: 1261 SCOTT ST E, TAMPA, FL 33602-0000

Rate Schedule: General Service - Non Demand

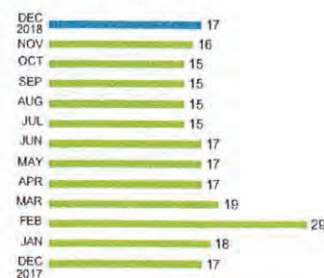
Meter Number	Read Date	Current Reading	-	Previous Reading	=	Total Used	Multiplier	Billing Period
G96757	11/29/2018	43,175		42,676		499 kWh	1	30 Days

Basic Service Charge		\$19.94
Energy Charge	499 kWh @ \$0.06311/kWh	\$31.49
Fuel Charge	499 kWh @ \$0.03132/kWh	\$15.63
Florida Gross Receipt Tax		\$1.72
Electric Service Cost		\$68.78
Franchise Fee		\$4.51
Total Electric Cost, Local Fees and Taxes		\$73.29

Total Current Month's Charges

\$73.29

Tampa Electric Usage History

 Kilowatt-Hours Per Day
(Average)


Important Messages

Important Rate Information for Lighting Customers

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida. To view the 2019 lighting rates, please visit tampaelectric.com/rates, and select *Customer Communications*. If you prefer to receive a copy of the rates via U.S. Mail, please call 813-635-1500 and select *Option 5* to make a request.

Lower bills coming in January

2019 Tampa Electric bills

Here's why the price you'll pay is at its lowest in 13 years



The result

Residential and small business bills are dropping about **8%**.
Commercial and industrial bills are dropping about **8-10%**.

*Environmental compliance costs have decreased due to our increased use of cleaner fuels. *Costs of new energy conservation programs.

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. Commercial and industrial customers will see bills drop by about 8 percent to 10 percent, depending on usage. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Costs going down include fuel and the benefits from the previously approved tax reform. Costs going up are base rates for increased solar and conservation programs. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida.

More about your bill

If you are interested in more details about the components of your bill, please refer to the *Understanding Your Charges* information page on the back of your bill. Visit tecoaccount.com to view your bill online.

We're here for you

Want to learn more about your electric rates or how you can save energy and money? Please visit us at tampaelectric.com or call us to speak with a dedicated Business and Industry specialists:

Hillsborough County (813) 228-1010

Polk County (863) 299-0800

All other counties and out-of-state (888) 223-0800

Effective January 2019

Standard General Service, Demand (GSD)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 10.59 per kW
Energy Charge:	1.596¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 ¢ per kWh

Optional General Service, Demand (GSD-option)

Basic Service Charge:	\$30.24 per month
Energy Charge:	6.494 ¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	0.075 ¢ per kWh
Energy Conservation Charge:	0.272 ¢ per kWh
Environmental Charge:	0.220 ¢ per kWh

Time-of-Day General Service, Demand (GSDT)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 3.57 per kW of billing demand \$ 7.02 per kW of peak billing demand
	On-Peak Off-Peak
Energy Charge:	2.921 ¢ per kWh 1.054 ¢ per kWh
Fuel Charge:	2.874 ¢ per kWh 2.653 ¢ per kWh
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 ¢ per kWh

Interruptible Service (IS) - Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW
Energy Charge:	2.524 ¢ per kWh
Fuel Charge:	2.692 ¢ per kWh
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214 ¢ per kWh

Interruptible Service Time-of-Day (IST)-Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW of billing demand
	On-Peak Off-Peak
Energy Charge:	2.524 ¢ per kWh 2.524 ¢ per kWh
Fuel Charge:	2.845 ¢ per kWh 2.626 ¢ per kWh
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214 ¢ per kWh

The costs of fuel are passed along to customers without any markup or profit to Tampa Electric.

Rate schedules are subject to gross receipts taxes, city and state taxes, and franchise fees, where applicable. A late payment charge may be applied to any unpaid balance on your electric bill that is not paid by the past-due date.

Statement Date: 12/05/2018

Account: 211006276698

ENCORE COMMUNITY DEVELOP
1261 SCOTT ST E
TAMPA, FL 33602-0000



Current month's charges:	\$60.59
Total amount due:	\$60.59
Payment Due By:	12/26/2018

Your Account Summary

Previous Amount Due	\$23.35
Payment(s) Received Since Last Statement	-\$23.35
Current Month's Charges	\$60.59
Total Amount Due	\$60.59

Date Rec'd Rizzetta & Co., Inc. **DEC 10 2018**

D/M approval _____ Date _____

Date entered _____

Fund _____ GL _____ OC _____

Check# _____

Helping neighbors in need



Our Share program makes it easy for you to help customers in need pay their electric and/or natural gas bills.

Visit tampaelectric.com/share and peoplesgas.com/share to learn more.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.



Stay informed with e-News Update

Sign up for our free e-News Update online newsletter and receive updates about programs, weather, community events and more, straight to your inbox. Visit tampaelectric.com/emailsignup today.

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



See reverse side for more information

Account: 211006276698

Current month's charges:	\$60.59
Total amount due:	\$60.59
Payment Due By:	12/26/2018
Amount Enclosed	\$ 60.59

656321331768

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

6563213317682110062766980000000060599

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to

TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006276698
Statement Date: 12/05/2018
Current month's charges due 12/26/2018



Details of Charges – Service from 10/31/2018 to 11/29/2018

Service for: 1261 SCOTT ST E, TAMPA, FL 33602-0000

Rate Schedule: General Service - Non Demand

Meter Number	Read Date	Current Reading	Previous Reading	Total Used	Multiplier	Billing Period
C23391	11/29/2018	24,379	24,003	376 kWh	1	30 Days

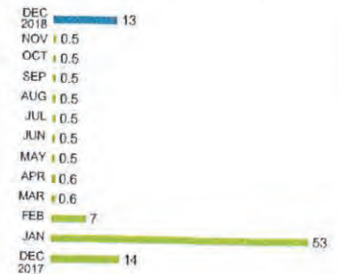
Basic Service Charge		\$19.94
Energy Charge	376 kWh @ \$0.06311/kWh	\$23.73
Fuel Charge	376 kWh @ \$0.03132/kWh	\$11.78
Florida Gross Receipt Tax		\$1.42
Electric Service Cost		\$56.87
Franchise Fee		\$3.72
Total Electric Cost, Local Fees and Taxes		\$60.59

Total Current Month's Charges

\$60.59

Tampa Electric Usage History

Kilowatt-Hours Per Day (Average)



Important Messages

Important Rate Information for Lighting Customers

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida. To view the 2019 lighting rates, please visit tampaelectric.com/rates, and select *Customer Communications*. If you prefer to receive a copy of the rates via U.S. Mail, please call 813-635-1500 and select *Option 5* to make a request.

Lower bills coming in January

2019 Tampa Electric bills

Here's why the price you'll pay is at its lowest in 13 years



The result

Residential and small business bills are dropping about **8%**.
Commercial and industrial bills are dropping about **8-10%**.

★ Environmental compliance costs have decreased due to our increased use of cleaner fuels.

★ Costs of new energy conservation programs.

Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. Commercial and industrial customers will see bills drop by about 8 percent to 10 percent, depending on usage. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Costs going down include fuel and the benefits from the previously approved tax reform. Costs going up are base rates for increased solar and conservation programs. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida.

More about your bill

If you are interested in more details about the components of your bill, please refer to the *Understanding Your Charges* information page on the back of your bill. Visit tecoaccount.com to view your bill online.

We're here for you

Want to learn more about your electric rates or how you can save energy and money? Please visit us at tampaelectric.com or call us to speak with a dedicated Business and Industry specialists:

Hillsborough County (813) 228-1010

Polk County (863) 299-0800

All other counties and out-of-state (888) 223-0800

Effective January 2019

Standard General Service, Demand (GSD)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 10.59 per kW
Energy Charge:	1.596¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 ¢ per kWh

Optional General Service, Demand (GSD-option)

Basic Service Charge:	\$30.24 per month
Energy Charge:	6.494 ¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	0.075 ¢ per kWh
Energy Conservation Charge:	0.272 ¢ per kWh
Environmental Charge:	0.220 ¢ per kWh

Time-of-Day General Service, Demand (GSDT)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 3.57 per kW of billing demand \$ 7.02 per kW of peak billing demand
	On-Peak Off-Peak
Energy Charge:	2.921 (¢ per kWh) 1.054 (¢ per kWh)
Fuel Charge:	2.874 (¢ per kWh) 2.653 (¢ per kWh)
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 (¢ per kWh)

Interruptible Service (IS) - Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW
Energy Charge:	2.524 ¢ per kWh
Fuel Charge:	2.692 ¢ per kWh
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214 ¢ per kWh

Interruptible Service Time-of-Day (IST)-Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW of billing demand On-Peak Off-Peak
Energy Charge:	2.524 (¢ per kWh) 2.524 (¢ per kWh)
Fuel Charge:	2.845 (¢ per kWh) 2.626 (¢ per kWh)
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214¢ per kWh

The costs of fuel are passed along to customers without any markup or profit to Tampa Electric.

Rate schedules are subject to gross receipts taxes, city and state taxes, and franchise fees, where applicable. A late payment charge may be applied to any unpaid balance on your electric bill that is not paid by the past-due date.

Tampa Bay Times

Published Daily

STATE OF FLORIDA } ss
COUNTY OF Hillsborough County

Before the undersigned authority personally appeared **Amy Robison** who on oath says that he/she is **Legal Clerk** of the **Tampa Bay Times** a daily newspaper printed in St. Petersburg, in Pinellas County, Florida; that the attached copy of advertisement, being a Legal Notice in the matter **RE: ENCORE CDD BOS** was published in **Tampa Bay Times: 11/23/18**, in said newspaper in the issues of **Baylink Hillsborough**

Affiant further says the said **Tampa Bay Times** is a newspaper published in Hillsborough County, Florida and that the said newspaper has heretofore been continuously published in said Hillsborough County, Florida, each day and has been entered as a second class mail matter at the post office in said Hillsborough County, Florida for a period of one year next preceding the first publication of the attached copy of advertisement, and affiant further says that he/she neither paid not promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in the said newspaper

Amy Robison
Signature of Affiant

Sworn to and subscribed before me this 11/23/2018.

Jill A Harrison
Signature of Notary Public

Personally known ☒ or produced identification

Type of identification produced _____



ENCORE COMMUNITY DEVELOPMENT DISTRICT REGULAR BOARD OF SUPERVISORS MEETING

The Board of Supervisors (the "Board") of the Encore Community Development District (the "District") will hold a regular meeting of the Board of Supervisors on December 6, 2018 at 4:00 p.m. at the Tampa Housing Authority, located at 5301 West Cypress Street, Tampa, Florida 33607. The purpose of the meeting is to consider organizational matters related to the District and any other business which may properly come before it.

The meeting will be open to the public and will be conducted in accordance with the provisions of Florida law for community development districts. The meeting may be continued in progress without additional published notice to a time, date and location stated on the record at the meeting.

A copy of the agenda may be obtained at the office of the District Manager, Rizzetta & Company, Inc., located at 9428 Camden Field Parkway, Riverview, Florida 33578, (813) 533-2950, during normal business hours.

Pursuant to provisions Americans with Disabilities Act, any person requiring special accommodations to participate in these meetings is asked to advise the District Office at (813) 533-2950, at least forty-eight (48) hours before the meetings. If you are hearing or speech impaired, please contact the Florida Relay Service at 7-1-1, who can aid you in contacting the District Office.

Any person who decides to appeal any decision made by the Board with respect to any matter considered at the meetings is advised that this same person will need a record of the proceedings and that accordingly, the person may need to ensure that a verbatim record of the proceedings is made, including the testimony and evidence upon which such appeal is to be based.

Encore Community Development District, Christine Perkins, District Manager (712713) 11/23/2018



YELLOWSTONE
LANDSCAPE

Landscape Professionals
Post Office Box 849 || Bunnell, FL 32110
Tel 386.437.6211 || Fax 386.586.1285

Invoice

Invoice: INV-0000237378
Invoice Date: November 1, 2018

Account: 22443
PO Number:

Bill To:
Encore CDD
c/o Rizzetta & Company, Inc.
9428 Camden Field Parkway
Riverview, FL 33578

Remit To:
Yellowstone Landscape
PO Box 101017
Atlanta, GA 30392-1017

Project Number: 10141160.101
Property Name: Encore CDD
Terms: NET 30

Invoice Due Date: December 1, 2018
Invoice Amount: \$5,204.00
Month of Service: November 2018

Description	Current Amount
Monthly Landscape Maintenance	4,779.00
Addendum 1 - Trash Removal	425.00

Invoice Total 5,204.00

RECEIVED

NOV 06 2018

Date Rec'd Rizzetta & Co., Inc. _____
D/M approval CP Date 11/9/18
Date entered NOV 08 2018
Fund 001 GL 53900 OC 4604
Check # _____

Should you have any questions or inquiries please call (386) 437-6211.



YELLOWSTONE
LANDSCAPE

Landscape Professionals
Post Office Box 849 || Bunnell, FL 32110
Tel 386.437.6211 || Fax 386.586.1285

Invoice

Invoice: INV-0000239538
Invoice Date: November 30, 2018

Account: 22443
PO Number:

Bill To:

Encore CDD
c/o Rizzetta & Company, Inc.
9428 Camden Field Parkway

Riverview, FL 33578

Remit To:

Yellowstone Landscape
PO Box 101017
Atlanta, GA 30392-1017

Terms: NET 30
Project Number: 10141160.201.00014
Project Name: Ind Haw repl east end

Invoice Due Date: December 30, 2018
Invoice Amount: \$119.55

Description	Quantity	Price	Total Price
Install Of Indian Hawthorne	1.00	119.55	\$119.55

Invoice Total \$119.55

RECEIVED

NOV 26 2018

Date Rec'd Rizzetta & Co., Inc. _____
D/M approval CP Date 12/4/18
Date entered DEC 03 2018
Fund 001 GL 53900 OC 4650
Check # _____



Enhancement Proposal

Job Name:	Indian Hawthorne replacement- east end of Ella	Proposal #	
Property Name:	Encore CDD	Date:	October 1, 2018
Client:	Encore Community Development District		
Address:	c/o Rizzetta & Company Inc. 9428 Camden Field Parkway		
City/State/Zip:	Riverview, FL 33578		
Phone:	813-533.2950		

NOTES:

Yellowstone Landscape will complete the work described below:

Description

Installation of Indian Hawthorn to fill bare areas at east end of Ella per September Field Inspection report line item #4.

Materials & Services	Quantity	Unit Price	Total
Indian Hawthorne.	5	\$ 15.91	\$ 79.55
Installation labor			\$ 40.00
TOTAL PRICE		\$	119.55

ACCEPTANCE OF TERMS

Signature below authorizes Yellowstone Landscape to perform work as described above and verifies that the prices and specifications are hereby accepted.

Payment terms: Net 30 days. All overdue balances will be charged a 1.5% a month, 18% annual percentage rate.

Limited Warranty: All plant material is under a limited warranty for one year. Transplanted plant material and/or plant material that dies due to conditions out of Yellowstone Landscape's control (i.e. Acts of God, vandalism, inadequate irrigation due to water restrictions, etc.) shall not be included in the warranty.

Client:

Christine Perkins

Prepared by:

Tim Bowersox

Date: 10/4/18

Date: October 1, 2018

Internal Use Only	
Project Number: 10141160.201.00014	District: San Antonio
PO Reference:	Date Work Completed: <i>11-6-2018</i>



Landscape Professionals
Post Office Box 849 || Bunnell, FL 32110
Tel 386.437.6211 || Fax 386.586.1285

Invoice

Invoice: INV-0000240634
Invoice Date: December 1, 2018

Account: 22443
PO Number:

Bill To:

Encore CDD
c/o Rizzetta & Company, Inc.
9428 Camden Field Parkway
Riverview, FL 33578

Remit To:

Yellowstone Landscape
PO Box 101017
Atlanta, GA 30392-1017

Project Number: 10141160.101
Property Name: Encore CDD
Terms: NET 30

Invoice Due Date: December 31, 2018
Invoice Amount: \$5,204.00
Month of Service: December 2018

Description	Current Amount
Monthly Landscape Maintenance	4,779.00
Addendum 1 - Trash Removal	425.00

Invoice Total 5,204.00

RECEIVED

NOV 28 2018

Date Rec'd Rizzetta & Co., Inc. _____
D/M approval CP Date 12/4/18
Date entered DEC 03 2018
Fund 001 GL 53900 OC 4604 \$ 4790.75
Check # _____ 4609 \$ 221.75
4652 \$ 191.50

Should you have any questions or inquiries please call (386) 437-6211.

Tab 3 A

ENCORE COMMUNITY DEVELOPMENT DISTRICT

DISTRICT OFFICE · 9428 CAMDEN FIELD PARKWAY, RIVERVIEW FL 33578

**Operation and Maintenance Expenditures
November 2018
For Board Approval
Chiller Fund**

Attached please find the check register listing the Operation and Maintenance expenditures paid from November 1, 2018 through November 30, 2018. This does not include expenditures previously approved by the Board.

The total items being presented: **\$45,929.52**

Approval of Expenditures:

_____ Chairperson

_____ Vice Chairperson

_____ Assistant Secretary

Encore Community Development District Chiller Fund

Paid Operation & Maintenance Expenditures

November 1, 2018 Through November 30, 2018

<u>Vendor Name</u>	<u>Check Number</u>	<u>Invoice Number</u>	<u>Invoice Description</u>	<u>Invoice Amount</u>
Cardno, Inc.	001255	510976	Engineering Services Through 10/19/18	\$ 270.00
City of Tampa Utilities	001259	0506703-001=8 10/18	1237 E Harrison St 10/18	\$ 1,346.37
City of Tampa Utilities	001259	0506703-002=5 10/18	1304 N Nebraska Ave 10/18	\$ 64.10
Egis Insurance Advisors LLC	001253	100118614 Com. Package Downpayment	Commercial Package Downpayment FY18/19	\$ 4,950.16
Frontier Florida LLC	001257	813-223-7101-092412-5 11/18	Acct 813-223-7101-092412-5 11/18	\$ 287.55
IPFS Corporation	001256	GAA-836199 11/18	General/POL Liability Ins FY18/19 Pmt 1 of 10	\$ 2,940.27
IPFS Corporation	001260	GAA-836199 12/18	General/POL Liability Ins FY18/19 Pmt 2 of 10	\$ 2,940.27
Rizzetta & Company, Inc.	001254	INV0000035963	District Management Fees 11/18	\$ 355.00
TECO	001258	211006277308 10/18	1200 Nebraska Av N 10/18	<u>\$ 32,775.80</u>
Report Total				<u>\$ 45,929.52</u>



Check Remittance:
Cardno, Inc.
P.O. Box 123400
Dallas, TX 75312-3400

INVOICE

EFT Remittance:
Account Name: Cardno, Inc.
Bank Name: HSBC Bank USA, NA
ABA Number: 123006389
Account Number: 447007033
Email Notification: payments.infra@cardno.com
Taxpayer ID No. 45-2663666

Corporate Headquarters: 10004 Park Meadows Drive Suite 300, Lone Tree, CO 80124

Phone: 720 257 5800 Fax: 720 257 5801

www.cardno.com

Please include an invoice copy with payment or reference the invoice number(s) and project number(s) on your remittance.

Please note that remittance details have changed

Encore CDD
3434 Colwell Avenue
Suite 200
Tampa FL 33614
Attention: Christine Perkins

Invoice # : 510976
Project : 0202414631
Project Name : Encore CDD
Invoice Group : **
Invoice Date : 10/25/2018

For Professional Services Rendered through: 10/19/2018

Salaries

Rate Schedule Labor	1,181.25	
Total Salaries		1,181.25
Current Invoice		1,181.25
Total this Invoice		1,181.25
Amount Due This Invoice **		1,181.25

Date Rec'd Rizzetta & Co., Inc. NOV 01, 2018

D/M approval CP Date 11/5/18

Date entered NOV 02 2018

Fund 001 GL 51300 OC 3103 \$911.25

Check# 401 51300 3103 \$270.00

Phase : **** -- TBE Labor & Expenses - NTE

Rate Schedule Labor

<u>Class / Employee Name</u>	<u>Date</u>	<u>Hours</u>	<u>Rate</u>	<u>Amount</u>
Project Manager				
Woodcock, Gregory J.	9/17/2018	0.50	135.00	67.50 0 0 1
Coordinate with Vault contractor to provide w2 and insurance information.				
	9/20/2018	0.50	135.00	67.50 0 0 1
Coordinate with vault contractor regarding invoices and contract for vault maintenance.				
	9/24/2018	0.75	135.00	101.25 0 0 1
Coordinante with Stormwater Vault contractor regarding contract, insurance and invoices for previous work completed.				
	9/28/2018	0.50	135.00	67.50 4 0 1
Coordinante with Rob Ori regarding chiller rate study.				
Coordinate with District staff regarding chiller rate study.				
	10/4/2018	1.50	135.00	202.50 4 0 1
Prepare for and attend CDD meeting via conference call.				
	10/18/2018	4.00	135.00	540.00 0 0 1
Prepare for and attend Site review of Trio.				
	10/19/2018	1.00	135.00	135.00 0 0 1
Prepare Tempo site review summary report.				
Create exhibits for report.				
		8.75		1,181.25
Rate Schedule Labor				1,181.25
Total Phase : **** -- TBE Labor & Expenses - NTE				
Labor :				1,181.25
Expense :				0.00

Total Project: 0202414631 -- Encore CDD

1,181.25



City of Tampa Utilities
P.O. Box 30191
Tampa, FL 33630-3191

Amount Now Due

\$1,346.37

Make Check Payable:
City of Tampa Utilities

Your Account Number

0506703-001=8



BILL DATE: 11/14/2018

PAY NEW CHARGES BY: 12/05/2018



114
ENCORE COMMUNITY DEVELOPMENT
9428 CAMDEN FIELD PKWY
RIVERVIEW FL 33578-0519

05067030018 0000134637

TO ENSURE PROMPT CREDIT PLEASE RETURN THE ABOVE PORTION OF BILL WITH YOUR PAYMENT.



ENCORE COMMUNITY DEVELOPMENT
9428 CAMDEN FIELD PARKWAY
RIVERVIEW, FL 33578

BILL DATE: 11/14/2018

Service For:

ENCORE COMMUNITY DEVELOPMENT
1237 E HARRISON ST

SERVICE TO: 11/05/2018

Meter Number	Meter Readings		Days of Service	CCF (100 cu ft)	Gallons (1000's)
	Current	Previous			
010111234 WTR	00087 H	00087	30	00	00
010111234 WTR	4058 P	4057	30	01	00
012024493 WTR	0098	0098	30	00	00
012011270 WTR	00826	00826	30	00	00
017063414 WTR	1972	1691	30	281	210

LAST BILLING 1,256.88
LESS PAYMENTS 1,256.88CR
WATER MINIMUM CHARGE 16.50
WATER SUBTOTAL 16.50
UTILITY TAX 10% 1.65
WASTEWATER CHARGE 282.0 @ 4.71 1,328.22

Amount Now Due

\$1,346.37

Your Account Number

0506703-001=8

Water Customer Class

LARGE INDUSTRIAL

Water Usage History

Months	Gallons (1000's)
NOV	0
OCT	0
SEP	0
AUG	0
JUL	3
JUN	0
MAY	0
APR	0
MAR	0
FEB	0
JAN	0
DEC	2
NOV	0

Date Rec'd Rizzetta & Co., Inc. NOV 20 2018
D/M approval CP Date 11/26/18
Date entered NOV 21 2018
Fund 401 GL 53600 OC 4301
Check#

See Reverse Side for
additional information

Pay This Amount  \$1,346.37

PLEASE PAY BY DUE DATE OF 12/05/2018



City of Tampa Utilities
P.O. Box 30191
Tampa, FL 33630-3191

Amount Now Due

\$64.10

Make Check Payable:
City of Tampa Utilities

Your Account Number

0506703-002=5



BILL DATE: 11/14/2018

PAY NEW CHARGES BY: 12/05/2018



115
ENCORE COMMUNITY DEVELOPMENT
9428 CAMDEN FIELD PKWY
RIVERVIEW FL 33578-0519

05067030025 0000006410

TO ENSURE PROMPT CREDIT PLEASE RETURN THE ABOVE PORTION OF BILL WITH YOUR PAYMENT.



ENCORE COMMUNITY DEVELOPMENT
9428 CAMDEN FIELD PARKWAY
RIVERVIEW, FL 33578

BILL DATE: 11/14/2018

Service For:

ENCORE COMMUNITY DEVELOPMENT
1304 N NEBRASKA AVE

SERVICE TO: 11/05/2018

Meter Number	Meter Readings		Days of Service	CCF (100 cu ft)	Gallons (1000's)
	Current	Previous			
010061898 WTR	0324	0322	32	02	01

LAST BILLING				71.48
LESS PAYMENTS				71.48CR
WATER TIER 1 CHARGE		2.0 @	2.43	4.86
TBW PASS-THROUGH		2.0 @	0.00	0.00
WATER SUBTOTAL	4.86			
UTILITY TAX 10%				0.49
WASTEWATER CHARGE		2.0 @	4.71	9.42
SOLID-WASTE COMMERCIAL CHARGE				49.33

Amount Now Due

\$64.10

Your Account Number

0506703-002=5

Water Customer Class

SMALL COMMERCIAL

Water Usage History

Months	Gallons (1000's)
NOV	1
OCT	2
SEP	1
AUG	0
JUL	1
JUN	0
MAY	0
APR	0
MAR	3
FEB	0
JAN	0
DEC	0
NOV	13

Date Rec'd Rizzetta & Co., Inc. NOV 20 2018
D/M approval CP Date 11/26/18
Date entered NOV 21 2018
Fund 401 Gl 53600 OC 4301
Check# _____

See Reverse Side for
additional information

Pay This Amount

\$64.10

PLEASE PAY BY DUE DATE OF 12/05/2018

PAGE 1 OF 1

Pay online tampagov.net/COTU or by phone at (813) 274-8811.

900 ASHWOOD PARKWAY
SUITE 370
ATLANTA, GA 30338
(877)513-9487 FAX: (770)225-2866
CUSTOMER SERVICE: (800)584-9969

PREMIUM FINANCE AGREEMENT

IPFS CORPORATION

A	CASH PRICE (TOTAL PREMIUMS)	\$44,596.00
B	CASH DOWN PAYMENT	\$6,689.40
C	PRINCIPAL BALANCE (A MINUS B)	\$37,906.60
D	DOC STAMP	\$133.00

AGENT
(Name & Place of business)
EGIS INSURANCE & RISK ADVISORS
150 E PALMETTO PARK RD
SUITE 705
BOCA RATON, FL 33432-4827
(561)693-4515 FAX:

INSURED
(Name & Residence or business)
ENCORE COMMUNITY DEVELOPMENT
DISTRICT
9428 CAMDEN FIELD PKWY
C/O RIZZETTA & COMPANY
RIVERVIEW, FL 33578-0519

Commercial

Account #: _____

LOAN DISCLOSURE

Quote Number: 8055785

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	AMOUNT FINANCED The amount of credit provided to you or on your behalf.	TOTAL OF PAYMENTS The amount you will have paid after you have made all payments as scheduled
9.588%	\$1,691.60	\$38,039.60	\$39,731.20

YOUR PAYMENT SCHEDULE WILL BE

Number Of Payments	Amount Of Payments	When Payments Are Due	Beginning:
10	\$3,973.12	Beginning:	MONTHLY 11/01/2018

ITEMIZATION OF THE AMOUNT FINANCED: THE AMOUNT FINANCED IS FOR APPLICATION TO THE PREMIUMS SET FORTH IN THE SCHEDULE OF POLICIES UNLESS OTHERWISE NOTED.

Security: Refer to paragraph 1 below for a description of the collateral assigned to Lender to secure this loan.

Late Charges: A late charge will be imposed on any installment in default 5 days or more. This late charge will be 5.00% of the installment due.

Prepayment: If you pay your account off early, you may be entitled to a refund of a portion of the finance charge in accordance with Rule of 78's or as otherwise allowed by law. The finance charge includes a predetermined interest rate plus a non-refundable service/origination fee of \$20.00. See the terms below and on the next page for additional information about nonpayment, default and penalties.

POLICY PREFIX AND NUMBER	EFFECTIVE DATE OF POLICY	SCHEDULE OF POLICIES INSURANCE COMPANY AND GENERAL AGENT	COVERAGE	MINIMUM EARNED PERCENT	POL TERM	PREMIUM
100118614	10/01/2018	HUDSON SPECIALTY INSURANCE CO FLORIDA INSURANCE ALLIANCE	PACKAGE	100.0%	12	44,596.00
Broker Fee:						\$0.00
TOTAL:						\$44,596.00

The undersigned insured directs IPFS Corporation (herein, "Lender") to pay the premiums on the policies described on the Schedule of Policies. In consideration of such premium payments, subject to the provisions set forth herein, the insured agrees to pay Lender at the branch office address shown above, or as otherwise directed by Lender, the amount stated as Total of Payments in accordance with the Payment Schedule, in each case as shown in the above Loan Disclosure. The named insured(s), on a joint and several basis if more than one, hereby agree to the following provisions set forth on pages 1 and 2 of this Agreement: **1.**

SECURITY: To secure payment of all amounts due under this Agreement, insured assigns Lender a security interest in all right, title and interest to the scheduled policies, including (but only to the extent permitted by applicable law): (a) all money that is or may be due insured because of a loss under any such policy that reduces the unearned premiums (subject to the interest of any applicable mortgagee or loss payee), (b) any unearned premium under each such policy, (c) dividends which may become due insured in connection with any such policy and (d) interests arising under a state guarantee fund. **2. POWER OF ATTORNEY:** Insured irrevocably appoints its Lender attorney-in-fact with full power of substitution and full authority upon default to cancel all policies above identified. The insured agrees that Lender may endorse the insured's name on any check or draft received from the insuring company and apply the same as payment of this Agreement, returning any excess to the insured only if such excess is equal to or greater than \$1.00.

NOTICE: A. Do not sign this agreement before you read it or if it contains any blank space. B. You are entitled to a completely filled in copy of this agreement. C. Under the law, you have the right to pay in advance the full amount due and under certain conditions to obtain a partial refund of the finance charge. D. Keep your copy of this agreement to protect your legal rights.

The undersigned hereby approves the above representations set forth herein.
Date entered: 10/31/18

Date entered: OCT 29 2018

Fund 001 GL 51300 OC 4501 \$ 401.36

Check # 401 53900 4503 \$ 1337.88
53900 4503 \$ 4950.16

Christine Perkins

10/29/18

Signature of Insured or Authorized Agent
District Manager

DATE

Signature of Agent

Insured and Lender further agree that: **3. POLICY EFFECTIVE DATES:** The finance charge begins to accrue as of the earliest policy effective date. **4. AGREEMENT EFFECTIVE DATE:** This Agreement shall be effective when written acceptance is mailed to the insured by Lender. **5. DEFAULT AND DELINQUENT PAYMENTS:** Insured will be in default if a payment is not made when it is due. The acceptance by Lender of one or more late payments from the insured shall not estop Lender or be a waiver of the rights of Lender to exercise all of its rights hereunder or under applicable law in the event of any subsequent late payment. **6. CANCELLATION:** Lender may cancel the scheduled policies after providing at least 10 days notice of its intent to cancel or any other required statutory notice if the insured does not pay any installment according to the terms of this Agreement or transfers any of the scheduled policies to a third party and the unpaid balance due to Lender shall be immediately due and payable by the insured. Lender at its option may enforce payment of this debt without recourse to the security given to Lender. **7. CANCELLATION CHARGES:** If cancellation occurs, the insured agrees to pay a finance charge on the outstanding indebtedness at the maximum rate authorized by applicable state law in effect on the date of cancellation until the outstanding indebtedness is paid in full or until such other date as required by law. **8. INSUFFICIENT FUNDS (NSF) CHARGES:** If an insured's payment is dishonored for any reason, the insured will pay to Lender a fee, if permitted by law, equal to \$15.00 or the maximum amount permitted by law. **9. MONEY RECEIVED AFTER CANCELLATION:** Any payments made to Lender after Lender's Notice of Cancellation of the insurance policy(ies) has been mailed may be credited to the insured's account without any obligation on the part of Lender to request reinstatement of any policy. Any money Lender receives from an insurance company shall be credited to the balance due Lender with any surplus refunded to whomever is entitled to the money. In the event that Lender does request a reinstatement of the policy(ies) on behalf of the insured, such a request does not guarantee that coverage under the policy(ies) will be reinstated or continued. Only the insurance company has authority to reinstate the policy(ies). The insured agrees that Lender has no liability to the insured if the policy(ies) is not reinstated. **10. ASSIGNMENT:** The insured agrees not to assign this Agreement or any policy listed hereon or any interest therein (except for the interest of mortgagees or loss payees), without the written consent of Lender, and that Lender may sell, transfer and assign its rights hereunder or under any policy without the consent of the insured, and that all agreements made by the insured hereunder and all rights and benefits conferred upon Lender shall inure to the benefit of Lender's successors and assigns (and any assignees thereof). **11. INSURANCE AGENT OR BROKER:** The insured agrees that the insurance agent or broker soliciting the policies or through whom the policies were issued is not the agent of Lender; and the agent or broker named on the front of this Agreement is neither authorized by Lender to receive installment payments under this Agreement nor to make representations, orally or in writing, to the insured on Lender's behalf (except to the extent expressly required by applicable law). As and where permissible by law, Lender may compensate your agent/broker for assisting in arranging the financing of your insurance premiums. If you have any questions about this compensation you should contact your agent/broker. **12. FINANCING NOT A CONDITION:** The law does not require a person to enter into a premium finance agreement as a condition of the purchase of insurance. **13. COLLECTION COSTS:** Insured agrees to pay attorney fees and other collection costs to Lender, not to exceed 20% of the amount due, if this Agreement is referred to an attorney or collection agency who is not a salaried employee of Lender, to collect any money insured owes under this Agreement. **14. LIMITATION OF LIABILITY:** The insured agrees that Lender's liability to the insured, any other person or entity for breach of any of the terms of this Agreement for the wrongful or improper exercise of any of its powers under this Agreement shall be limited to the amount of the principal balance outstanding, except in the event of Lender's gross negligence or willful misconduct. Insured recognizes and agrees that Lender is a lender only and not an insurance company and that in no event does Lender assume any liability as an insurer hereunder or otherwise. **15. CLASSIFICATION AND FORMATION OF AGREEMENT:** This Agreement is and will be a general intangible and not an instrument (as those terms are used in the Uniform Commercial Code) for all purposes. Any electronic signature or electronic record may be used in the formation of this Agreement, and the signatures of the insured and agent and the record of this Agreement may be in electronic form (as those terms are used in the Uniform Electronic Transactions Act). A photocopy, a facsimile or other paper or electronic record of this Agreement shall have the same legal effect as a manually signed copy. **16. REPRESENTATIONS AND WARRANTIES:** The insured represents that (a) the insured is not insolvent or presently the subject of any insolvency proceeding (or if the insured is a debtor of bankruptcy, the bankruptcy court has authorized this transaction), (b) if the insured is not an individual, that the signatory is authorized to sign this Agreement on behalf of the insured, (c) all parties responsible for payment of the premium are named and have signed this Agreement, and (d) there is no term or provision in any of the scheduled policies that would require Lender to notify or get the consent of any third party to effect cancellation of any such policy. **17. ADDITIONAL PREMIUM FINANCING:** Insured authorizes Lender to make additional advances under this premium finance agreement at the request of either the Insured or the Insured's agent with the Insured's express authorization, and subject to the approval of Lender, for any additional premium on any policy listed in the Schedule of Policies due to changes in the insurable risk. If Lender consents to the request for an additional advance, Lender will send Insured a revised payment amount ("Revised Payment Amount"). Insured agrees to pay the Revised Payment Amount, which may include additional finance charges on the newly advanced amount, and acknowledges that Lender will maintain its security interest in the Policy with full authority to cancel all policies and receive all unearned premium if Insured fails to pay the Revised Payment Amount. **18. PRIVACY:** Our privacy policy may be found at <https://www.ipfs.com/Privacy.aspx>. **19. ENTIRE DOCUMENT / GOVERNING LAW:** This document is the entire Agreement between Lender and the insured and can only be changed in writing and signed by both parties except that the insured authorizes Lender to insert or correct on this Agreement, if omitted or incorrect, the insurer's name and the policy number(s). Lender is also authorized to correct patent errors and omissions in this Agreement. In the event that any provision of this Agreement is found to be illegal or unenforceable, it shall be deemed severed from the remaining provisions, which shall remain in full force and effect. The laws of the State of Florida will govern this Agreement. **20. AUTHORIZATION:** The insurance company(ies) and their agents, any intermediaries and the agent / broker named in this Agreement and their successors and assigns are hereby authorized and directed by insured to provide Lender with full and complete information regarding all financed insurance policy(ies), including without limitation the status and calculation of unearned premiums, and Lender is authorized and directed to provide such parties with full and complete information and documentation regarding the financing of such insurance policy(ies), including a copy of this Agreement and any related notices. **21. WAIVER OF SOVEREIGN IMMUNITY:** The insured expressly waives any sovereign immunity available to the insured, and agrees to be subject to the laws as set forth in this Agreement (and the jurisdiction of federal and/or state courts) for all matters relating to the collection and enforcement of amounts owed under this Agreement and the security interest in the scheduled policies granted hereby.

AGENT/BROKER REPRESENTATIONS

The agent/broker executing this, and any future, agreements represents, warrants and agrees: (1) installment payments totaling \$0.00 and all applicable down payment(s) have been received from the insured in immediately available funds, (2) the insured has received a copy of this Agreement; if the agent/broker has signed this Agreement on the insured's behalf, the insured has expressly authorized the agent/broker to sign this Agreement on its behalf or, if the insured has signed, to the best of the undersigned's knowledge and belief such signature is genuine, (3) the policies are in full force and effect and the information in the Schedule of Policies including the premium amounts is correct, (4) no direct company bill, audit, or reporting form policies or policies subject to retrospective rating or to minimum earned premium are included, except as indicated, and the deposit of provisional premiums is not less than anticipated premiums to be earned for the full term of the policies, (5) the policies can be cancelled by the insured or Lender (or its successors and assigns) on 10 days notice and the unearned premiums will be computed on the standard short rate or pro rata table except as indicated, (6) there are no bankruptcy, receivership, or insolvency proceedings affecting the insured, (7) to hold Lender, its successors and assigns harmless against any loss or expense (including attorney fees) resulting from these representations or from errors, omissions or inaccuracies of agent/broker in preparing this Agreement, (8) to pay the down payment and any funding amounts received from Lender under this Agreement to the insurance company or general agent (less any commissions where applicable), (9) to hold in trust for Lender or its assigns any payments made or credited to the insured through or to agent/broker directly or indirectly, actually or constructively by the insurance companies and to pay the monies, as well as the unearned commissions to Lender or its assigns upon demand to satisfy the outstanding indebtedness of the insured, (10) all material information concerning the insured and the financed policies necessary for Lender to cancel such policies and receive the unearned premium has been disclosed to Lender, (11) no term or provision of any financed policy requires Lender to notify or get the consent of any third party to effect cancellation of such policy, and (12) to promptly notify Lender in writing if any information on this Agreement becomes inaccurate.

Date Rec'd Rizzetta & Co., Inc. NOV 06 2018
D/M approval CP Date 11/9/18
Date entered NOV 08 2018
Fund 401 GL 57200 OC 4102
Check# _____

Account Summary

New Charges Due Date 11/26/18
Billing Date 11/01/18
Account Number 813-223-7101-092412-5
PIN 3297
Previous Balance 287.55
Payments Received Thru 10/23/18 -287.55
Thank you for your payment!
Balance Forward .00
New Charges 287.55
Total Amount Due \$287.55

Make your business a more inviting place



FiOS® TV for Business

- Stay informed on latest news and weather
- Get premium sports, national news and music choices
- Keep your customers entertained
- Choose from flexible packages starting at \$28.99

Find the right package for you and your business at **1.877.659.8216** or **business.frontier.com**

Manage Your Account

To Pay Your Bill

Online: Frontier.com 1.800.801.6652

Pay by Mail

To Contact Us

Chat: Frontier.com **Online:** Frontier.com/helpcenter
 1.800.921.8102 **Email:** ContactBusiness@ftr.com



P.O. Box 5157, Tampa, FL 33675

AB 01 001282 48223 B 6 A



ENCORE COMMUNITY DEVELOPMENT
9428 CAMDEN FIELD PARKWAY
RIVERVIEW, FL 33578-0519

PAYMENT STUB

Total Amount Due \$287.55

New Charges Due Date 11/26/18

Account Number 813-223-7101-092412-5

Please do not send correspondence with your payment. Make checks payable to Frontier.

Amount Enclosed \$ 287.55

To change your billing address, call 1-800-921-8102

FRONTIER
PO BOX 740407
CINCINNATI OH 45274-0407



909007813223710109241200000000000000287555

Give the earth a gift this year!



Receive your bill electronically and you'll be joining the nearly 1.2 million Frontier® customers currently receiving a paperless bill.

It's easy! Go to frontier.com/paperless, select **billing changes**, log into your profile and choose **paperless billing**



For Billing and Service Questions, Call 1-800-921-8102, 7 am-7 pm Monday-Friday, 9:30 am-4 pm Saturday or visit www.Frontier.com.

IF YOU HAVE ANY QUESTIONS, BILLING CONCERNS, OR A RECURRING ISSUE, PLEASE CONTACT OUR FLORIDA-BASED CUSTOMERCARE TEAM AT 1-888-457-4110. OUR FLORIDA TEAM IS EAGER TO HELP YOU GET SPECIALIZED ATTENTION.

PAYING YOUR BILL

Pay online, by phone, by mail or at any Authorized Payment Location. Paying by check authorizes Frontier to make a one-time electronic funds transfer from your account, as early as the day your check is received. Visit Frontier.com to set up recurring electronic payments to streamline bill payment.

LATE PAYMENTS, RETURNED CHECK FEES and PAST DUE BALANCES

You are responsible for all legitimate, undisputed charges on your bill. If you pay your bill after the due date, you may be charged a fee (including a Treatment Charge if your account has been delinquent for 3 consecutive months and your past due balance is greater than \$99), your service may be interrupted and you may have to pay a reconnection charge to restore service. A fee may be charged for a check that is returned by the bank for any reason. Continued nonpayment of undisputed charges (incl. 900 and long distance charges) may result in collection action and a referral to credit reporting agencies, which may affect your credit rating. When making an online payment, please allow time for the transfer of funds. If the funds are not received by Frontier by the due date, a fee may be assessed.

IMPORTANT CONSUMER MESSAGES

You must pay all basic local service charges to avoid basic local service disconnection. Failure to pay other charges will not cause disconnection of your basic service but this may cause other services to be terminated. Frontier Bundles may include charges for both basic and other services.

Frontier periodically audits its bills to ensure accuracy which may result in a retroactive or future billing adjustment.

SERVICE TERMS

Visit Frontier.com/terms, Frontier.com/tariffs or call customer service for information on applicable tariffs, price lists and other important Terms, Conditions and Policies ("Terms") related to your Frontier services - voice, internet and/or video - including limitations of liability, and early termination fees and the effective date of and billing for the termination of service(s). Frontier's Terms, include a binding arbitration provision to resolve customer disputes (Frontier.com/terms/arbitration). Subscribers to Frontier's TV and Internet services are billed one full month in advance. If you cancel your TV and/or Internet service subscription, termination of your service subscription(s) and any early termination fees will be effective on the last day of your Frontier billing cycle. No partial month credits or refunds will be provided for previously billed service subscriptions. We encourage you to review the Terms as they contain important information about your rights and obligations, and ours. By using or paying for Frontier services, you are agreeing to these Terms and that disputes will be resolved by individual arbitration.

Hard of Hearing, Deaf, Blind, Vision and /or Mobility Impaired customers may call 1-877-462-6606 to reach a consultant trained to support their communication needs.

CURRENT BILLING SUMMARY

Local Service from 11/01/18 to 11/30/18

Qty Description	813/223-7101.0	Charge
Basic Charges		
Additional Line Unlimited		80.00
Solutions Bundle Line		87.00
2 Acc Rec Chrg Multi-Ln Bus		7.44
2 Federal Subscriber Line Charge		16.96
Federal Excise Tax		.73
Federal USF Recovery Charge		4.90
FCA Long Distance - Federal USF Surcharge		4.02
FL State Communications Services Tax		9.86
FL State Gross Receipts Tax		5.06
City Communications Services Tax		11.64
2 FL Telecommunications Relay Service		.20
2 Hillsborough County 911 Surcharge		.80
Total Basic Charges		228.61
Non Basic Charges		
FiOS Internet for Business 25/25		119.99
Other Charges-Detailed Below		-38.14
Partial Month Charges-Detailed Below		-25.00
Federal Excise Tax		.30
FCA Long Distance - Federal USF Surcharge		1.74
FL State Communications Services Tax		-2.00
FL State Gross Receipts Tax		-1.02
City Communications Services Tax		-2.36
Total Non Basic Charges		53.51
Toll/Other		
Other Charges-Detailed Below		3.99
FCA Long Distance - Federal USF Surcharge		.80
FL State Communications Services Tax		.24
FL State Gross Receipts Tax		.12
City Communications Services Tax		.28
Total Toll/Other		5.43

TOTAL 287.55

** ACCOUNT ACTIVITY **

Qty Description	Order Number Effective Dates	
1 Business High Speed Internet Fee	AUTOCH 11/01	3.99
1 Frontier Road Work Recovery Surcharge		
	AUTOCH 11/01	1.25
Additional Line Discount	AUTOCH 11/01	-30.00
Solutions Bundle Discount	AUTOCH 11/01	-22.00
1 Federal Primary Carrier Multi Line Charge		
	AUTOCH 11/01	4.31
1 Carrier Cost Recovery Surcharge	AUTOCH 11/01	3.99
813/223-7101 Subtotal		-38.46
1 Federal Primary Carrier Multi Line Charge		
	AUTOCH 11/01	4.31
813/223-7060 Subtotal		4.31
Partial Month Charges		
FiOS Internet Bus 99 MO	PROMOTION 11/01 11/30	-25.00
813/223-7101 Subtotal		-25.00
Subtotal		-59.15

CIRCUIT ID DETAIL

88/KQXA/166347/ /VZFL

CUSTOMER TALK

If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of \$188.57 by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

Beginning with this bill, pay per use features Busy Redial, Call Return, Call Trace, and 3-Way Calling will increase by up to \$.75 per use. Questions? Please contact customer service.



IPFS CORPORATION

(IPFS)

900 ASHWOOD PARKWAY

SUITE 370

ATLANTA, GA 30338

PHONE: (877)513-9487 - FAX: (770)225-2866

NOTICE OF ACCEPTANCE AND OF ASSIGNMENTRefer to this account no.
in all correspondence

Account Number

GAA-836199

Dear Customer,

Thank you for the opportunity to finance your insurance premium. Per your request, we have paid the premium balance due on the policy listed below, less your down payment, to either the insurer or your agent as instructed by your agent. Your payment schedule is shown below. If payment coupons are not enclosed, you will be billed for each installment.

IMPORTANT: YOUR COPY OF INSURED NOTICE OF ACCEPTANCE

Because of the terms of the premium finance agreement, the listed instructions must be followed.

To the agent
or broker:

1. All gross unearned premiums which may become payable under the financed policies which reduce the unearned premiums, subject to any mortgagee or loss payee interest, must be paid to IPFS CORPORATION.
2. The policies may not be assigned, except for the interest of any mortgagee or loss payee, without written consent of IPFS.
3. Advise IPFS immediately of any change in address of the insured.

Agent

EGIS INSURANCE & RISK ADVISORS
150 E PALMETTO PARK RD
SUITE 705
BOCA RATON, FL 33432-4827

Insured

ENCORE COMMUNITY DEVELOPMENT
DISTRICT
9428 CAMDEN FIELD PKWY
C/O RIZZETTA & COMPANY
RIVERVIEW, FL 33578-0519

DISCLOSURE	
Total Premiums	\$44,596.00
Down Payment	\$6,689.40
Amount Financed	\$37,906.60
Finance Charge	\$1,691.60
Assessments	\$133.00
Total Payments	\$39,731.20
Number of Payments	10
Payment Amount	\$3,973.12
Annual % Rate	9.588
Acceptance Date	10/29/18

The terms and conditions of your premium finance agreement govern this loan. If for any reason you did not authorize this request for financing of your insurance premium, notify us immediately at the address or telephone number shown above.

SCHEDULE OF PAYMENTS		
Pymt No.	Due Date	Amount
1	11/01/18	\$3,973.12
2	12/01/18	\$3,973.12
3	01/01/19	\$3,973.12
4	02/01/19	\$3,973.12
5	03/01/19	\$3,973.12
6	04/01/19	\$3,973.12
7	05/01/19	\$3,973.12
8	06/01/19	\$3,973.12
9	07/01/19	\$3,973.12
10	08/01/19	\$3,973.12

SCHEDULE OF POLICIES

POLICY PREFIX AND NUMBER	EFFECTIVE DATE	FULL NAME OF INSURER AND GENERAL AGENT OTHER THAN SUBMITTING PRODUCER TO WHOM COPY OF THIS NOTICE WAS SENT	COVERAGE FIRE, AUTO MAR, I.M., CAS	POLICY TERM IN MONTHS COVERED BY PREM.	PREMIUM FINANCED
100118614	10/01/18	HUDSON SPECIALTY INSURANCE CO FLORIDA INSURANCE ALLIANCE	PKG	12	\$44,596.00

IPFS CORPORATION
(IPFS)

SCHEDULE A

NOTICE OF ACCEPTANCE AND OF ASSIGNMENT

REFER TO THIS
ACCOUNT NO. IN ALL
CORRESPONDENCE

ACCOUNT NUMBER

GAA-836199

AGENT
EGIS INSURANCE & RISK ADVISORS
150 E PALMETTO PARK RD
SUITE 705
BOCA RATON, FL 33432-4827

INSURED
ENCORE COMMUNITY DEVELOPMENT
DISTRICT
9428 CAMDEN FIELD PKWY
C/O RIZZETTA & COMPANY
RIVERVIEW, FL 33578-0519

Disbursement Date	Amount	Payee
10/29/18	\$37,906.60	EGIS INSURANCE & RISK ADVISORS

Make online payments or view account information at www.ipfs.com.
Please use access code L99CUT6 to register (first time users).

RECEIVED

Date Rec'd Rizzetta & Co., Inc. OCT 30 2018

D/M approval CP Date 11/1/18

Date entered NOV 01 2018

Fund 001 GL 51300 OC 4501 \$238.31

Check # 53900 4503 \$794.54

401 53900 4503 \$2940.27

IPFS CORPORATION
P.O. BOX 412086
KANSAS CITY, MO 64141-2086
PHONE: (800)584-9969 - FAX: (770)225-2866
ipfs.com

NOTICE OF PAYMENT DUE

DATE MAILED	ACCOUNT NUMBER	DUE DATE
11/15/18	GAA-836199	12/01/18

FOR QUESTIONS, PLEASE CALL: (800)584-9969

Date Rec'd Rizzetta & Co., Inc. NOV 20 2018

D/M approval C P Date 11/26/18

Date entered NOV 21 2018

Fund 001 GL 51300 OC 4501 \$ 238.31

Check# 53900 4503 \$794.54
401 53900 4503 \$2940.27

IMPORTANT

To protect your account please make sure that your payment is made on or before the payment due date shown.

MAKE CHECK OR MONEY ORDER PAYABLE to IPFS CORPORATION and return the payment and this notice to the address shown on coupon.

AB 01 003270 44694 E 14 A

ENCORE COMMUNITY DEVELOPMENT
DISTRICT
9428 CAMDEN FIELD PKWY
C/O RIZZETTA & COMPANY
RIVERVIEW, FL 33578-0519

Go Green!

Register for eForms today. Instead of paper bills and documents, you'll receive email notices from IPFS Corporation. Visit us at ipfs.com to learn more.

CURRENT BALANCE	PAYMENT DUE
\$35,758.08	\$3,973.12

PLEASE MAKE ALL PAYMENTS TO ONE OF THE ADDRESSES NOTED BELOW.

To ensure proper credit, please send the coupon below with your payment and write your account number on your check.

Please see the coupon for the overnight, priority, or other special delivery address. Do not use the P.O. Box address for these services as it may cause a delay in receipt.

Kindly disregard the past due payment amount if this has already been paid. A notice of intent to cancel (NOI) may have been previously issued and if so that NOI remains in full force and effect and your insurance policies may be cancelled if the past due payment is not paid by the date noted in the NOI. This additional reference to your past due payment is a courtesy only and does not in any way change the due date of such payment as reflected in your agreement with IPFS.

Make payments, view account information or register for eForms at ipfs.com.

First time users please use access code **L99JE82M** to register.

DETACH HERE

Written notations on this coupon will NOT be received.
To ensure proper credit, include coupon with payment.

PREBIL (10/16) Copyright 2018 IPFS Corporation

ENCORE COMMUNITY DEVELOPMENT
DISTRICT
9428 CAMDEN FIELD PKWY
C/O RIZZETTA & COMPANY
RIVERVIEW, FL 33578-0519

For any overnight or priority delivery, please mail to:
IPFS CORPORATION
1055 BROADWAY
11TH FLOOR
KANSAS CITY, MO 64105

Make payments, view account information or register for eForms at ipfs.com.
First time users please use access code **L99JE82M** to register.
For questions, please call (800)584-9969

PAYMENT COUPON

PAYMENT NO.	ACCOUNT NUMBER	DUE DATE
2	GAA-836199	12/01/18

PAYMENT DUE: \$3,973.12
OUTSTANDING FEES DUE: \$198.66
PAST DUE AMOUNT: \$0.00

PAYMENT DUE

\$4,171.78

IF RECEIVED AFTER 12/06/18

A LATE FEE WILL APPLY

PLEASE PAY THIS AMOUNT

\$198.66

\$4,370.44

MAKE CHECK PAYABLE AND REMIT TO:
IPFS CORPORATION
P.O. Box 730223
Dallas, TX 75373-0223

GAA08361995 00004370442

003270 1/1

Rizzetta & Company, Inc.
 3434 Colwell Avenue
 Suite 200
 Tampa FL 33614

Invoice

Date	Invoice #
11/1/2018	INV0000035963

Bill To:

ENCORE CDD
 3434 Colwell Avenue, Suite 200
 Tampa FL 33614

Services for the month of		Terms	Client Number
November		Upon Receipt	00201
Description	Qty	Rate	Amount
District Management Services <u>3101</u>	1.00	\$2,274.58	\$2,274.58
Administrative Services <u>3100</u>	1.00	\$250.00	\$250.00
Accounting Services <u>3201 - 001 \$833.33</u>	1.00	\$1,188.33	\$1,188.33
Field Services <u>4658 - 401 \$355.00</u>	1.00	\$600.00	\$600.00
<p style="text-align: center;">RECEIVED</p> <p>Date Rec'd Rizzetta & Co., Inc. <u>OCT 25 2018</u></p> <p>D/M approval <u>CP</u> Date <u>10/29/18</u></p> <p>Date entered <u>OCT 25 2018</u></p> <p>Fund <u>001</u> GL <u>51300</u> OC <u>*</u></p> <p>Check # <u>53900</u> <u>4658</u></p> <p><u>401</u> <u>51300</u> <u>3201</u></p>			
Subtotal			\$4,312.91
Total			\$4,312.91

Statement Date: 11/07/2018
Account: 211006277308

ENCORE COMMUNITY DEVELOP
1200 NEBRASKA AVE N
TAMPA, FL 33602-0000

Current month's charges:	\$32,775.80
Total amount due:	\$32,775.80
Payment Due By:	11/28/2018

Your Account Summary

Previous Amount Due	\$38,094.24
Payment(s) Received Since Last Statement	-\$38,094.24
Current Month's Charges	\$32,775.80
Total Amount Due	\$32,775.80

Date Rec'd Rizzetta & Co., Inc. NOV 13 2018
D/M approval CP Date 11/19/18
Date entered NOV 15 2018
Fund 401 GL 53100 OC 4301
Check#

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

Help us avoid service interruptions



Know what's below.
Call before you dig.

Call 811 two days before your project to have utility lines marked for free. Utility lines can easily be damaged by planting

trees, installing fences, etc. Avoid potential service interruptions for you and your neighbors. Digging on Saturday? Call 811 by Wednesday. Visit sunshine811.com or tampaelectric.com/callbeforeyoudig.

Follow us and we'll keep you posted



twitter.com/tampaelectric



facebook.com/tampaelectric



youtube.com/tecoenergyinc

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



See reverse side for more information

Account: 211006277308

Current month's charges:	\$32,775.80
Total amount due:	\$32,775.80
Payment Due By:	11/28/2018

Amount Enclosed \$ 32,775.80

677308935562

00005966 01 AV 0 37 33578 FTECO111071823365310 00000 01 01000000 003 02 5966 002

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

Contact Information

Residential Customer Care
813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care
866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to
TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence
Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day - The average amount of electricity purchased per day.

Basic Service Charge - A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM - The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing - Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge - The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated - If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax - A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax - A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee - A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge - Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) - The basic measurement of electric energy use.

Late Payment Charge - For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax - In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due - Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule - The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM - The amount of electricity purchased from renewable sources.

Share - A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due - This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems* - Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006277308
Statement Date: 11/07/2018
Current month's charges due 11/28/2018

Details of Charges – Service from 10/05/2018 to 11/02/2018

Service for: 1200 NEBRASKA AVE N, TAMPA, FL 33602-0000

Rate Schedule: General Service-Demand - Optional

Meter Number	Read Date	Current Reading	Previous Reading	=	Total Used	Multiplier	Billing Period
C10615	11/02/2018	3,261	2,313		284,400 kWh	300.0000	29 Days
C10615	11/02/2018	3.05	0		915.9 kW	300.0000	29 Days

Basic Service Charge		\$33.24
Energy Charge	284,400 kWh @ \$0.06812/kWh	\$19,373.33
Fuel Charge	284,400 kWh @ \$0.03132/kWh	\$8,907.41
Capacity Charge	284,400 kWh @ \$0.00047/kWh	\$133.67
Energy Conservation Charge	284,400 kWh @ \$0.00201/kWh	\$571.64
Environmental Cost Recovery	284,400 kWh @ \$0.00342/kWh	\$972.65
Florida Gross Receipt Tax		\$769.02
Electric Service Cost		\$30,760.96
Franchise Fee		\$2,014.84
Total Electric Cost, Local Fees and Taxes		\$32,775.80

Total Current Month's Charges
\$32,775.80
Tampa Electric Usage History

Kilowatt-Hours Per Day (Average)


Billing Demand

(Kilowatts)


Load Factor

(Percentage)

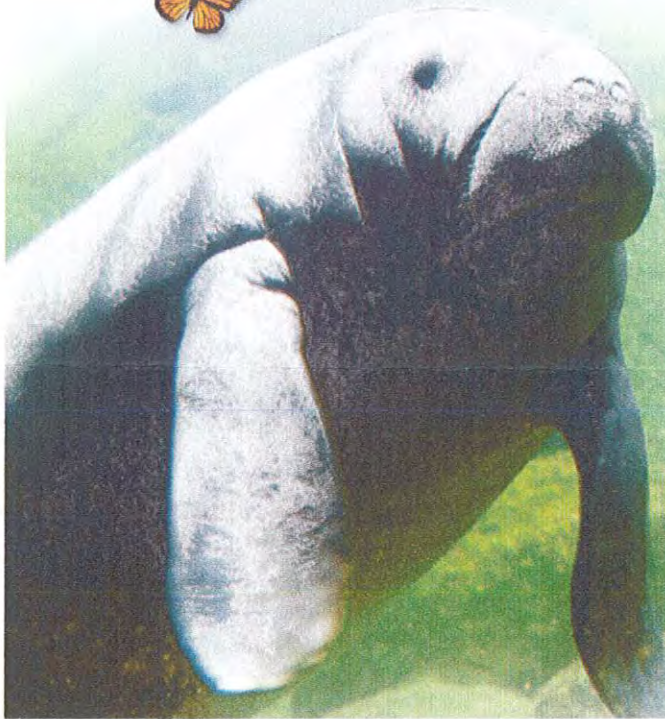

Important Messages
Fuel sources we use to serve you

For the 12-month period ending September 2018, the percentage of fuel type used by Tampa Electric to provide electricity to its customers was Natural Gas & Oil* 74%, Coal 20% and Purchased Power 6%. Tampa Electric provides this information to our customers on a quarterly basis.

*Oil makes up less than 1%



Experience the power of nature at the Manatee Viewing Center



Open every
November 1 through April 15
10 a.m. to 5 p.m. daily

6990 Dickman Rd. Apollo Beach, FL 33572
(813) 228-4289 • Admission is free!



tampaelectric.com/manatee

*Habitat Trails • Rays Touch Tank • Observation Tower
Wildlife-watching • Gardens • Games
Snacks • Environmental education • ADA-compliant*

Tab 3

Tab 3 B

ENCORE COMMUNITY DEVELOPMENT DISTRICT

DISTRICT OFFICE · 9428 CAMDEN FIELD PARKWAY, RIVERVIEW FL 33578

**Operation and Maintenance Expenditures
December 2018
For Board Approval
Chiller Fund**

Attached please find the check register listing the Operation and Maintenance expenditures paid from December 1, 2018 through December 31, 2018. This does not include expenditures previously approved by the Board.

The total items being presented: **\$41,242.23**

Approval of Expenditures:

_____ Chairperson

_____ Vice Chairperson

_____ Assistant Secretary

Encore Community Development District Chiller Fund

Paid Operation & Maintenance Expenditures

December 1, 2018 Through December 31, 2018

<u>Vendor Name</u>	<u>Check Number</u>	<u>Invoice Number</u>	<u>Invoice Description</u>	<u>Invoice Amount</u>
City of Tampa Utilities	001266	0506703-001=8 11/18	1237 E Harrison St 11/18	\$ 578.64
City of Tampa Utilities	001266	0506703-002=5 11/18	1304 N Nebraska Ave 11/18	\$ 93.63
Frontier Florida LLC	001263	813-223-7101-092412-5 12/18	Acct 813-223-7101-092412-5 12/18	\$ 287.55
IPFS Corporation	001267	GAA-836199 01/19	General/POL Liability Ins FY18/19 Pmt 3 of 10	\$ 2,940.27
Rizzetta & Company, Inc.	001261	INV0000036557	District Management Fees 12/18	\$ 355.00
Tampa Bay Trane	001264	208261	HVAC Asset Management Contract 11/18	\$ 14,000.00
TECO	001265	211006277308 11/18	1200 Nebraska Av N 11/18	\$ 22,415.21
TECO	001262	211006278348 09/18	1004 Nebraska Ave N C 09/18	<u>\$ 571.93</u>
Report Total				<u><u>\$ 41,242.23</u></u>



City of Tampa Utilities
P.O. Box 30191
Tampa, FL 33630-3191

Amount Now Due

\$578.64

Make Check Payable:
City of Tampa Utilities

Your Account Number

0506703-001=8



BILL DATE: 12/13/2018

PAY NEW CHARGES BY: 01/04/2019



110
ENCORE COMMUNITY DEVELOPMENT
9428 CAMDEN FIELD PKWY
RIVERVIEW FL 33578-0519

05067030018 0000057864

TO ENSURE PROMPT CREDIT PLEASE RETURN THE ABOVE PORTION OF BILL WITH YOUR PAYMENT.



ENCORE COMMUNITY DEVELOPMENT
9428 CAMDEN FIELD PARKWAY
RIVERVIEW, FL 33578

BILL DATE: 12/13/2018

Service For:

ENCORE COMMUNITY DEVELOPMENT
1237 E HARRISON ST

SERVICE TO: 12/05/2018

Meter Number	Meter Readings		Days of Service	CCF (100 cu ft)	Gallons (1000's)
	Current	Previous			
010111234 WTR	00089 H	00087	32	02	01
010111234 WTR	4061 P	4058	32	03	02
012024493 WTR	0099	0098	30	00	00
012011270 WTR	00826	00826	30	00	00
017063414 WTR	2086	1972	30	114	85

LAST BILLING 1,346.37
LESS PAYMENTS 1,346.37CR
WATER MINIMUM CHARGE 16.50
WATER SUBTOTAL 16.50
UTILITY TAX 10% 1.65
WASTEWATER CHARGE 119.0 @ 4.71 560.49

Amount Now Due

\$578.64

Your Account Number

0506703-001=8

Water Customer Class

LARGE INDUSTRIAL

Water Usage History

Months	Gallons (1000's)
DEC	3
NOV	0
OCT	0
SEP	0
AUG	0
JUL	3
JUN	0
MAY	0
APR	0
MAR	0
FEB	0
JAN	0
DEC	2

Date Rec'd Rizzetta & Co., Inc. DEC 18 2018
D/M approval CP Date 12/27/18
Date entered DEC 26 2018
Fund 401 GL 536000C 4301
Check# _____

See Reverse Side for
additional information

Pay This Amount \$578.64

PLEASE PAY BY DUE DATE OF 01/04/2019



City of Tampa Utilities
P.O. Box 30191
Tampa, FL 33630-3191

Amount Now Due

\$93.63
Make Check Payable:
City of Tampa Utilities

Your Account Number

0506703-002=5



BILL DATE: 12/13/2018

PAY NEW CHARGES BY: 01/04/2019



111
ENCORE COMMUNITY DEVELOPMENT
9428 CAMDEN FIELD PKWY
RIVERVIEW FL 33578-0519

05067030025 0000009363

TO ENSURE PROMPT CREDIT PLEASE RETURN THE ABOVE PORTION OF BILL WITH YOUR PAYMENT.



ENCORE COMMUNITY DEVELOPMENT
9428 CAMDEN FIELD PARKWAY
RIVERVIEW, FL 33578

BILL DATE: 12/13/2018

Service For:

ENCORE COMMUNITY DEVELOPMENT
1304 N NEBRASKA AVE

SERVICE TO: 12/05/2018

Meter Number	Meter Readings		Days of Service	CCF (100 cu ft)	Gallons (1000's)
	Current	Previous			
010061898 WTR	0330	0324	32	06	04

LAST BILLING				64.10
LESS PAYMENTS				64.10CR
WATER TIER 1 CHARGE		6.0 @	2.43	14.58
TBW PASS-THROUGH		6.0 @	0.00	0.00
WATER SUBTOTAL	14.58			
UTILITY TAX 10%				1.46
WASTEWATER CHARGE		6.0 @	4.71	28.26
SOLID-WASTE COMMERCIAL CHARGE				49.33

Amount Now Due

\$93.63

Your Account Number

0506703-002=5

Water Customer Class

SMALL COMMERCIAL

Water Usage History

Months	Gallons (1000's)
DEC	4
NOV	1
OCT	2
SEP	1
AUG	0
JUL	1
JUN	0
MAY	0
APR	0
MAR	3
FEB	0
JAN	0
DEC	0

DEC 18 2018
Date Rec'd Rizzetta & Co., Inc. CP Date 12/27/18
D/M approval CP
Date entered DEC 26 2018
Fund 401 GL 53600 OC 4301
Check# _____

See Reverse Side for
additional information

Pay This Amount

\$93.63

PLEASE PAY BY DUE DATE OF 01/04/2019

Date Rec'd Rizzetta & Co., Inc. DEC 10 2018
D/M approval CP Date 12/13/18
Date entered DEC 11 2018
Fund 401 GL 57200 OC 4102
Check# _____

Account Summary

New Charges Due Date	12/26/18
Billing Date	12/01/18
Account Number	813-223-7101-092412-5
PIN	3297
Previous Balance	287.55
Payments Received Thru 11/23/18	-287.55
Thank you for your payment!	
Balance Forward	.00
New Charges	287.55
Total Amount Due	\$287.55

Make your business a more inviting place



FIOS® TV for Business

- Stay informed on latest news and weather
- Get premium sports, national news and music choices
- Keep your customers entertained
- Choose from flexible packages starting at \$28.99

Find the right package for you and your business at
1.877.659.8216 or **business.frontier.com**

Manage Your Account

To Pay Your Bill

Online: Frontier.com 1.800.801.6652

Pay by Mail

To Contact Us

Chat: Frontier.com **Online:** Frontier.com/helpcenter
 1.800.921.8102 **Email:** ContactBusiness@ftr.com



PAYMENT STUB

Total Amount Due **\$287.55**

New Charges Due Date 12/26/18

Account Number 813-223-7101-092412-5

Please do not send correspondence with your payment. Make checks payable to Frontier.

Amount Enclosed \$ _____

To change your billing address, call 1-800-921-8102



Give the earth a gift this year!



Receive your bill electronically and you'll be joining the nearly 1.2 million Frontier® customers currently receiving a paperless bill.

It's easy! Go to frontier.com/paperless, select **billing changes**, log into your profile and choose **paperless billing**



For Billing and Service Questions, Call 1-800-921-8102, 7 am-7 pm Monday-Friday, 9:30 am-4 pm Saturday or visit www.Frontier.com.

IF YOU HAVE ANY QUESTIONS, BILLING CONCERNS, OR A RECURRING ISSUE, PLEASE CONTACT OUR FLORIDA-BASED CUSTOMER CARE TEAM AT 1-888-457-4110. OUR FLORIDA TEAM IS EAGER TO HELP YOU GET SPECIALIZED ATTENTION.

PAYING YOUR BILL

Pay online, by phone, by mail or at any Authorized Payment Location. Paying by check authorizes Frontier to make a one-time electronic funds transfer from your account, as early as the day your check is received. Visit Frontier.com to set up recurring electronic payments to streamline bill payment.

LATE PAYMENTS, RETURNED CHECK FEES and PAST DUE BALANCES

You are responsible for all legitimate, undisputed charges on your bill. If you pay your bill after the due date, you may be charged a fee (including a Treatment Charge if your account has been delinquent for 3 consecutive months and your past due balance is greater than \$99), your service may be interrupted and you may have to pay a reconnection charge to restore service. A fee may be charged for a check that is returned by the bank for any reason. Continued nonpayment of undisputed charges (incl. 900 and long distance charges) may result in collection action and a referral to credit reporting agencies, which may affect your credit rating. When making an online payment, please allow time for the transfer of funds. If the funds are not received by Frontier by the due date, a fee may be assessed.

IMPORTANT CONSUMER MESSAGES

You must pay all basic local service charges to avoid basic local service disconnection. Failure to pay other charges will not cause disconnection of your basic service but this may cause other services to be terminated. Frontier Bundles may include charges for both basic and other services.

Frontier periodically audits its bills to ensure accuracy which may result in a retroactive or future billing adjustment.

SERVICE TERMS

Visit Frontier.com/terms, Frontier.com/tariffs or call customer service for information on applicable tariffs, price lists and other important Terms, Conditions and Policies ("Terms") related to your Frontier services - voice, internet and/or video - including limitations of liability, and early termination fees and the effective date of and billing for the termination of service(s). Frontier's Terms, include a binding arbitration provision to resolve customer disputes (Frontier.com/terms/arbitration). Subscribers to Frontier's TV and Internet services are billed one full month in advance. If you cancel your TV and/or Internet service subscription, termination of your service subscription(s) and any early termination fees will be effective on the last day of your Frontier billing cycle. No partial month credits or refunds will be provided for previously billed service subscriptions. We encourage you to review the Terms as they contain important information about your rights and obligations, and ours. By using or paying for Frontier services, you are agreeing to these Terms and that disputes will be resolved by individual arbitration.

Hard of Hearing, Deaf, Blind, Vision and /or Mobility Impaired customers may call 1-877-462-6606 to reach a consultant trained to support their communication needs.

CURRENT BILLING SUMMARY

Local Service from 12/01/18 to 12/31/18

Qty Description	813/223-7101.0	Charge
Basic Charges		
Additional Line Unlimited		80.00
Solutions Bundle Line		87.00
2 Acc Rec Chrg Multi-Ln Bus		7.44
2 Federal Subscriber Line Charge		16.96
Federal Excise Tax		.73
Federal USF Recovery Charge		4.90
FCA Long Distance - Federal USF Surcharge		4.02
FL State Communications Services Tax		9.86
FL State Gross Receipts Tax		5.06
City Communications Services Tax		11.64
2 FL Telecommunications Relay Service		.20
2 Hillsborough County 911 Surcharge		.80
Total Basic Charges		228.61
Non Basic Charges		
FiOS Internet for Business 25/25		119.99
Other Charges-Detailed Below		-38.14
Partial Month Charges-Detailed Below		-25.00
Federal Excise Tax		.30
FCA Long Distance - Federal USF Surcharge		1.74
FL State Communications Services Tax		-2.00
FL State Gross Receipts Tax		-1.02
City Communications Services Tax		-2.36
Total Non Basic Charges		53.51
Toll/Other		
Other Charges-Detailed Below		3.99
FCA Long Distance - Federal USF Surcharge		.80
FL State Communications Services Tax		.24
FL State Gross Receipts Tax		.12
City Communications Services Tax		.28
Total Toll/Other		5.43

TOTAL 287.55

** ACCOUNT ACTIVITY **

Qty Description	Order Number	Effective Dates	
1 Business High Speed Internet Fee	AUTOCH	12/01	3.99
1 Frontier Road Work Recovery Surcharge			
	AUTOCH	12/01	1.25
Additional Line Discount	AUTOCH	12/01	-30.00
Solutions Bundle Discount	AUTOCH	12/01	-22.00
1 Federal Primary Carrier Multi Line Charge			
	AUTOCH	12/01	4.31
1 Carrier Cost Recovery Surcharge	AUTOCH	12/01	3.99
813/223-7101	Subtotal		-38.46
1 Federal Primary Carrier Multi Line Charge			
	AUTOCH	12/01	4.31
813/223-7960	Subtotal		4.31
Partial Month Charges			
FiOS Internet Bus 99 MO	PROMOTION	12/01 12/31	-25.00
813/223-7101	Subtotal		-25.00
	Subtotal		-59.15

CIRCUIT ID DETAIL

88/KQXA/166347/ /VZFL

CUSTOMER TALK

If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of \$188.57 by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

Frontier Communications and its affiliates (collectively "Frontier") would like to offer you products and services that best meet your needs by using information about services you have already purchased from Frontier. To do this, Frontier may use your customer proprietary network information (CPNI), which includes your current services, how you use them, and the related billing of those services to determine which new products or services might best meet your needs. Protecting the confidentiality of your CPNI is your right and our duty under federal law. You may choose not to allow us to use your CPNI to offer you additional products or services, such as, long distance, High-Speed Internet, or bundled packages. If Frontier's use of your customer information for this purpose is acceptable to you, you do not need to take any action. Your consent to Frontier's use of your CPNI will be inferred after thirty (30) days. If you wish to restrict Frontier's use of your CPNI, you may call 1-877-213-1556 or visit www.frontier.com/cpni. Even if you consent to Frontier's use of your CPNI, as described above, you can change your mind at any time and contact customer service to make that change. Any restriction of Frontier's use of your CPNI will stay in effect until you notify us otherwise. If you choose to restrict access to your CPNI, your service will not be affected - you will continue to receive the same high quality services from Frontier. You should know that restricting Frontier's use of your CPNI will not eliminate all of our marketing contacts with you. You may still receive marketing contacts that are not based on your restricted CPNI. Frontier takes the privacy of customer information seriously and appreciates the opportunity to provide high quality communications services to you. Questions? Please contact customer service.

IPFS CORPORATION

P.O. BOX 412086
KANSAS CITY, MO 64141-2086
PHONE: (800)584-9969 - FAX: (770)225-2866
ipfs.com

NOTICE OF PAYMENT DUE

DATE MAILED	ACCOUNT NUMBER	DUE DATE
12/12/18	GAA-836199	01/01/19

FOR QUESTIONS, PLEASE CALL: (800)584-9969

IMPORTANT

To protect your account please make sure that your payment is made on or before the payment due date shown.

MAKE CHECK OR MONEY ORDER PAYABLE to IPFS CORPORATION and return the payment and this notice to the address shown on coupon.

Go Green!

Register for eForms today. Instead of paper bills and documents, you'll receive email notices from IPFS Corporation. Visit us at ipfs.com to learn more.

Date Rec'd Rizzetta & Co., Inc. DEC 18 2018
D/M approval CP Date 12/27/18
Date entered DEC 26 2018
Fund 001 GL 51300 OC 4501 \$ 238.31
Check# 401 53900 4503 \$ 794.54
401 53900 4503 \$ 2940.21

AB 01 006428 59059 E 23 A



ENCORE COMMUNITY DEVELOPMENT
DISTRICT
9428 CAMDEN FIELD PKWY
C/O RIZZETTA & COMPANY
RIVERVIEW, FL 33578-0519

CURRENT BALANCE	PAYMENT DUE
\$31,784.96	\$3,973.12

PLEASE MAKE ALL PAYMENTS TO ONE OF THE ADDRESSES NOTED BELOW.

To ensure proper credit, please send the coupon below with your payment and write your account number on your check.

Please see the coupon for the overnight, priority, or other special delivery address. Do not use the P.O. Box address for these services as it may cause a delay in receipt.

Kindly disregard the past due payment amount if this has already been paid. A notice of intent to cancel (NOI) may have been previously issued and if so that NOI remains in full force and effect and your insurance policies may be cancelled if the past due payment is not paid by the date noted in the NOI. This additional reference to your past due payment is as a courtesy only and does not in any way change the due date of such payment as reflected in your agreement with IPFS.

Make payments, view account information or register for eForms at ipfs.com.

First time users please use access code **L99JE82M** to register.

DETACH HERE

Written notations on this coupon will NOT be received.
To ensure proper credit, include coupon with payment.

PREBIL (10/16) Copyright 2018 IPFS Corporation

ENCORE COMMUNITY DEVELOPMENT
DISTRICT
9428 CAMDEN FIELD PKWY
C/O RIZZETTA & COMPANY
RIVERVIEW, FL 33578-0519

PAYMENT COUPON		
PAYMENT NO.	ACCOUNT NUMBER	DUE DATE
3	GAA-836199	01/01/19

PAYMENT DUE: \$3,973.12
OUTSTANDING FEES DUE: \$198.66
PAST DUE AMOUNT: \$0.00

PAYMENT DUE

\$4,171.78

IF RECEIVED AFTER 01/06/19

A LATE FEE WILL APPLY

PLEASE PAY THIS AMOUNT

\$198.66

\$4,370.44

For any overnight or priority delivery, please mail to:
IPFS CORPORATION
1055 BROADWAY
11TH FLOOR
KANSAS CITY, MO 64105

Make payments, view account information or register for eForms at ipfs.com.
First time users please use access code **L99JE82M** to register.
For questions, please call (800)584-9969

MAKE CHECK PAYABLE AND REMIT TO:

IPFS CORPORATION
P.O. Box 730223
Dallas, TX 75373-0223

GAA08361995 00004370442

Rizzetta & Company, Inc.
 3434 Colwell Avenue
 Suite 200
 Tampa FL 33614

Invoice

Date	Invoice #
12/1/2018	INV0000036557

Bill To:

ENCORE CDD
 3434 Colwell Avenue, Suite 200
 Tampa FL 33614

Services for the month of		Terms	Client Number
December		Upon Receipt	00201
Description	Qty	Rate	Amount
District Management Services 3101	1.00	\$2,274.58	\$2,274.58
Administrative Services 3100	1.00	\$250.00	\$250.00
Accounting Services 3201 - 401 - \$355.00	1.00	\$1,188.33	\$1,188.33
Field Services 4658 001 \$833.33	1.00	\$600.00	\$600.00
<div>RECEIVED</div> <div>Date Rec'd Rizzetta & Co., Inc. NOV 27 2018</div> <div>D/M approval C P Date 12/4/18</div> <div>Date entered DEC 03 2018</div> <div>Fund 001 GL 51300 OC X</div> <div>Check # 53900 4658</div> <div>401 51300 3201</div>			
Subtotal			\$4,312.91
Total			\$4,312.91

Tampa Bay Trane



TRANE

Building Services

Office Location:
Tampa Bay Trane
902 N. Himes
Tampa, FL. 33609

Remit To:
Tampa Bay Trane
PO Box 919309
Orlando, FL 32891-9309

Office Phone: (813) 877-8251, (800) 966-8251
Fax: (813) 877-8257
Service Dispatch: (813) 877-8252, (800) 966-8252

INVOICE NUMBER

208261

INVOICE DATE

11/12/2018

BILL TO:	JOB LOCATION:
ENC343 Encore Community Development District 9428 Camden Field Pkwy Riverview, FL 33578	ENC343 0001 Encore Community Development D 1202 N Governor Street Tampa, FL 33602

CONTRACT #	CUSTOMER P.O. #	SALES CONTACT
TPA0038317	EMAIL APPROVAL	Sales Contact: Derek Carter

EFFECTIVE DATES: 07/01/2017 THRU 06/30/2020

QTY	DESCRIPTION	AMOUNT
1.00	HVAC ASSET MANAGEMENT Contract TPA0038317 Period From: 11/01/2018	14,000.00

MONTHLY BILLING ON (2) CVHF1070, (3) COOLING TOWERS, (8) PUMPS, (9) VFDs, (2) EXHAUST FANS, (1) BCHC012, (1) LPCAA3, (3) JTR200 AND CONTROLS

Date Rec'd Rizzetta & Co., Inc. NOV 20 2018
D/M approval CP Date 11/26/18
Date entered NOV 21 2018
Fund 401 GL 57200 OC 4306
Check# _____

Sub Total
14,000.00

Sales Tax
0.00

TOTAL AMOUNT DUE ---->

14,000.00

1969-2018
49
YEARS OF
EXCELLENCE
Tampa Bay Trane
www.tampabaytrane.com

To view our current terms and conditions follow the link below

http://www.tampabaytrane.com/Terms-Conditions/Service_TC.pdf

YOUR EQUIPMENT HAS BEEN SERVICED USING PROPER RECOVERY AND RECLAMATION PROCEDURES TO PRESERVE THE ENVIRONMENT AND CONSERVE REFRIGERANTS FOR FUTURE USE.

Statement Date: 12/07/2018

Account: 211006277308

ENCORE COMMUNITY DEVELOP
1200 NEBRASKA AVE N
TAMPA, FL 33602-0000

Current month's charges:	\$22,415.21
Total amount due:	\$22,415.21
Payment Due By:	12/28/2018

Your Account Summary

Previous Amount Due	\$32,775.80
Payment(s) Received Since Last Statement	-\$32,775.80
Current Month's Charges	\$22,415.21
Total Amount Due	\$22,415.21

Date Rec'd Rizzetta & Co., Inc. DEC 12 2018
D/M approval CP Date 12/13/18
Date entered DEC 13 2018
Fund 401 GL 53100 OC 4301
Check# _____

Helping neighbors in need



Our Share program makes it easy for you to help customers in need pay their electric and/or natural gas bills.

Visit tampaelectric.com/share and peoplesgas.com/share to learn more.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.



Stay informed with e-News Update

Sign up for our free e-News Update online newsletter and receive updates about programs, weather, community events and more, straight to your inbox. Visit tampaelectric.com/emailsignup today.

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



See reverse side for more information

Account: 211006277308

Current month's charges:	\$22,415.21
Total amount due:	\$22,415.21
Payment Due By:	12/28/2018
Amount Enclosed	\$ 22,415.21

685950916373

00005943 01 AV 0.37 33578 FTECO112071823143510 00000 01 01000000 003 02 5943 002

ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

6859509163732110062773080000022415217

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to

TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006277308
Statement Date: 12/07/2018
Current month's charges due 12/28/2018

Details of Charges – Service from 11/03/2018 to 12/04/2018

Service for: 1200 NEBRASKA AVE N, TAMPA, FL 33602-0000

Rate Schedule: General Service-Demand - Optional

Meter Number	Read Date	Current Reading	-	Previous Reading	=	Total Used	Multiplier	Billing Period
C10615	12/04/2018	3,909		3,261		194,400 kWh	300.0000	32 Days
C10615	12/04/2018	3.01		0		902.4 kW	300.0000	32 Days

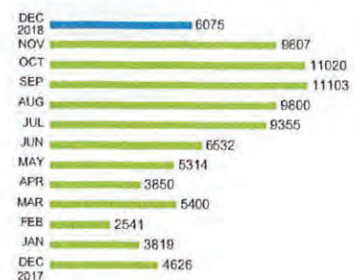
Basic Service Charge		\$33.24
Energy Charge	194,400 kWh @ \$0.06812/kWh	\$13,242.53
Fuel Charge	194,400 kWh @ \$0.03132/kWh	\$6,088.61
Capacity Charge	194,400 kWh @ \$0.00047/kWh	\$91.37
Energy Conservation Charge	194,400 kWh @ \$0.00201/kWh	\$390.74
Environmental Cost Recovery	194,400 kWh @ \$0.00342/kWh	\$664.85
Florida Gross Receipt Tax		\$525.93
Electric Service Cost		\$21,037.27
Franchise Fee		\$1,377.94
Total Electric Cost, Local Fees and Taxes		\$22,415.21

Total Current Month's Charges

\$22,415.21

Tampa Electric Usage History

Kilowatt-Hours Per Day (Average)



Billing Demand

(Kilowatts)



Load Factor

(Percentage)



Important Messages

Important Rate Information for Lighting Customers

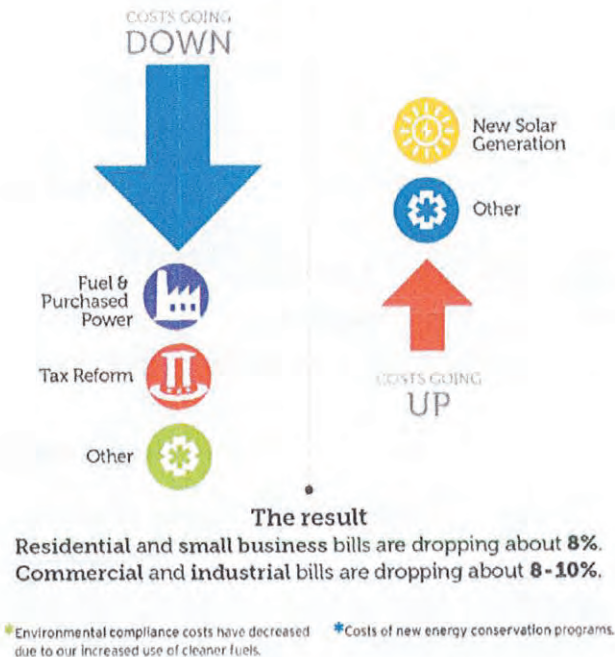
Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida. To view the 2019 lighting rates, please visit tampaelectric.com/rates, and select *Customer Communications*. If you prefer to receive a copy of the rates via U.S. Mail, please call 813-635-1500 and select *Option 5* to make a request.



Lower bills coming in January

2019 Tampa Electric bills

Here's why the price you'll pay is at its lowest in 13 years



Beginning in January, your bill will reflect Tampa Electric's lowest rates in 13 years. Commercial and industrial customers will see bills drop by about 8 percent to 10 percent, depending on usage. The decrease, approved by the Florida Public Service Commission, is a result of certain factors of the bill going down and others going up. Costs going down include fuel and the benefits from the previously approved tax reform. Costs going up are base rates for increased solar and conservation programs. Overall, Tampa Electric bills are decreasing and remain among the lowest in Florida.

More about your bill

If you are interested in more details about the components of your bill, please refer to the *Understanding Your Charges* information page on the back of your bill. Visit tecoaccount.com to view your bill online.

We're here for you

Want to learn more about your electric rates or how you can save energy and money? Please visit us at tampaelectric.com or call us to speak with a dedicated Business and Industry specialists:

Hillsborough County (813) 228-1010

Polk County (863) 299-0800

All other counties and out-of-state (888) 223-0800

Effective January 2019

Standard General Service, Demand (GSD)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 10.59 per kW
Energy Charge:	1.596¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	\$ 0.32 per kW
Energy Conservation Charge:	\$ 1.17 per kW
Environmental Charge:	0.220 ¢ per kWh

Optional General Service, Demand (GSD-option)

Basic Service Charge:	\$30.24 per month
Energy Charge:	6.494 ¢ per kWh
Fuel Charge:	2.719 ¢ per kWh
Capacity Charge:	0.075 ¢ per kWh
Energy Conservation Charge:	0.272 ¢ per kWh
Environmental Charge:	0.220 ¢ per kWh

Time-of-Day General Service, Demand (GSDT)

Basic Service Charge:	\$30.24 per month
Demand Charge:	\$ 3.57 per kW of billing demand
	\$ 7.02 per kW of peak billing demand

	On-Peak	Off-Peak
Energy Charge:	2.921 (¢ per kWh)	1.054 (¢ per kWh)
Fuel Charge:	2.874 (¢ per kWh)	2.653 (¢ per kWh)
Capacity Charge:	\$ 0.32 per kW	
Energy Conservation Charge:	\$ 1.17 per kW	
Environmental Charge:	0.220 (¢ per kWh)	

Interruptible Service (IS) - Closed to new customers

Basic Service Charge:	\$626.90 per month
Demand Charge:	\$ 3.11 per kW
Energy Charge:	2.524 ¢ per kWh
Fuel Charge:	2.692 ¢ per kWh
Capacity Charge:	\$ 0.24 per kW
Energy Conservation Charge:	\$ 0.93 per kW
Environmental Charge:	0.214 ¢ per kWh

Interruptible Service Time-of-Day (IST)-Closed to new customers

Basic Service Charge:	\$626.90 per month	
Demand Charge:	\$ 3.11 per kW of billing demand	
	On-Peak	Off-Peak
Energy Charge:	2.524 (¢ per kWh)	2.524 (¢ per kWh)
Fuel Charge:	2.845 (¢ per kWh)	2.626 (¢ per kWh)
Capacity Charge:	\$ 0.24 per kW	
Energy Conservation Charge:	\$ 0.93 per kW	
Environmental Charge:	0.214¢ per kWh	

The costs of fuel are passed along to customers without any markup or profit to Tampa Electric.

Rate schedules are subject to gross receipts taxes, city and state taxes, and franchise fees, where applicable. A late payment charge may be applied to any unpaid balance on your electric bill that is not paid by the past-due date.

ENCORE COMMUNITY DEVELOP
1004 N NEBRASKA AVE, C
TAMPA, FL 33602-3041

Statement Date: 11/19/2018
Account: 211006278348

Current month's charges:	\$571.93
Total amount due:	\$571.93
Payment Due By:	12/10/2018

Your Account Summary

Previous Amount Due	\$189.69
Payment(s) Received Since Last Statement	-\$189.69
Current Month's Charges	\$571.93
Total Amount Due	\$571.93

NOV 27 2018
Date Rec'd Rizzetta & Co., Inc. 12/4/18
D/M approval CP Date DEC 03 2018
Date entered _____
Fund 401 GL 53100 OC 4301
Check# _____

Help us avoid service interruptions



Know what's below.
Call before you dig.

Call 811 two days before your project to have utility lines marked for free. Utility lines can easily be damaged by planting

trees, installing fences, etc. Avoid potential service interruptions for you and your neighbors. Digging on Saturday? Call 811 by Wednesday. Visit sunshine811.com or tampaelectric.com/callbeforeyoudig.

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

Follow us and we'll keep you posted



twitter.com/tampaelectric



facebook.com/tampaelectric



youtube.com/tecoenergyinc

To ensure prompt credit, please return stub portion of this bill with your payment. Make checks payable to TECO.



WAYS TO PAY YOUR BILL



See reverse side for more information

Account: 211006278348

Current month's charges:	\$571.93
Total amount due:	\$571.93
Payment Due By:	12/10/2018
Amount Enclosed	\$ 571.93

600000149049

00002944 01 AV 0 37 33578 FTECO111191823404510 00000 02 01000000 012 02 9852 003



ENCORE COMMUNITY DEVELOP
9428 CAMDEN FIELD PKWY
RIVERVIEW, FL 33578-0519

MAIL PAYMENT TO:
TECO
P.O. BOX 31318
TAMPA, FL 33631-3318

Contact Information

Residential Customer Care

813-223-0800 (Hillsborough County)
863-299-0800 (Polk County)
888-223-0800 (All other counties)

Commercial Customer Care

866-832-6249

Hearing Impaired/TTY
711

Power Outages Toll-Free
877-588-1010

Energy-Saving Programs
813-275-3909

Mail Payments to

TECO
P.O. Box 31318
Tampa, FL 33631-3318

All Other Correspondence

Tampa Electric
P.O. Box 111
Tampa, FL 33601-0111

Understanding Your Electric Charges

Average kWh per day – The average amount of electricity purchased per day.

Basic Service Charge – A fixed monthly amount to cover the cost of providing service to your location.

Bright ChoicesSM – The number of light fixtures and/or poles leased from Tampa Electric, and associated fees and charges.

Budget Billing – Optional plan takes the highs and lows out of monthly electric bills. This "leveling" billing plan averages your last 12 monthly billing periods so you can pay about the same amount for your service each month.

Energy Charge – The cost (except fuel) of producing the electricity you purchased, including conservation, environmental and capacity cost recovery charges.

Estimated – If Tampa Electric was unable to read your meter, "ESTIMATED" will appear. Your electric use has been estimated based on previous usage. The meter is scheduled to be read next month, and any difference between the estimate and actual use will be adjusted accordingly.

Florida Gross Receipts Tax – A tax is imposed on gross receipts from utility services that are delivered to retail customers in Florida, in accordance with Chapter 203 of the Florida Statutes. The tax is levied on utility companies, which collect the tax from all customers, unless exempt, and remit to the state.

Florida State Tax – A privilege tax imposed on every person who engages in the business of selling or renting tangible personal property at retail in the state, in accordance with Chapter 212 of the Florida Statutes.

Franchise Fee – A fee levied by a municipality for the right to utilize public property for the purpose of providing electric service. Like taxes, the fee is collected by Tampa Electric and is paid to the municipality.

Fuel Charge – Cost of fuel used to produce electricity you purchased. Fuel costs are passed through from fuel suppliers to our customers with no markup or profit to Tampa Electric.

Kilowatt-Hours (kWh) – The basic measurement of electric energy use.

Late Payment Charge – For past due amounts more than \$10, the late payment charge is the greater of \$5 or 1.5% of the past due amount. For past due amounts of \$10 or less, the late payment charge is 1.5% of the past due amount.

Municipal Public Service Tax – In addition to the Franchise Fee, many municipalities levy a tax on the electricity you use. It is collected by Tampa Electric and paid to the municipality.

Past Due – Previous charges that are past due are subject to a late payment charge fee and may result in disconnection.

Rate Schedule – The amount (rate) you pay depends on your customer category. The cost of providing service varies with the customer group.

Renewable EnergySM – The amount of electricity purchased from renewable sources.

Share – A program co-sponsored by Tampa Electric and the Salvation Army where customers can help pay the energy bills of customers in need. A one-time contribution can be made, or your monthly elected contribution will appear on your bill. Your contribution is tax deductible and is matched by Tampa Electric.

Total Amount Due – This month's charges will be past due after the date shown. THIS DATE DOES NOT EXTEND THE DATE ON ANY PREVIOUS BALANCE. It is important that you pay your bill before this date in order to avoid interruption of service.

Zap Cap Systems[®] – Surge protection for your home or business sold separately as a non-energy charge.

For more information about your bill, please visit tampaelectric.com.

Your payment options are:

- Schedule free one-time or recurring payments at tampaelectric.com using a checking or savings account.
- Mail your payment in the enclosed envelope. Please allow sufficient time for delivery.
- Pay in person at a local authorized payment agent. For a listing of authorized payment agents, visit tampaelectric.com or call Customer Care at the number listed above.
- Pay by credit or debit card using KUBRA EZ-PAY at tampaelectric.com or call 866-689-6469.
(A convenience fee will be charged to your bank account or credit card.)

When making your payment, please have your bill or account number available.

Please note: If you choose to pay your bill at a location not listed on our website or provided by Tampa Electric, you are paying someone who is not authorized to act as a payment agent of Tampa Electric. You bear the risk that this unauthorized party will relay the payment to Tampa Electric and do so in a timely fashion. Tampa Electric is not responsible for payments made to unauthorized agents, including their failure to deliver or timely deliver the payment to us. Such failures may result in late payment charges to your account or service disconnection.

Por favor, visite tampaelectric.com para ver esta información en español.

Account: 211006278348
 Statement Date: 11/19/2018
 Current month's charges due 12/10/2018

Details of Charges – Service from 09/05/2018 to 10/04/2018

Service for: 1004 N NEBRASKA AVE, C, TAMPA, FL 33602-3041

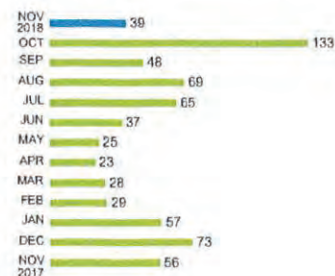
Rate Schedule: General Service - Non Demand

Meter Number	Read Date	Current Reading	-	Previous Reading	=	Total Used	Multiplier	Billing Period
C23367	10/04/2018	34		9		4,000 kWh	160.0000	30 Days

Basic Service Charge		\$19.94
Energy Charge	4,000 kWh @ \$0.06311/kWh	\$252.44
Fuel Charge	4,000 kWh @ \$0.03132/kWh	\$125.28
Florida Gross Receipt Tax		\$10.20
Electric Service Cost		\$407.86
Franchise Fee		\$26.71

Total Electric Cost, Local Fees and Taxes
\$434.57

Tampa Electric Usage History

 Kilowatt-Hours Per Day
(Average)


Details of Charges – Service from 10/05/2018 to 11/02/2018

Meter Number	Read Date	Current Reading	-	Previous Reading	=	Total Used	Multiplier	Billing Period
C23367	11/02/2018	41		34		1,120 kWh	160.0000	29 Days

Basic Service Charge		\$19.94
Energy Charge	1,120 kWh @ \$0.06311/kWh	\$70.68
Fuel Charge	1,120 kWh @ \$0.03132/kWh	\$35.08
Florida Gross Receipt Tax		\$3.22
Electric Service Cost		\$128.92
Franchise Fee		\$8.44

Total Electric Cost, Local Fees and Taxes
\$137.36
Total Current Month's Charges
\$571.93


Important Messages

Adjusted Bill

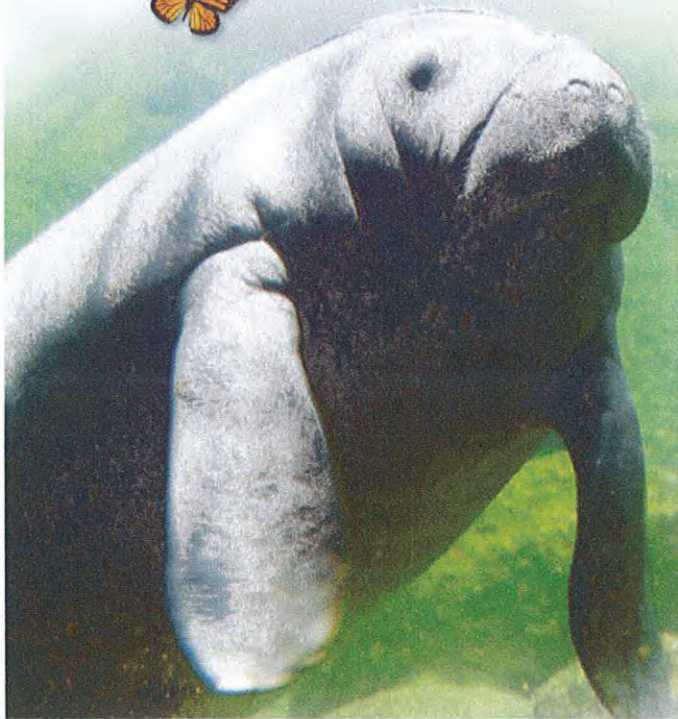
Please review your billing details for past charges that have been billed and/or adjusted appropriately.

Fuel sources we use to serve you

For the 12-month period ending September 2018, the percentage of fuel type used by Tampa Electric to provide electricity to its customers was Natural Gas & Oil* 74%, Coal 20% and Purchased Power 6%. Tampa Electric provides this information to our customers on a quarterly basis.

**Oil makes up less than 1%*

Experience the power of nature at the Manatee Viewing Center



Open every
November 1 through April 15
10 a.m. to 5 p.m. daily

6990 Dickman Rd. Apollo Beach, FL 33572
(813) 228-4289 • Admission is free!



tampaelectric.com/manatee

*Habitat Trails • Rays Touch Tank • Observation Tower
Wildlife-watching • Gardens • Games
Snacks • Environmental education • ADA-compliant*



Tab 4

ADA Site Compliance



Encore CDD

Website Compliance and Accessibility

Our Firm

ADA Site Compliance is a leading provider of website accessibility and solutions for businesses and government. Our team includes specialists in auditing and remediation, coding, PDFs and WCAG compliance. Entities of all sizes and across industries trust our expertise in making their digital assets usable and enjoyable for all while meeting the guidelines of the ADA.



Accessibility, Compliance & Community Development Districts

The Florida Department of Economic Opportunity requires that all special district websites, by law, be fully accessible to those with disabilities. Community Development Districts (CDDs) and other special purpose entities must ensure that all content on their sites comply with the Americans with Disabilities Act, a 1990 federal law.



How Do People with Disabilities Use My Website?

HEARING IMPAIRED

All media that can be heard – videos, sound bites – must have a written description.

VISUALLY IMPAIRED

Sites must be properly built to let assistive devices read all visual elements aloud to blind and low-vision users.

PHYSICALLY IMPAIRED

Keyboard shortcuts must permit disabled users to navigate a site without using a mouse.



“Accessible design is good design”

Steve Ballmer
Former CEO, Microsoft

Costs: Reputational & Monetary

- **Web accessibility lawsuits are on the rise and continue to be backed by the U.S. Department of Justice.**
- **The cost to hire attorneys and pay associated fees can range from tens of thousands of dollars to the high-six-figures.**
- **Related costs include human capital, negative PR, stress on your district, and reputational damage via traditional and social media.**



"We believe very deeply that accessibility is a human right"

**Tim Cook
CEO, Apple**

First Steps: Risk-Mitigation



Compliance Shield

A certificate on your website indicates that you have a compliance plan in place and are taking active steps toward usability for all.



Site Accessibility Policy

A compliance plan details your strides toward access for all and lists alternate contact info for users in need of accommodations.



Compliance Audit Report

A detailed audit report shows the lines of code to be corrected and screen shots and text descriptions of every compliance failure.

Phases of Compliance

Option 1 – Audit & Remediation of Your Current Site

Phase 1

Technological Auditing

Technological auditing identifies up to 30% of the errors on a website. A detailed report indicates the line of code to be corrected, along with a screen shot of the error and a recommendation for remediating the issue.

Phase 2

Human Expert Auditing

Only human expert auditing can reveal the 70-80% of compliance failures that technological auditing cannot find. This applies both to webpages and PDFs, the latter of which can only be made accessible with human-expert-led remediation.



Phases of Compliance

Option 2 – Site Migration

Phase 1

Migration of All Content

Our technical team migrates your existing website over to a brand new site built on accessible themes that ADA Site Compliance has designed and maintains – and that is proven to be compliant under the ADA.

Phase 2

Quality Assurance

Post-migration, our technical team tests your newly migrated site for the same WCAG 2.1-level criteria we use when auditing and remediating existing sites.



Web Developers and IT Teams are NOT Audit and Compliance Experts

Auditing correctly the first time saves you time and money.

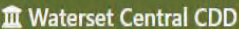


Without human expert auditing, your website and PDFs will not be compliant, accessible, and usable.

We Provide Thorough and Rigorous Support to Our Clients


Our Chief Technology Officer, Scott Rubenstein, and his analyst team directly oversee the migration and/or auditing and remediation of your district website. Our team draws on decades of experience to do far more than just identify compliance failures; we assess your current methods and suggest new best practices to help keep your website accessible. Our hands-on approach makes your remediation faster, easier, and less costly.

First Look: Sample Pages from Your District's New, Compliant Website



[Welcome](#)[Links](#)[Documents](#)[Information](#)[Contacts](#)

[CDD](#)[Election](#)[Finances](#)[HOA](#)[Meetings](#)[Questions](#)[Services](#)



Waterset Central

Community Development District

Welcome

Welcome to the official website for the Waterset Central Community Development District (the "District"). This website is funded on behalf of the District to serve two major purposes. The first is to comply with Chapter 189.069 of the *Florida Statutes*, which requires each special district to maintain an official internet website. The second is an effort to help educate the general public about the services provided by the District, and to highlight the other agencies involved in the day-to-day operations of the community. These agencies include, but are not limited to the Florida Department of Economic Opportunity, Hillsborough County and the Waterset Central homeowner's association.

Upcoming Events

December 13, 2018 at 9:00 am

January 10, 2019 at 9:00 am

February 14, 2019 at 9:00 am

March 14, 2019 at 9:00 am

March 14, 2019 at 9:00 am

April 11, 2019 at 9:00 am

May 09, 2019 at 9:00 am

June 13, 2019 at 9:00 am

July 11, 2019 at 9:00 am

August 08, 2019 at 9:00 am


September 12, 2019 at 9:00 am

District Administration

The District Manager's responsibilities include:

- Preparation and submittal of a proposed operations and maintenance budgets for Board review and action
- Preparation of contract specifications for District operations, including community appearance, waterway management, street lighting and facilities maintenance
- File all required forms and documents with state and local agencies
- Attend all Board of Supervisor meetings – implement the policies of the Board
- Additional duties as directed by the Board

Rizzetta & Company, Inc.
9428 Camden Field Parkway
Riverview, FL 33578
Joe Roethke
District Manager
Ph. 813-533-2950



If you have a concern, please let us know.[Contact us here](#) to report your concern. Certain documents will be in PDF format.

Certain documents will be in PDF format. To view them you may have to [download](#) the latest version of Adobe Reader.



[Welcome](#)[Links](#)[Documents](#)[Information](#)

[CDD](#)[Election](#)[Finances](#)[HOA](#)[Meetings](#)[Questions](#)[Services](#)

Community Development Districts – What you should know!

A Community Development District (CDD) is a governmental unit created to serve the long-term specific needs of its community. Created pursuant to chapter 190 of the Florida Statutes, a CDD's main powers are to plan, finance, construct, operate and maintain community-wide infrastructure and services specifically for the benefit of its residents.

What will the CDD Do?

Through a CDD, the community can offer its residents a broad range of community-related services and infrastructure to help ensure the highest quality of life possible. CDD responsibilities within our community may include storm water management, potable and irrigation water supply, sewer and wastewater management, and street lights.

Upcoming Events

December 13, 2018 at 9:00 am

January 10, 2019 at 9:00 am

February 14, 2019 at 9:00 am

March 14, 2019 at 9:00 am

March 14, 2019 at 9:00 am

April 11, 2019 at 9:00 am

May 09, 2019 at 9:00 am

June 13, 2019 at 9:00 am

July 11, 2019 at 9:00 am

August 08, 2019 at 9:00 am

September 12, 2019 at 9:00 am

Encore – Scope of Work & Pricing Options*

❑ Option 1:

\$5,900 (year one) - auditing & remediation of the existing Encore CDD website

\$1,500 (annually) - to ensure continued accessibility and compliance as WCAG standards change

- includes two hours of consulting and help desk access

- annual fee is waived in year one

\$2.90 per page - PDF human expert auditing & remediation**

\$190 per hour - additional consulting beyond two hours

❑ Option 2:

\$3,900 (year one) - migration of current site content to new, ADA-compliant format

- performed by experts in website coding & design

\$900 (annually) - to ensure continued accessibility and compliance as WCAG standards change

- includes two hours of consulting and help desk access

- annual fee is waived in year one

\$2.90 per page - PDF human expert auditing & remediation

\$190 per hour - additional consulting beyond two hours

**** the pricing above reflects a 20% discount that ADA Site Compliance is pleased to offer to all Egis clients***

***** PDF auditing & remediation is not included in either option***



Contact Information

ADA Site Compliance, LLC

**Jeremy Horelick, Vice President
(561) 258-9518 Direct**

**jeremy@AdaSiteCompliance.com
AdaSiteCompliance.com**



**"If you think compliance is
expensive, try non-compliance."**

Fmr. Dep. U.S. Attorney General Paul McNulty

ADA Site Compliance, LLC



Statement of Work (SOW) Agreement to Perform Consulting Services

Date

January 11, 2019

Services Performed By:

ADA Site Compliance, LLC

Services Performed For:

Encore CDD

This Statement of Work (SOW) is issued pursuant to the Master Services Agreement between Encore CDD (“Client”) and ADA Site Compliance, LLC (“Contractor”), effective January 11, 2019 (the “Agreement”). This SOW is subject to the terms and conditions contained in the agreement between the parties and is made a part thereof. Any term not otherwise defined herein shall have the meaning specified in the agreement. In the event of any conflict or inconsistency between the terms of this SOW and the terms of the agreement, the terms of the SOW shall govern and prevail.

This SOW, effective as of January 11, 2019, is entered into by and between Contractor and Client for Client’s website www.encorecdd.org and is subject to the terms and conditions specified below. The exhibit(s) to this SOW, if any, shall be deemed to be a part hereof. In the event of any inconsistencies between the terms of the body of this SOW and the terms of the exhibit(s) hereto, the terms of the SOW shall prevail.

Period of Performance

The services shall begin on the date of the Agreement’s execution and shall continue through completion or termination, subject to the termination provisions below.

Process & Engagement

ADA Site Compliance uses both technological (i.e. software-based) and human expert auditing to detect compliance failures for websites, mobile applications, PDFs, and other digital assets. We evaluate their accessibility against evolving web content accessibility guidelines (currently WCAG 2.1) and offer the solutions below. In both cases, we will deliver you a website that has been audited and remediated for substantial compliance with current standards.

Option 1 – Our team of human expert auditors performs manual compliance testing of your existing website using

screen reader software and keyboard shortcuts. This testing method best simulates the actual conditions a user with disabilities experiences when visiting your site and is therefore the most reliable gauge of its real-world accessibility. Our remediation team uses the resulting audit report to make all relevant fixes to your existing site via its source code. We then re-submit the fixed pages for round two of human auditing and a corresponding second round of corrections. This is to ensure all failures have been addressed and that no new ones were created in the process.

Throughout the process and afterward, you will receive quarterly technological audit reports that identify all errors that software can detect. Please note that software-based reports alone cannot identify 100% of accessibility failures; at best, they can uncover about one-third of them. As such, your technological reports are intended only as a general diagnostic of your site's ongoing compliance health – not as a measure of your website's overall accessibility.

Option 2 – Our team will migrate your existing site to an accessible and compliant theme built and maintained by ADASC. Rizzetta & Company will continue to host and provide backup for your site. Post-migration, our audit and design teams will employ best efforts to ensure that your new website is substantially compliant with current standards. By building a new site on an accessible and compliant theme, we avoid the significant preparation and testing costs associated with Option 1. This is reflected in the price difference between the two options.

Scope of Work & Deliverables

Contractor shall provide the following services/deliverables for Client and its site, www.encorecdd.org:

Technological & Human Expert Auditing (Option 1 only)

- customized software-based and human expert auditing of the entire web domain
- detailed audit reports including the precise location in the code of each failure, a description of the error, a picture for visual context, and a suggested remediation step

Site Migration (Option 2 only)

- Contractor will migrate the content of Client's existing website to one built on Contractor's own themes that are known to be accessible and compliant with WCAG 2.1 standards
- content may include, but is not limited to, pictures, text, tables, video files, and forms
- some existing functionality/content, including that provided by third-party vendors, may be impossible to migrate "as is" from the existing site to the new one, in which case another solution may be required
- review by Contractor's technical team leaders of the migrated site for quality assurance

PDF Auditing & Remediation (if applicable)

- Contractor will deliver fully accessible PDFs to Client
- document types may include, but are not limited to, meeting agendas, minutes, and budgets
- this service is not automatically included with either migration or auditing/remediation
- per-page pricing is included in the Fee Schedule section of this SOW

Customized Accessibility Policy & Compliance Shield (Options 1 & 2)

- indication of Client's active engagement with recognized experts in the field of website accessibility and compliance; the deliverable is uploaded to the footer of Client's website and acts as a deterrent to litigation from trolling plaintiffs and/or attorneys
- statement of Client's specific ongoing strides toward compliance with current WCAG standards – to be posted on the website (links to ADA Compliance Shield)
- alternate contact info for users to report inaccessible areas of Client's website and to request assistance – to be posted on the website (links to ADA Compliance Shield)

Technical Support (Options 1 & 2)

- available to Client and/or its developers via email, phone, video, and (where feasible) in-person contact

Fee Schedule

Option 1:

\$5,900 (year one) – auditing and remediation of the current Encore CDD website

\$1,500 (annually) – to ensure continued accessibility and compliance

\$2.90 per page – PDF human expert auditing and remediation

\$190 per hour – additional consulting beyond two hours (e.g. adding new site content, editing existing content)

Option 2:

\$3,900 (year one) – migration of the current website to a new site built on ADA-compliant themes

\$900 (annually) – to ensure continued accessibility and compliance

\$2.90 per page – PDF human expert auditing and remediation

\$190 per hour – additional consulting beyond two hours (e.g. adding new site content, editing existing content)

The above pricing reflects a **20% discount** based on Client's contract with Egis Insurance and Risk Advisors. One-half (50%) of the year-one fee for services is due at the time of the Agreement's signing, with the balance due upon Client's acceptance of the final deliverables.

The annual fee, to be paid one (1) year after the execution date of this SOW, includes Client's continued use of Contractor's Compliance Shield and Accessibility Policy; updates made to the Accessibility Policy to reflect changing standards and laws; quarterly technological auditing and reporting, and continued consulting.

Completion Criteria

Contractor will make all reasonable efforts to complete human expert auditing in an expeditious way. The process of migrating, auditing, and remediating website-based content is time-intensive and typically takes between thirty (30) and forty-five (45) days, per round, to complete. This excludes any time needed to remediate the identified failures and to validate their corrections. The total completion time for multiple rounds of human expert auditing may be three (3) to six (6) months in all. For sites of significant complexity, this term may be longer.

Contractor shall have fulfilled its obligations to Client when either of the following occurs:

- Contractor provides Client all deliverables above, and Client accepts these without unreasonable objections. If Contractor receives no response within seven (7) business days of delivery, this shall be deemed acceptance.
- Contractor and/or Client may cancel services not yet provided within sixty (60) business days with advance written notice to the other party.

Signatures

In witness whereof, the Parties have, by their duly authorized representatives, executed this SOW as of the date first set forth above.

ADA SITE COMPLIANCE, LLC

By: _____

Name: _____

Title: _____

ENCORE CDD

By: _____

Name: _____

Title: _____

Tab 5

MASTER SERVICES AGREEMENT ADA SITE COMPLIANCE LLC

This Master Services Agreement (this "**Agreement**") is entered into as of January 11, 2019, between Encore CDD, a community development district with notice address at 9428 Camden Field Parkway, Riverview, FL 33578 ("**Customer**") and ADA Site Compliance LLC, a Florida corporation with a place of business and notice address at 6400 Boynton Beach Boulevard, No. 742721, Boynton Beach, FL 33474 ("**ADASC**"), and shall become effective upon Customer and ADASC executing a Statement of Work, which shall be attached to this Agreement and incorporated herein by this reference. Customer and ADASC may also each be referred to herein individually as a "**Party**," and collectively as the "**Parties**."

In consideration of the mutual covenants contained herein, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties, wishing to be legally bound by this Agreement, agree as follows:

1. PRODUCTS AND SERVICES.

1.1. Statement(s) of Work. Pursuant to this Agreement, ADASC shall provide Customer with ADASC's website and web application technological and/or human expert accessibility auditing and related services ("**Services**") and products and/or software (collectively, as applicable, the "**Products**") set forth in one or more statements of work to be mutually executed by the Parties that reference and are subject to the terms of this Agreement (each, a "**SOW**"). In return for such Services and Products, Customer shall pay ADASC the fees and expenses set forth in the applicable SOW/Proposal in accordance with the payment terms set forth herein and/or therein.

1.2. Customer Requested Changes. At any time, Customer may request a change to the Services or 'Deliverables' (defined below) that have been described in a SOW (in each case, a "**Change**"). Upon receipt of a Change request from Customer, ADASC agrees to respond in writing within five (5) business days of its receipt thereof, advising Customer of any additional cost, scheduling, or other impacts on the Services or Deliverables arising from the requested Change. If the Parties agree to proceed with any requested Change, the terms associated with such Change must be incorporated into an amendment to the applicable SOW that is mutually executed by the Parties prior to ADASC's implementation of the Change.

1.3. Deliverables. Unless otherwise provided in a SOW, with respect to any compliance audit reports, data, software, tools or other works of any kind designated to be made, conceived, or developed by ADASC in connection with a SOW (collectively, as applicable, the "**Deliverables**"), Customer shall have the right to review such Deliverables upon their completion by ADASC only to determine if they conform to the applicable written specifications stated in the SOW (collectively, the "**Acceptance Criteria**"). Customer will notify ADASC within seven (7) business days of delivery of the Deliverables if, in Customer's

good faith determination, the Deliverables have not met the Acceptance Criteria, and that therefore acceptance has not occurred. In the event acceptance of any Deliverables does not occur, ADASC will, at its cost, make any necessary changes to the Deliverable within a commercially reasonable time frame so that they conform to the Acceptance Criteria, and resubmit the Deliverables to Customer. If Customer does not, however, notify ADASC within seven (7) business days of the delivery of any Deliverables that such Deliverables have not met the Acceptance Criteria, the Deliverable shall be irrevocably deemed to conform to the specifications in the applicable SOW, and to have been irrevocably accepted by Customer.

2. FEES.

2.1. Contract Price. The fee for the services described in the SOW is \$3,900, one half of which (\$1,950) is to be paid upon execution by both parties of this Agreement. The balance is to be paid upon delivery to the client of the materials listed in the SOW. The annual fee for Customer's: a) continued use of ADASC's Compliance Shield and customized accessibility policy; b) receipt of quarterly technological audits and corresponding reports; c) policy updates to reflect relevant changes to existing compliance laws and regulations, and d) ongoing consulting with ADASC is \$900, to be paid in full one (1) year after the execution of this Agreement.

3. INVOICES AND PAYMENTS.

3.1. Invoices. All payments are due within 30 days of the invoice date. Customer will reimburse ADASC for travel and other pre-approved expenses. All payments required by this Agreement are exclusive of federal, state or other governmental taxes and excises, and Customer will be responsible for all such taxes and amounts and agrees to defend and hold ADASC harmless from any claim against ADASC for any such amount.

3.2. Disputed Amounts. Customer may only withhold payment of amounts that it in good faith disputes to be due or owing ("**Disputed Amounts**"). In such case, Customer shall nonetheless pay any undisputed amounts and provide to ADASC a sufficiently detailed written explanation of the basis for its withholding of the Disputed Amounts. Any controversy relating to amounts owed by Customer hereunder shall be considered a "Dispute" (defined below) and subject to the resolution procedures provided in this Agreement. If it is determined that any Disputed Amounts are in fact owed to ADASC, Customer shall pay to ADASC such Disputed Amounts within five (5) days of such resolution, plus any applicable late fees, interest and/or ADASC's reasonable costs of collection, if any (e.g., agency fees, court costs, and reasonable attorneys' fees).

3.3. Late Payments. Late payments (other than Disputed Amounts that are determined not to be in fact due or owing to ADASC) not received within fifteen (15) days of the due date stated in all applicable SOWs will be subject to a late fee of 1.5% per month on all unpaid balances. Customer agrees that it will be responsible for all of ADASC's costs and expenses, including collection agency fees, court costs, and reasonable attorneys' fees, incurred by ADASC to collect any monies owed by Customer or to otherwise enforce the terms of this Agreement. ADASC reserves the right to suspend or terminate Services and to withhold Products and/or Deliverables immediately without notice for non-payment of monies owed under this Agreement (including, in ADASC's reasonable discretion, Disputed Amounts until the related Dispute is resolved).

4. TERM AND TERMINATION.

4.1. Term. This Agreement shall become effective when Customer and ADASC first execute a Proposal and shall remain in effect until terminated as provided herein ("**Term**").

4.2. Termination. This Agreement and/or any individual SOW may be terminated by either Party (i) in the event the other Party fails to cure or take reasonable steps to cure a breach of any material term of this Agreement or any applicable SOW within ten (10) business days of receipt of written notice describing such breach; or (ii) immediately upon the giving of written notice by such Party in the event the other Party is adjudged insolvent or bankrupt, or upon the institution of any proceeding against the other Party seeking relief, reorganization or arrangement under any laws relating to insolvency, or upon the appointment of a receiver, liquidator or trustee of any of the other Party's property or assets, or upon liquidation, dissolution or winding up of the other Party's business.

4.3 Termination by Customer without Cause Prior to Commencement. If customer purports to terminate this Agreement in advance of the commencement of performance of the Services, ADASC shall be entitled to invoice Customer for, and Customer agrees to pay, all of ADASC's internal and out-of-pocket expenses accrued prior to the date of termination, plus 50% of the total charges for the services projected to be performed during the first month of the work contemplated by the applicable SOW(s). Customer acknowledges that damages to ADASC for such termination of this Agreement or any SOW or Proposal are difficult, if not impossible, to ascertain and that the cancellation fee referenced in this paragraph shall be deemed reasonable liquidated damages for such early termination and not a penalty.

4.4 Termination by Customer without Cause After Commencement. If Customer purports to terminate this Agreement or any SOW early for any reason other than for ADASC's uncured breach, or if ADASC terminates this

Agreement early for reasons relating to Customer's breach and not for ADASC's convenience, Customer shall be responsible to pay a cancellation fee equal to fifty percent (50%) of the total remaining contract amount that would have otherwise been payable to ADASC had this Agreement not been so terminated. Customer acknowledges that damages to ADASC for such termination of this Agreement or any SOW are difficult, if not impossible, to ascertain and that the cancellation fee referenced in this paragraph shall be deemed reasonable liquidated damages for such early termination and not a penalty.

4.5. Effect of Termination. Upon termination of this Agreement as provided hereunder (a) each Party may demand the immediate return of all Confidential Information (defined below) in possession of the other Party, (b) Customer may demand the immediate return of all Customer Materials, and (c) Customer shall promptly pay all amounts payable hereunder with respect to Services provided and Products and Deliverables delivered prior to termination and any accrued late fees and/or liquidated damages.

5. REPRESENTATIONS, WARRANTIES & COVENANTS

5.1. General. ADASC represents, warrants, and covenants ONLY that (a) the Services shall be performed by qualified personnel in a professional and workmanlike manner in accordance with current website accessibility compliance industry standards; and (b) neither the Services nor any Product provided by ADASC shall infringe, misappropriate, or otherwise violate the intellectual property rights of any third party. Customer represents, warrants, and covenants that it shall not use the Services, Products or Deliverables in any manner contrary to applicable law. Each Party also represents and warrants that it has the full right and authority to enter into this Agreement and perform its obligations hereunder.

5.2. Disclaimer of All Other Warranties. CUSTOMER AGREES THAT ITS ACCESS TO, AND USE OF, THE PRODUCTS AND SERVICES ARE ON AN "AS-IS," AND "AS AVAILABLE" BASIS. CUSTOMER ACKNOWLEDGES THAT ASSESSING ACCESSIBILITY AND REMEDIATION IS HIGHLY COMPLEX, SUBJECTIVE AND CHANGEABLE, AND AS SUCH, ACHIEVING ABSOLUTE OR TOTAL COMPLIANCE IS NOT POSSIBLE. ADASC MAKES NO WARRANTY THAT THE SERVICES WILL FIND ALL ACCESSIBILITY CONCERNS IN CUSTOMER'S WEBSITES, APPS, PDFS OR SERVER(S), OR THAT THE SUGGESTED SOLUTIONS AND ADVICE PROVIDED IN ANY REPORT ADASC MAY PROVIDE TO CUSTOMER FROM TIME TO TIME WILL BE COMPLETE OR ERROR-FREE. WHILE TECHNOLOGICAL AUDITING SUCH AS THAT PROVIDED BY ADASC (WHICH TYPICALLY CAN DETECT APPROXIMATELY 30% OF ACCESSIBILITY ISSUES) MAY BE A GOOD STARTING POINT IN CUSTOMER'S EFFORTS TOWARD COMPLIANCE, HUMAN EXPERT AUDITING IS ALSO NECESSARY. THEREFORE, ADASC STRONGLY RECOMMENDS THAT CUSTOMER REGULARLY ENGAGE IN HUMAN EXPERT AUDITING AND

TECHNOLOGICAL AUDITING OF ITS WEBSITE(S), APP(S) AND SERVER(S) IN ORDER TO ASSURE THE HIGHEST POSSIBLE LEVEL OF ACCESSIBILITY, COMPLIANCE AND USABILITY. ADASC DOES NOT GUARANTEE ANY SPECIFIC LEVEL OF ACCESSIBILITY OR COMPLIANCE AND ASSUMES NO RESPONSIBILITY IN THE EVENT A CLAIM IS MADE AGAINST CUSTOMER BASED UPON OR ALLEGING A LACK OF OR FAILURE IN ACCESSIBILITY OR COMPLIANCE WITH APPLICABLE ACCESSIBILITY LAWS, REGULATIONS AND/OR STANDARDS. ADASC SPECIFICALLY DISCLAIMS ANY REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY REPRESENTATIONS OR WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE.

5.3. Customer's Covenant of Compliance with Laws. Customer is solely responsible for complying with all applicable laws pertaining to Customer's website, web applications and business, including, without limitation, tax laws, laws governing electronic commerce, US Export laws and laws related to accessibility. Customer agrees to indemnify, defend and hold ADASC harmless from any claims, losses or proceedings, including ADASC's reasonable attorneys' and experts' fees incurred in defending any such claim or proceeding, arising out of Customer's breach of this Section. This Section survives termination of this Agreement for any reason.

6. CONFIDENTIALITY & NON-SOLICITATION.

6.1 Confidentiality. Except as provided in ADASC's Privacy Policy that may be accessed at www.adasitecompliance.com, and incorporated herein by reference, ADASC and Customer each agree to hold the other's Confidential Information in confidence and not to disclose it to any third party without the prior written consent of the disclosing party. Each Party agrees to use the Confidential Information of the disclosing party only for purpose of performing the Party's obligations under this Agreement. Further, the receiving party shall use the same degree of care it uses with respect to its own Confidential Information to prevent the unauthorized disclosure to a third party of any Confidential Information of the disclosing party, but in no event less than reasonable care. As used in this Agreement, "**Confidential Information**" shall mean non-public, proprietary information including, without limitation, any information, technical data or know-how relating to ideas, inventions, concepts, software, designs, specifications, processes, data, source code, object code, research and development, and information related to finances, costs, prices, vendors, customers and employees which is disclosed by a Party or on its behalf whether before, on or after the date hereof, directly or indirectly, in writing, orally or by visual inspection, to the other Party or any of its employees or agents. The obligations to protect Confidential Information under this section shall not apply to information which: (a) is or becomes publicly known through no act or failure to act on the part of the receiving party; (b) was rightfully in the receiving party's possession prior to disclosure by the

disclosing party; (c) became rightfully known to the receiving party, without confidentiality restrictions, from a source other than the disclosing party; (d) is approved by the disclosing party for disclosure; (e) is or was developed independently by the receiving party without use of the Confidential Information and without violation of any confidentiality restriction; or (f) is required to be disclosed by law.

6.2. Non-Solicitation. The parties recognize that their respective employees, contractors and consultants (and such persons' loyalty and services), constitute valuable assets of each Party. Accordingly, neither Party shall, during the Term and for a period of one (1) year thereafter, directly or indirectly solicit, employ, offer to employ, nor engage as a consultant, any employee, any sub-contractor or independent consultant of the other Party with whom such Party had contact pursuant to this Agreement, except that nothing herein shall prevent the hiring of a person who responds to a general advertisement or solicitation. The remedy at law for any breach of the foregoing provisions may be inadequate and, in addition to any other remedy it might have, the aggrieved party shall be entitled to seek injunctive relief without proof of irreparable injury and without posting bond. This Section survives termination of this Agreement for any reason.

7. INTELLECTUAL PROPERTY.

7.1. ADASC Materials. Except as provided herein, as between the Parties, ADASC shall retain all right, title, and interest in and to (i) all patents, trademarks, service marks, copyrights, and other intellectual property or proprietary rights (collectively, "**IP**") of ADASC used in or otherwise associated with the Services, Deliverables and Products provided to Customer hereunder, and (ii) all works, designs, trade secrets, technical specifications and data, know-how and show-how, inventions, concepts, ideas, and improvements which are authored, conceived, devised, developed, reduced to practice or otherwise obtained by ADASC which arise out of ADASC's performance of the Services, none of which shall be deemed a "work made for hire" under the Copyright Act of 1976 (collectively "**ADASC Materials**"), and nothing contained herein shall be construed to restrict, impair, transfer, license, convey, or otherwise alter or deprive ADASC of any of its intellectual property or other proprietary interests associated therewith. Subject to the foregoing, ADASC grants Customer a non-exclusive, non-transferable worldwide perpetual limited right and license to access and use the Products, Deliverables and the ADASC Materials in connection with the ordinary and intended use by Customer thereof as provided hereunder and in the applicable SOW, including viewing, downloading and printing the Deliverables for Customer's internal use without posting, distributing or modifying the same, and without in any case removing ADASC's copyright, trademark or other intellectual property ownership notices.

7.2. Customer Materials; Publicity and Trademarks. Except as provided herein, as between the Parties, Customer shall retain all right, title, and interest in and to all IP of Customer provided or made available to ADASC in connection with ADASC's Services (collectively "Customer Materials") and nothing contained herein shall be construed to restrict, impair, transfer, license, convey, or otherwise alter or deprive Customer of any of its intellectual property or other proprietary interests associated therewith. Subject to the foregoing, Customer grants ADASC a non-exclusive, non-transferable worldwide limited right and license to access and use such Customer Materials in connection with the provision of the Services, Products and Deliverables to Customer hereunder. Further, Customer permits ADASC to identify Customer as a customer of ADASC in ADASC's marketing materials (including using Customer's name and logo for such limited purposes).

7.3 Right to Display ADASC Compliance Shield / Accessibility Policy. If authorized by ADASC, Customer may display an ADASC-provided compliance shield and customized accessibility policy on its websites or web applications. The provided ADASC compliance shield and customized accessibility policy shall remain under the full ownership and control of ADASC. ADASC shall retain the right at any time and in its sole discretion to withdraw its authorization to display such compliance shield and customized accessibility policy. Customer is expressly prohibited from using an ADASC compliance shield and customized accessibility policy for any purpose not specifically authorized by this Agreement or by an applicable SOW, and in no event may use such shield for or on behalf of any other party or in connection with any domain name and/or organization name other than those being scanned or serviced in connection with the Services.

8. INDEMNITY.

8.1 Customer agrees to indemnify, hold harmless, and defend ADASC, its officers, directors, employees, agents, representatives, insurers and affiliates from and against all damages, losses, liabilities, penalties, costs or expenses (including reasonable attorneys' fees and expenses) relating to, caused by or arising out of (i) Customer's breach of this Agreement or (ii) any claim, demand, litigation, suit, proceeding, judgment or other legal action initiated by any party other than Customer and based on, arising from or related to Customer's use of the Services or Products (other than claims that the Deliverables or Products infringe a third party's intellectual property rights).

9. LIMITATIONS OF LIABILITY.

9.1 In no event shall ADASC be liable to Customer or any other party for any incidental, special, indirect, exemplary, or consequential damages of any kind, including, without limitation, lost profits, loss of time, money, data or goodwill, which may arise out of this Agreement (including any SOW) or the performance

hereof, regardless of whether ADASC has been advised, has reason to know, or in fact knows of the possibility thereof. In no event shall ADASC be liable to Customer for (i) any unauthorized access to or alteration of transmissions or data; or (ii) any server, network or website issues caused directly or indirectly by ADASC's technological and/or human expert accessibility testing, scanning and/or auditing processes. If, notwithstanding the other provisions of this Agreement, ADASC is found to be liable to Customer for any damage or loss which arises out of or relates to this Agreement or Customer's use of the Services or Products, ADASC's liability shall in no event exceed the lesser of (i) the actual damages of Customer and (ii) the total of any fees paid by Customer to ADASC in the six (6) months prior to the date of the initial claim made by Customer against ADASC. Any Claim for damages against ADASC hereunder must be made within one (1) year of the occurrence of the incident to which such claim relates or be forever barred. The limitations and exclusions set forth in this Section shall apply to all claims or causes of action, whether liability is asserted in contract or tort. This sub-paragraph shall survive termination of this Agreement. Customer understands that the limitations set forth above allocate the risks under this agreement between ADASC and Customer and that ADASC's pricing reflects and is conditional upon this allocation of risk and limitation of liability. These limitations shall apply notwithstanding any breach of a fundamental term of this Agreement, or the failure of essential purpose of any limited remedy. The Services in no event include ADASC acting as an expert witness on Client's behalf or otherwise providing litigation support services. In the event that ADASC is requested, pursuant to subpoena or order issued pursuant to a valid legal process, to provide testimony or produce documents relating to the Services in judicial or administrative proceedings to which ADASC is not a Party or to which ADASC is named as a co-defendant with Client, ADASC shall, unless expressly prohibited by law, notify Client of the request within a reasonable period of time under the circumstances and, to the extent practicable, prior to providing any response. ADASC shall be reimbursed by Client at ADASC's then-standard billing rates for ADASC's professional time and expenses, including reasonable attorneys' fees, incurred in responding to such request. Client shall be permitted all reasonable opportunities under the circumstances to protect their privileges and interests at their own cost and expense, and ADASC shall take all steps reasonably necessary or appropriate under the circumstances to permit them to assert all applicable rights and privileges with regard to the requested materials in the appropriate forums, and shall cooperate with them in a commercially reasonable manner in any proceeding relating to the disclosure sought.

9.2 Customer acknowledges and agrees that for ADASC to perform the Services, it must, in some cases, give ADASC remote access to areas behind logins that are to be audited hereunder, including, without limitation to content management systems and/or servers (collectively, the "System"), and agrees that it will furnish to ADASC all necessary information and/or user names and passwords required to do so. ADASC agrees to follow commercially reasonable security policies for accessing Customer's System including any specific

security procedures as may be communicated to ADASC by Customer in writing prior to ADASC accessing the System. Notwithstanding the foregoing, Customer acknowledges that access is given to ADASC at Customer's sole risk and peril. Customer acknowledges that it has created a backup copy of all data that may be affected by ADASC's access to the system. ADASC shall not be responsible for creating backup copies of such data and information, and in no event shall ADASC be responsible for any direct or indirect damage or other problems arising out of or caused by ADASC's access to customer's system to perform the Services.

10. GENERAL PROVISIONS.

10.1. Order of Precedence. The terms of this Agreement and any SOW are intended to complement each other, and to the extent they conflict, the terms of any SOW shall supersede conflicting terms and conditions in this Agreement, but solely with respect to Services or Products provided pursuant to such SOW.

10.2. Subcontractors. Unless otherwise provided in a SOW, ADASC may provide Services hereunder through subcontractors and/or affiliates.

10.3. Dispute Resolution. Before initiating any legal claim or action (except with respect to equitable relief), the Parties agree to attempt in good faith to settle any dispute, controversy, or claim arising out of or related to this Agreement or the Services (collectively, a "Dispute") through discussions which shall be initiated upon written notice of a Dispute by either Party to the other Party. If the Parties cannot resolve the Dispute within ten business days, then the Parties shall attempt to settle the Dispute by mediation, and if mediation is unsuccessful, then by arbitration held in Palm Beach County, Florida pursuant to the Rules of the American Arbitration Association. The Parties hereby consent to the exclusive jurisdiction of the federal and state courts in Palm Beach County, Florida for purposes of any claims for equitable relief related to this Agreement and waive any defense of inconvenient forum. The prevailing party in any such dispute shall be entitled to claim from the arbitrator or court its costs and fees incurred in litigating any such dispute, including reasonable attorney's fees, court and experts' costs through all appeals.

10.4. Status. ADASC is an independent contractor and not an employee, agent or representative of Customer. Nothing in this Agreement shall be construed as creating an employer-employee, partnership, joint venture or agency relationship.

10.5. Notices. Any notice required or permitted hereunder shall be in writing and shall be deemed duly given if delivered to a Party at its address set forth in the signature block of the latest SOW (or the most recent address provided by such Party for notice purposes) by (i) hand delivery, (ii) certified mail, postage prepaid, return receipt requested, or (iii) recognized overnight delivery service.

A notice shall be deemed received on date of delivery, if hand delivered or delivered by overnight delivery service (as reflected in the carrier's records), or five (5) days from date of mailing, if mailed by certified mail.

10.6. Entire Agreement; Severability. This Agreement, together with any SOWs, sets forth the entire agreement of the Parties, and supersedes any prior agreements or statements with respect to the subject matter hereof. If any part of this Agreement is determined to be invalid or unenforceable by a court of competent jurisdiction, then the remaining provisions of this Agreement will remain in full force and effect and the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision.

10.7. Assignment. This Agreement may not be assigned by Customer except with the prior written consent of ADASC. ADASC may assign this Agreement without Customer's consent to the purchaser in connection with a sale of ADASC's business, provided the purchaser agrees to assume all obligations of ADASC hereunder. This Agreement shall be binding upon and inure to the benefit of the Parties' successors and lawful permitted assigns.

10.8. Amendments and Waivers. This Agreement may be amended or modified only by a written instrument duly executed by each Party. No breach of any term of this Agreement shall be deemed waived unless expressly waived in writing by the Party who might assert such breach. Any failure or delay by either Party to exercise any right, power, or privilege under the Agreement shall not be deemed a waiver of any such right, power, or privilege under the Agreement on that or any subsequent occasion.

10.9. Governing Law. This Agreement shall be governed by the laws of the State of Florida, without reference to conflicts of law principles that would cause the application of the law of any other jurisdiction.

10.10. Force Majeure. If either Party is prevented from performing any of its obligations under this Agreement due to any cause beyond the Party's reasonable control, including, without limitations, an "act of God," fire, flood, war, strike, government regulation, civil or military authority, acts or omissions of transmitters, utilities, providers or hackers, the time for that Party's performance will be extended for the period of the delay or inability to perform due to such occurrence.

10.11. Survival. In addition to such other provisions hereof which, by their terms, survive any termination or expiration of this Agreement, Section 5 (Representations, Warranties & Covenants), Section 6 (Confidentiality & Non-Solicitation), Section 7 (Intellectual Property), Section 8 (Indemnity), Section 9 (Limitation of Liability), and Section 10 (General Provisions) shall survive any termination or expiration of this Agreement.

10.12 Waiver Any waiver by either Party, whether express or implied, of any provision of this Agreement, any waiver of default, or any course of dealing hereunder, shall not affect such Party's right to thereafter enforce such provision or to exercise any right or remedy in the event of any other default or breach, whether or not similar.

10.13 Counterparts. By using ADASC's Services, Customer consents to have this Agreement provided in electronic/digital form. Please print a copy of this document for your records. This Agreement and any modification may be executed and delivered (including by facsimile, portable document format (.pdf) transmission, or via any online e-signature platform) in one or more counterparts, and by each Party in separate counterparts, each of which when executed will be deemed to be an original, and all of which taken together will constitute one and the same Agreement.

10.14 No Construction Against the Drafter. In the interpretation of this Agreement, the '*contra proferentem*' rule of contract construction shall not apply, this Agreement being the product of negotiations between commercially sophisticated Parties, and therefore shall not be interpreted in favor of or against any Party by the sole reason of the extent to which such Party or its professional advisors participated or did not participate in the drafting of this Agreement.

10.15 Headings. Headings included herein are for convenience only and shall not be used to construe or interpret this Agreement.

In witness whereof, the Parties have, by their duly authorized representatives, executed this Master Services Agreement as of the date first set forth above.

ADA SITE COMPLIANCE, LLC

ENCORE CDD

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Tab 6

ENCORE

FIELD INSPECTION REPORT



December 12, 2018 & January 15, 2019
Rizzetta & Company
John R Toborg– Sr. Field Services Manager



Rizzetta & Company
Professionals in Community Management

Eastern Promenade, Reed, Ella

General Updates, Recent & Upcoming Maintenance Events

- ❑ During the month of February, all Bahia turf shall receive an application of 20-0-10 fertilizer with a pre-emergent herbicide & all St. Augustine turf shall receive an application of 16-0-8 fertilizer with a pre-emergent herbicide. Additionally, between Feb & March, all Palms shall receive an application of 8-2-12+4Mg fertilizer.
- ❑ **As of the January inspection, the two Oaks approved to be straightened after the first two have still not been straightened or staked at all. In their response to the Oct/Nov reports, this was to have been completed the week of December 17th.**

The following are action items for Yellowstone Landscape to complete. Please refer to the item # in your response listing action already taken or anticipated time of completion. **Red text** indicates deficient from previous report. **Bold Red text** indicates deficient for more than a month. **Green text** indicates a proposal has been requested. **Blue** indicates irrigation. **Orange** is for staff.

December 12, 2018

1. Stakes have been installed showing areas of new turf installation on the Ray Charles east promenade. **Has irrigation been augmented to supply sufficient water?**
2. Eradicate Torpedograss in the Dwarf India Hawthorn on the west end of the promenade in front of the Reed.
3. Eradicate minor weeds in the Hank Ballard median north of Ray Charles. Make sure Dwarf Asian Jasmine is being kept cut back of the curb on this median.
4. Sod has also been replaced by the doggie station on the promenade in front of the Ella as well as further west. (Pics 4a & b) There is also new turf on the NE corner of the Ella promenade as well as the north side of the western end of the Ella promenade. (Pic 4c & 4d, Page 3>)
5. Inspect an area of turf around 4 o'clock on the roundabout that resembles chinch bug damage. Is this old or new?



Ray Charles Promenade, Ella, Tempo

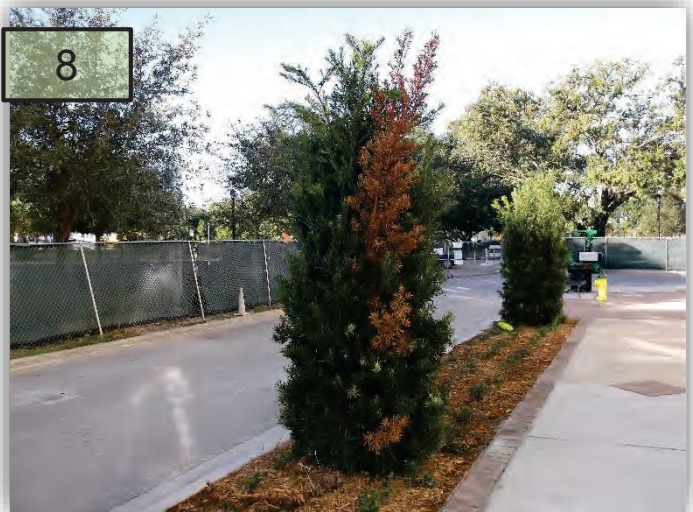
6. There is a large amount of mulch that is piled so heavily around the base of plants on the promenade that it is actually spilling out onto the pavers. If these plants are close enough to the pavers, is mulch actually necessary here? Can it be relocated? (Pic 6)



7. New turf was also installed on the SW side of the Ella Promenade near Governor. (Pic 7)



8. Officially, the landscape has not been turned over to the CDD for the Tempo, however, there are Podocarpus with a lot of brown. This may need to be addressed. (Pic 8)



Ray Charles & Central, Chiller Park, Ray Charles East, The Reed

9. Remove dead growth from the Flax Lily on the western end of the Ray Charles promenade at Central.

10. Eradicate and remove weeds from the sidewalk planters along Harrison.

11. Dead growth still needs to be removed from the Hank Ballard median south of Ray Charles. (Pic 11)



12. Near the ramp going down to the filter system at the Chiller plant, remove tall grassy weeds and perform a rejuve cut on an Oleander once threat of freezing temperatures has passed.

13. What is causing the discoloration to the edges of the turf near the pavers in Chiller Park? (Pic 13)



14. Are trash receptacles being emptied twice a week? During the past couple inspection, it has been noted where several receptacles are overflowing.

January 15, 2019

15. What is the ETA for the removal of the dead Sylvester Palm? The approval for removal and replacement with a Bismarck was approved December 6th.

16. What has caused a lot of the new turf to be "chunked up" in several areas? (Pic 16)



17. More newly installed turf on the south side of the Reed promenade is showing signs of water stress. What is the watering frequency? (Pic 17)



Ella, Ray Charles West, Hank Ballard, Chiller Park

18. Yellowstone has treated what appears to be Brown Patch in the turf on the Ella promenade. Continue to monitor and treat as necessary.



19. The Firecracker Plant in front of the Ella need to be trimmed.
20. There are a couple trees on the north side of the Ella promenade that need to be shaped up. Unfortunately, these probably were installed with a poor growth habit and it may take some time to get these trees looking normal. (Pic 20)



21. Who will be responsible for bringing this area back to its original condition? It is on the north side of the western-most promenade in front of the Tempo. (Pic 21>)

22. Remove the Spanish Needle from the Hank Ballard median south of Ray Charles.
23. Remove Bismarck Palm sheaths from the HB median.
24. Remove weeds from the Liriope beds in Chiller Park.
25. Inspect the Coontie Palms in Chiller Park. Ensure they are also receiving sufficient fertilizer. They are beginning to yellow.
26. There are weeds in the Coontie Palm beds as well as in the Confederate Jasmine beds by the rear wall in Chiller Park.
27. Remove all Palm saplings from Chiller Park.
28. Remove weeds from the sidewalk planter beds on Governor approaching Scott St. and remove a broken branch from one of the Hollies.



Proposals

1. If the BOS is still interested in replacing the Firecracker Plants in the four circular beds on the promenades in front of the Reed & the Ella, Yellowstone to provide a proposal to remove the existing Firecracker Plants and replace with a row of 3 Gal. Dwarf Pringles Podocarpus, 24 " oc. As an alternate, another outer row of 1 Gal., *Alternanthera dentata* 'Little Ruby' can be added spaced 12" oc. This plant should be considered more of a warm season bedding plant, but will contrast nicely with the Podocarpus. (Pics 1>)
2. Yellowstone to provide a proposal to install annuals around all six (6) Palms on the roundabout. It would be best to rotate on a quarterly basis, therefore, the proposal should include the total cost per year. Proposal needs to be based on the specifications as shown in Part 6 of the Scope of Services. (Pic 2)



Tab 7 A

Central Energy Plant Report

November, 2018

Tampa Bay Trane



TBT Contact: Frank Garfi, 813-610-7569 (c),frank.garfi@trane.com

Customer

Encore – Central Energy Plant
1237 E Harrison St | Tampa, FL

CPerkins@rizzetta.com

Terrance Brady, 813-341-9101

terrance.brady@thafll.com

Ashley Christensen, 813-533-2950

AChristensen@rizzetta.com

Heather Mattizza, 813-533-2950



hmattizza@rizzetta.com

SECTION 1: Energy Use Summary

SECTION 2: Key Performance Trends

SECTION 4: Plant Failures

SECTION 5: Action Items



BUILDING PERFORMANCE

- ↑ Analyzes data and equipment behavior to see what's happening in your building
- ↑ Uncovers hidden information and opportunities for improvement
- ↑ Provides ongoing analysis and recommended actions for improvement from Trane building professionals



ENERGY ASSESSMENT

- ✓ Provides a baseline of building performance to help you see the potential for improvement
- ✓ Utilizes advanced tools and expertise of Trane professionals to help you visualize and measure building energy data
- ✓ Transforms data into meaningful information, so you can identify and monetize impactful energy projects for sustained results



ENERGY PERFORMANCE

- ⚡ Monitors utilities and analyzes how your building systems are using energy in real time
- ⚡ Aggregates all building energy data using powerful visualizations and robust analytics, for proactive insights
- ⚡ Provides a centralized view for tracking and reporting building information and key performance indicators



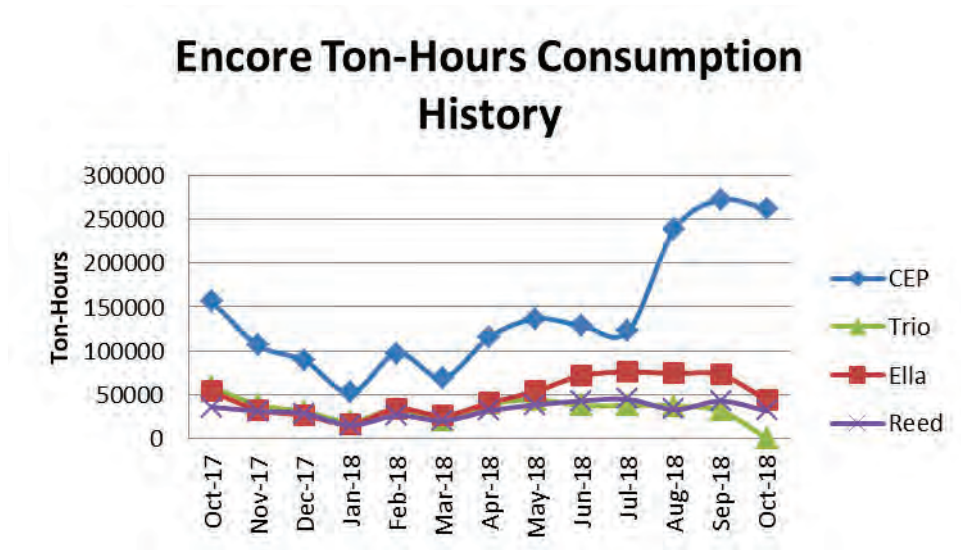
ACTIVE MONITORING

- 👁 Provides 24/7 support and continuous monitoring of your building systems
- 👁 Proactively detects problems to keep your critical systems up and running
- 👁 Resolves issues quickly or initiates action to resolve the issue, with analysis of each alarm by Trane building professionals

SECTION 1: Energy Use Summary**Encore CEP Energy Trend**

- CEP total kWh consumption decreased by 37%, and the total cooling degree days decreased 41% from the previous month.
- The performance metrics (page 3) indicate a CEP efficiency of 1.24 kW/ton. This is an decrease in efficiency compared to last month. This can be attributed to an decrease in plant loading.
- The load factor had a decrease from October. The load factor was calculated at 29.9%. This is below the 30% threshold required by TECO to trigger the kW demand charges for on and off peak periods. We will continue to monitor this closely over the coming months as the weather continues to warm.
- The consumption and demand were lower than the previous month which can be expected due to a decrease in load. The included charts have been extended to show the current month in the previous year for comparison.

The chart below depicts the historical ton-hour energy consumption of the Central Energy Plant (CEP), Ella, Trio, and Reed.



SYSTEM PERFORMANCE METRICS

Ton-Hour Consumption

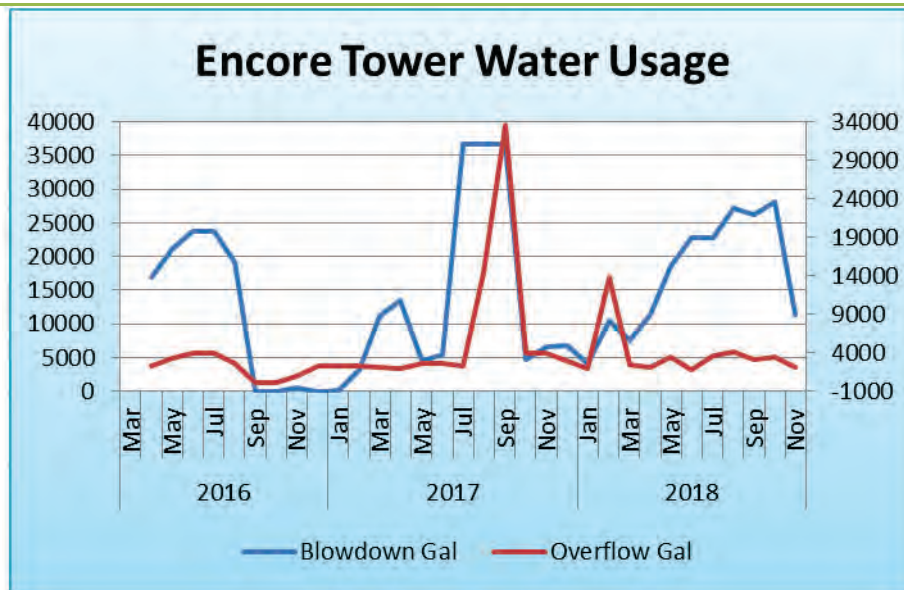
Trio: Est 35,000 Ton Hours
 Ella: 38,792 Ton Hours
 Reed: 42,506 Ton Hours
 CEP: 158,105 Ton Hours

CEP Metrics

kW per Ton: 1.24 kW/ton
 Load Factor: 29.9%
 kWh: 195,536 kWh

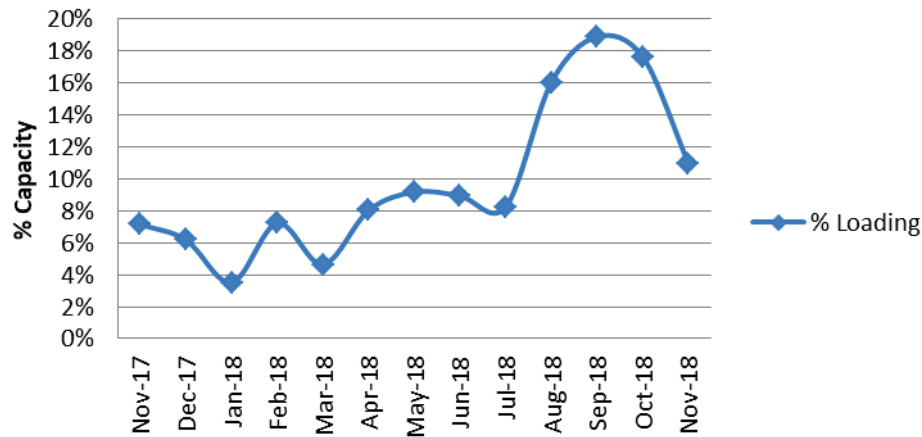
SECTION 2: Key Performance Trends

	This Period	Year-to-date	Comments
Plant Efficiency (kW/ton)	1.24	Best: 0.99 (May) Worst: 1.77 (Mar) Avg: 1.24	This period was slightly above average efficiency.
Plant Loading Capacity	11%	Low: 4% (Jan 18) Hi: 19% (Sept 18)	Plant has abundant capacity for future load growth
Days Failed to Make Ice	0	5	No plant failures this past month
Minimum Ice Level	7%	0% (Sept 2017)	Ice making begins after ice level has been below 20% for 15 minutes and tank glycol temperature is above 33°F.
Average Days on Ice Tanks	1.3	2.4 (Jan 2018)	On average, the plant can run over 1 day on the ice tanks.
Maximum Days on Ice Tanks	52.8	4.8 (Jan 2017)	Longer cycles between ice regeneration occurs during cooler months.
Tower Conductivity Blow Down Gallons	11,417	190,382	See graph of water usage below
Tower Overflow/softener Blow Down Gallons	2090	41,900	See graph of water usage below
Average CHW Supply Temperature	40	40	logging this value began in April. Distribution Setpoint = 40.0 degrees. Heat Exchanger control valve started hunting. This will need to be watched to make sure the problem doesn't become worse.
Average Condenser Return Water Temperature	78.7	79.7	Condenser water temperature setpoint was raised.



Blowdown water meter was replaced in September of 2016. Meter was replaced again in May, and October 2017 due to meter plugging up.

Encore Plant Loading



- Plant loading decreased 7% from the previous month. Loading values indicate plenty of excess capacity for future expansion.

SECTION 3: Time of Use Electric Rates

Tampa Electric Power Rate Structure	Summer – April thru October		Winter – November thru March			
	ON Peak	OFF Peak	ON Peak	OFF Peak	ON Peak	OFF Peak
	Noon to 9 pm	9 pm to Noon	6 am to 10 am	10 am to 6 pm	6 pm to 10 pm	10 pm to 6 am
Usage Charge	¢6.38/kWh	¢4.02/kWh	¢6.38/kWh	¢4.02/kWh	¢6.38/kWh	¢4.02/kWh
Demand Charge	\$6.79/ kW	\$3.46/kW	\$6.79/ kW	\$3.46/kW	\$6.79/ kW	\$3.46/kW
Future Ice Schedule	Melt	Make	Melt	Make	Melt	Make

SECTION 4: Plant Failures

Plant Failures		
Date	Cause	Distribution CHW effect
05/07/2017	Power outage caused the plant to shut down. Plant had to be manually restarted.	Ice level dropped to 1% and CHWS temp rose to 50 degrees.
05/12/2017	Trane Intelligent Services was watching the plant when chiller 1 refused to start due to a condenser water flow alarm. IS reset the alarm remotely and got the chiller up and running.	Ice level dropped to 10% but CHW temp control was maintained.
6/8/17	Trane Tech responded to low level ice alarm. Glycol pump tripped due to power outage. The pump was reset and the plant started up.	Ice level dropped to 6% but CHW temp control was maintained.
9/11/17	Suspected single phase power outage. VFD's tripped on over-current. No readings from entering and leaving glycol temperature sensors.	The ice tanks were depleted and the chilled water supply temperature rose to 78 degrees.
10/31/17	Trane Intelligent Services was watching the plant when chiller 1 refused to start due to a condenser water flow alarm. A service technician was able to clear the alarm and start the chiller.	Ice level dropped to 17% but CHW temp control was maintained.
11/12/17	Plant alarmed on low ice tank level. A Service tech went out to the plant and reset the chiller and the plant began making ice again.	Ice level dropped to 6% but CHW temp control was maintained.
12/17/17	Plant alarmed on low ice tank level. Upon investigation it was discovered that the ice chiller failed due to a defective evaporator sensor.	Ice level dropped to 1%. Chiller 2 was started and handled the building loads.



SECTION 5: Action Items

ACTION ITEMS:	
Equip	Description
Trio meter	Meter not working. Removed and sent back for operational check and calibration.

Tab 7 B

Central Energy Plant Report

December, 2018

Tampa Bay Trane



TBT Contact: Frank Garfi, 813-610-7569 (c),frank.garfi@trane.com

Customer

Encore – Central Energy Plant
1237 E Harrison St | Tampa, FL

CPerkins@rizzetta.com

Terrance Brady, 813-341-9101

terrance.brady@thafll.com

Ashley Christensen, 813-533-2950

AChristensen@rizzetta.com

Heather Mattizza, 813-533-2950



hmattizza@rizzetta.com

SECTION 1: Energy Use Summary

SECTION 2: Key Performance Trends

SECTION 4: Plant Failures

SECTION 5: Action Items



BUILDING PERFORMANCE

- ↑ Analyzes data and equipment behavior to see what's happening in your building
- ↑ Uncovers hidden information and opportunities for improvement
- ↑ Provides ongoing analysis and recommended actions for improvement from Trane building professionals



ENERGY ASSESSMENT

- ✓ Provides a baseline of building performance to help you see the potential for improvement
- ✓ Utilizes advanced tools and expertise of Trane professionals to help you visualize and measure building energy data
- ✓ Transforms data into meaningful information, so you can identify and monetize impactful energy projects for sustained results



ENERGY PERFORMANCE

- ⚡ Monitors utilities and analyzes how your building systems are using energy in real time
- ⚡ Aggregates all building energy data using powerful visualizations and robust analytics, for proactive insights
- ⚡ Provides a centralized view for tracking and reporting building information and key performance indicators



ACTIVE MONITORING

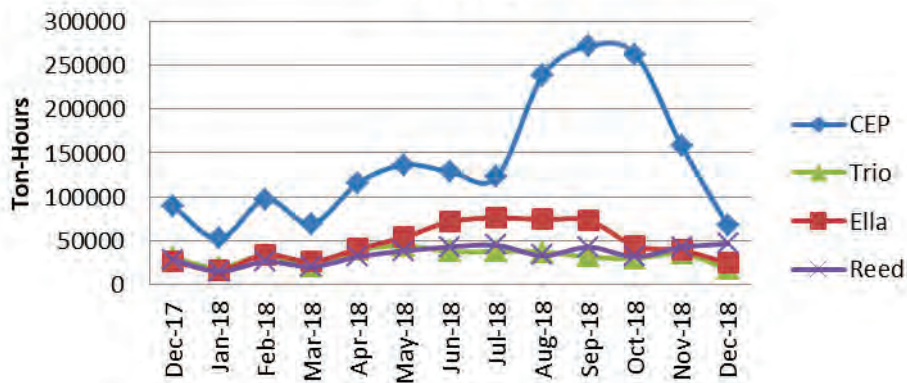
- 👁️ Provides 24/7 support and continuous monitoring of your building systems
- 👁️ Proactively detects problems to keep your critical systems up and running
- 👁️ Resolves issues quickly or initiates action to resolve the issue, with analysis of each alarm by Trane building professionals

SECTION 1: Energy Use Summary**Encore CEP Energy Trend**

- CEP total kWh consumption decreased by 45%, and the total cooling degree days decreased 34% from the previous month.
- The performance metrics (page 3) indicate a CEP efficiency of 1.61 kW/ton. This is an decrease in efficiency compared to last month. This can be attributed to an decrease in plant loading.
- The load factor had a decrease from November. The load factor was calculated at 15.6%. This is below the 30% threshold required by TECO to trigger the kW demand charges for on and off peak periods. We will continue to monitor this closely over the coming months as the weather continues to warm.
- The consumption and demand were lower than the previous month which can be expected due to a decrease in load. The included charts have been extended to show the current month in the previous year for comparison.

The chart below depicts the historical ton-hour energy consumption of the Central Energy Plant (CEP), Ella, Trio, and Reed.

Encore Ton-Hours Consumption History



SYSTEM PERFORMANCE METRICS

Ton-Hour Consumption

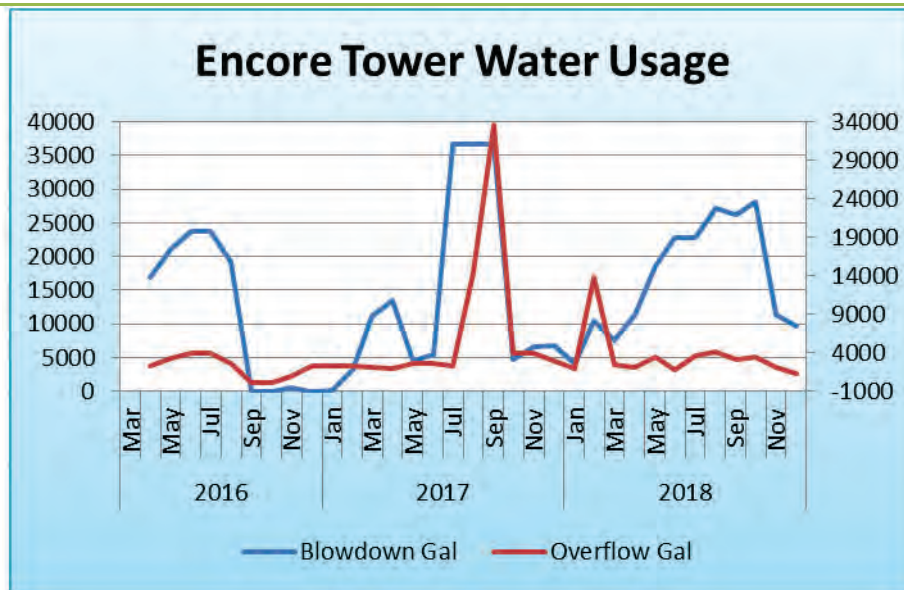
Trio: 18,279 Ton Hours
 Ella: 24,633 Ton Hours
 Reed: 46,513 Ton Hours
 CEP: 67,006 Ton Hours

CEP Metrics

kW per Ton: 1.61 kW/ton
 Load Factor: 15.6%
 kWh: 107,828 kWh

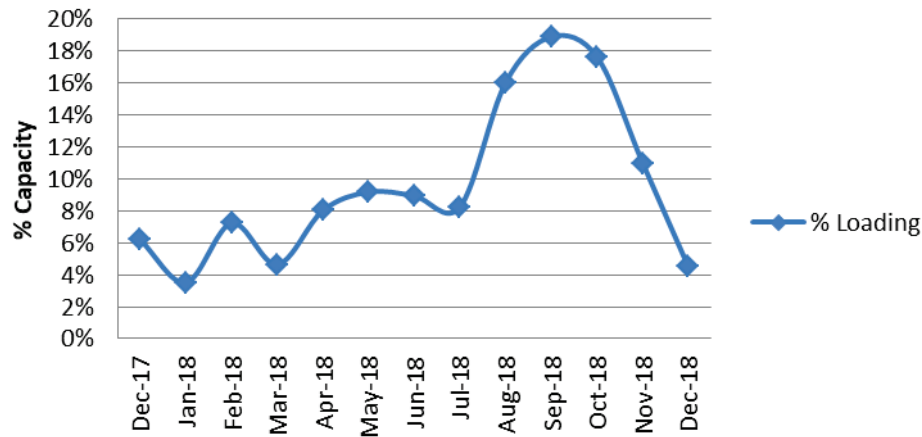
SECTION 2: Key Performance Trends

	This Period	Year-to-date	Comments
Plant Efficiency (kW/ton)	1.61	Best: 0.99 (May) Worst: 1.77 (Mar) Avg: 1.24	This period was slightly above average efficiency.
Plant Loading Capacity	5%	Low: 4% (Jan 18) Hi: 19% (Sept 18)	Plant has abundant capacity for future load growth
Days Failed to Make Ice	0	5	No plant failures this past month
Minimum Ice Level	9.8%	0% (Sept 2017)	Ice making begins after ice level has been below 20% for 15 minutes and tank glycol temperature is above 33°F.
Average Days on Ice Tanks	2.5	2.4 (Jan 2018)	On average, the plant can run over 1 day on the ice tanks.
Maximum Days on Ice Tanks	24.2	4.8 (Jan 2017)	Longer cycles between ice regeneration occurs during cooler months.
Tower Conductivity Blow Down Gallons	9,723	200,105	See graph of water usage below
Tower Overflow/softener Blow Down Gallons	1,280	43,180	See graph of water usage below
Average CHW Supply Temperature	40.4	40	logging this value began in April. Distribution Setpoint = 40.0 degrees. Heat Exchanger control valve started hunting. This will need to be watched to make sure the problem doesn't become worse.
Average Condenser Return Water Temperature	72.3	79.7	Condenser water temperature setpoint was raised.



Blowdown water meter was replaced in September of 2016. Meter was replaced again in May, and October 2017 due to meter plugging up.

Encore Plant Loading



- Plant loading decreased 6% from the previous month. Loading values indicate plenty of excess capacity for future expansion.

SECTION 3: Time of Use Electric Rates

Tampa Electric Power Rate Structure	Summer – April thru October		Winter – November thru March			
	ON Peak	OFF Peak	ON Peak	OFF Peak	ON Peak	OFF Peak
	Noon to 9 pm	9 pm to Noon	6 am to 10 am	10 am to 6 pm	6 pm to 10 pm	10 pm to 6 am
Usage Charge	¢6.38/kWh	¢4.02/kWh	¢6.38/kWh	¢4.02/kWh	¢6.38/kWh	¢4.02/kWh
Demand Charge	\$6.79/ kW	\$3.46/kW	\$6.79/ kW	\$3.46/kW	\$6.79/ kW	\$3.46/kW
Future Ice Schedule	Melt	Make	Melt	Make	Melt	Make

SECTION 4: Plant Failures

Plant Failures		
Date	Cause	Distribution CHW effect
05/07/2017	Power outage caused the plant to shut down. Plant had to be manually restarted.	Ice level dropped to 1% and CHWS temp rose to 50 degrees.
05/12/2017	Trane Intelligent Services was watching the plant when chiller 1 refused to start due to a condenser water flow alarm. IS reset the alarm remotely and got the chiller up and running.	Ice level dropped to 10% but CHW temp control was maintained.
6/8/17	Trane Tech responded to low level ice alarm. Glycol pump tripped due to power outage. The pump was reset and the plant started up.	Ice level dropped to 6% but CHW temp control was maintained.
9/11/17	Suspected single phase power outage. VFD's tripped on over-current. No readings from entering and leaving glycol temperature sensors.	The ice tanks were depleted and the chilled water supply temperature rose to 78 degrees.
10/31/17	Trane Intelligent Services was watching the plant when chiller 1 refused to start due to a condenser water flow alarm. A service technician was able to clear the alarm and start the chiller.	Ice level dropped to 17% but CHW temp control was maintained.
11/12/17	Plant alarmed on low ice tank level. A Service tech went out to the plant and reset the chiller and the plant began making ice again.	Ice level dropped to 6% but CHW temp control was maintained.
12/17/17	Plant alarmed on low ice tank level. Upon investigation it was discovered that the ice chiller failed due to a defective evaporator sensor.	Ice level dropped to 1%. Chiller 2 was started and handled the building loads.



SECTION 5: Action Items

ACTION ITEMS:	
Equip	Description
Trio meter	Meter was repaired and re-installed.

